

Direct Debit Instructions

What is the Direct Debit Payment Plan?

The Direct Debit (DD) Payment Plan is an electronic payment option, which authorizes the Bonneville Power Administration (BPA) to automatically withdraw payments to BPA from a customer's bank account. This option is an alternative to wire transfers, automated clearing-house (ACH) credits, and paper checks.

What are the benefits of enrolling in the Direct Debit Payment Plan?

It is free — Financial institutions may charge for wire transfers and ACH credits.

It saves time and resources — Customer do not have to initiate payment.

No late payments — Customers will never have to worry about making a payment on time or missing an invoice.

On what day will my bank account be debited and for how much?

Customers will continue to receive bills from BPA, either via email or the Customer Portal. For amounts owed to BPA, accounts will be debited on the invoice due date for the amount indicated on the bill.

How do I set up this service?

Send your completed Authorization Agreement to BPA by mail, email, or fax.

MAIL: Bonneville Power Administration
Attn: Accounts Receivable – FTOA-2
P.O. Box 3621
Portland, OR 97208-3621

EMAIL: ar@bpa.gov

FAX: 503-230-4690

Questions?

Email ar@bpa.gov or call 503-230-5788