



Department of Energy

Bonneville Power Administration
P.O. Box 3621
Portland, Oregon 97208-3621

FREEDOM OF INFORMATION ACT PROGRAM

November 22, 2021

In reply refer to: FOIA #BPA-2021-00587-F

Joe Prats
5319 SW Westgate Drive
Portland, OR 97221
Email: joeprats@aprstaffing.com

Dear Mr. Prats,

This communication is the final response to your request for Bonneville Power Administration (BPA) records made under the Freedom of Information Act, 5 U.S.C. § 552 (FOIA). Your request was received on April 14, 2021, with a formal acknowledgement letter sent to you on April 26, 2021.

Request

“...the monthly Supplier Stewardship feedback and supplier ranking/ratings submitted by the Supplemental Labor Management Office (SLMO) staff to Kimberly Mannen (ACS contractor in SLMO) from 2019 through 2021 (5 SLMO Vendor Scorecard Periods) for SLMO vendors Aerotek, ACS and Flux. Kimberly Mannen would then use this information to compile and create subsequent documents/reports summarizing the detail feedback about all SLMO staffing vendors. Request these subsequent summary documents/reports created by Kimberly Mannen that were subsequently sent to Denise Zeigler (SLMO Reports Analyst) between 2019 and 2021.”

Response

BPA searched for records responsive to your request. The agency gathered 82 pages of responsive records from knowledgeable personnel in the Supplemental Labor Management Office. Those 82 pages accompany this communication, with minor redactions applied under 5 U.S.C. § 552(b)(4) and (b)(6) (Exemption 4 and Exemption 6, respectively). A more detailed explanation of the applied exemptions follows.

Explanation of Exemptions

The FOIA generally requires the release of all government records upon request. However, the FOIA permits or requires withholding certain limited information that falls under one or more of nine statutory exemptions (5 U.S.C. §§ 552(b)(1-9)).

Exemption 4

Exemption 4 protects “trade secrets and commercial or financial information obtained from a person [that is] privileged or confidential.” (5 U.S.C. § 552(b)(4)). This exemption is intended to protect the interests of both the agency and third party submitters of information. Prior to publicly releasing agency records, BPA was required by Exemption 4 to solicit objections to the public release of any third party’s confidential commercial information contained in the responsive records set. BPA accepted the objections received, based on guidance available from the U.S. Department of Justice, and is withholding the appropriate commercial confidential information from public release. The FOIA does not permit a discretionary release of information otherwise protected by Exemption 4.

Exemption 6

Exemption 6 serves to protect Personally Identifiable Information (PII) contained in agency records when no overriding public interest in the information exists. BPA does not find an overriding public interest in a release of the information redacted under Exemption 6—specifically, the names of certain personnel found on the accompanying records. This information sheds no light on the executive functions of the agency and BPA finds no overriding public interest in its release. BPA cannot waive these redactions, as the protections afforded by Exemption 6 belong to individuals and not to the agency.

Fees

There are no fees associated with processing your FOIA request.

Certification

Pursuant to 10 C.F.R. § 1004.7(b)(2), I am the individual responsible for the records search, withholding decisions, and records release described above. Your FOIA request BPA-2021-00587 is now closed.

Appeal

The adequacy of the search may be appealed within 90 calendar days from your receipt of this letter pursuant to 10 C.F.R. § 1004.8. Appeals should be addressed to:

Director, Office of Hearings and Appeals
HG-1, L’Enfant Plaza
U.S. Department of Energy
1000 Independence Avenue, S.W.
Washington, D.C. 20585-1615

The written appeal, including the envelope, must clearly indicate that a FOIA appeal is being made. You may also submit your appeal by e-mail to OHA.filings@hq.doe.gov, including the phrase “Freedom of Information Appeal” in the subject line. (The Office of Hearings and Appeals prefers to receive appeals by email.) The appeal must contain all the elements required by 10 C.F.R. § 1004.8, including a copy of the determination letter. Thereafter, judicial review will be available to you in the Federal District Court either (1) in the district where you reside,

(2) where you have your principal place of business, (3) where DOE's records are situated, or (4) in the District of Columbia.

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA mediation services they offer. The contact information for OGIS is as follows:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, Maryland 20740-6001
E-mail: ogis@nara.gov
Phone: 202-741-5770
Toll-free: 1-877-684-6448
Fax: 202-741-5769

Questions about this communication may be directed to the FOIA Public Liaison Jason Taylor at jetaylor@bpa.gov or 503-230-3537. Questions may also be directed to Thanh Knudson, Flux Resources, LLP, at etknudson@bpa.gov or 503-230-5221.

Sincerely,



Candice D. Palen
Freedom of Information/Privacy Act Officer

March 2019 Supplier Scoring

SEPTEMBER 2018 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | Average |
|-------------------|--|---------|---|--|------------------------------------|-----|---|--|---|---|---|---------|
| ACS | 9 | N/A | 5 | 9 | 7 | 9 | 8 | 8 | 8 | 8 | 7 | 7.8 |
| (b) (4) | 8 | N/A | 9 | 9 | 8 | 8 | N/A | 9 | 6 | 8 | 7 | 8.0 |
| FLUX | 7 | N/A | 7 | 9 | 5 | 5 | 8 | 7 | 8 | 8 | 5 | 6.9 |
| Average of Column | 8.0 | #DIV/0! | 7.0 | 9.0 | 6.7 | 7.3 | 8.0 | 8.0 | 7.3 | 8.0 | 6.3 | |
| ACS | Provides prompt paperwork, responses, and offers great candidates. Their acquisition rates have increased as well. | | Not all MVA forms completed. Multiple follow-ups required. Submitted form from 2016, when told to complete a new form for FY19, they dated over old signature without review from CFTE. | (b) (6) was proactive to provide an additional email to Activate a new CFTE who didn't have access to a BPA computer in Idaho. | Good Supplier | | | Consistently great candidate quality and customer service. | ACS has correctly and consistently been submitting quality candidates to my postings. | No direct interaction however, the limited communications have been positive. | | |
| (b) (4) | Provides updates and correct onboarding docs. | | Not all MVA forms completed. Only missing one. Only one follow-up | (b) (6) was prompt to provide PIV paperwork for new CFTE. | Good Supplier | | No interaction with this supplier this month. | Consistently great candidate quality and customer service. | (b) (6) needs to pay attention to name spellings when submitting candidates to Fieldglass and make sure that all submitted candidates meet the minimum requirements (for example, if their candidate discloses on the matrix that they do not fully meet a listed requirement, (b) (6) should not submit them as they do not meet the minimum requirements by their own admission and will not be shortlisted). | No direct interaction however, the limited communications have been positive. | (b) (6) is responsive and knowledgeable about what's going on with his workers. | |
| FLUX | Responsive, prompt, and helpful. | | Not all MVA forms completed. Required the most follow-ups. Very receptive to corrections. | (b) (6) responded within an hour for a CPR update request. | I am enjoying working with (b) (6) | | | | Flux has correctly and consistently been submitting quality candidates to my postings. | No direct interaction however, the limited communications have been positive. | | |

OCTOBER 2018 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | |
|-------------------|--|--|--|--|--|-----|---------|--|---|--|---------|-----|
| ACS | 9 | 8 | 8 | 9 | 7 | 8 | | 8 | 7 | 8 | 8 | 8.0 |
| (b) (4) | 8 | 8 | 9 | 9 | 8 | 7 | | 8 | 7 | 10 | 7 | 8.1 |
| FLUX | 8 | N/A | 8 | 8 | 5 | 5 | | 8 | 7 | 8 | 6 | 7.0 |
| Average of Column | 8.3 | 8.0 | 8.3 | 8.7 | 6.7 | 6.7 | #DIV/0! | 8.0 | 7.0 | 8.7 | 7.0 | 7.7 |
| ACS | Consistently provides quality candidates and receives offers. Acquisition and retention are excellent. | I appreciate (b) (6) sense of urgency and quick turn around time on anything that comes across her desk. | Very responsive; Nice to work with; Some document issues | CFTE assignments have all been accepted in timely manner to activate Monday morning. | Good Supplier. Worked with (b) (6) on a CFTE issue. Very responsive. Great to work with. | | | Always receive great customer service, candidate quality and responsiveness. | ACS has correctly and consistently been submitting quality candidates to my postings. | Correctly submitted qualified candidates to JP's | | |
| (b) (4) | Provides correct paperwork in a timely manner | I really appreciate the way (b) (6) work together to follow-up CFTE concerns/issues. | Very responsive; Nice to work with | (b) (6) returned CPR status update within hours of sending request. | Good Supplier. | | | Always receive great customer service, candidate quality and responsiveness. | (b) (6) has correctly and consistently been submitting quality candidates to my postings. | Great partner with training costs. | | |
| FLUX | A pleasure to work with. Great follow-thru, short turn-around time on requests. | | Very responsive; Nice to work with; Some document issues | Reminder to add email provided in Comment to Supplier for new assignments to be able to Activate the assignment. (b) (6) | | | | Extra kudos for Flux this month for attending supplier training! | Flux has correctly and consistently been submitting quality candidates to my postings. | Correctly submitted qualified candidates to JP's | | |

NOVEMBER 2018 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | Average |
|-------------------|--|---|--|---|--|-----|-----|--|---|--|-----|---------|
| ACS | 8 | N/A | 8 | 9 | 7 | 8 | 8 | 8 | 7 | 8 | 6 | 7.7 |
| (b) (4) | 9 | N/A | 9 | N/A | 9 | 7 | 8 | 8 | 8 | 8 | 6 | 7.9 |
| FLUX | 9 | 8 | 8 | 9 | 5 | 4 | 8 | 8 | 8 | 8 | 6 | 7.4 |
| Average of Column | 8.7 | 8.0 | 8.3 | 9.0 | 7.0 | 6.3 | 7.7 | 8.0 | 7.7 | 8.0 | 6.0 | 7.7 |
| ACS | Is flexible and provides excellent service to SLMO and value to their workers. | | Very responsive; Nice to work with; Some document issues | (b) (6) was very helpful completing CPR expirations. She returned messages within 1 hour, and her customer service was exceptional. | Good Supplier. Worked with (b) (6) on a CFTE issue. Very responsive. Great to work with. | | | | ACS has correctly and consistently been submitting quality candidates to my postings. | Correctly submitted qualified candidates to JP's | | |
| (b) (4) | Provides quick turn-around and follow-up. Recently acquired a few placements. | | Very responsive; Nice to work with | Did not interact with this supplier. | Good Supplier. Great to work with. | | | (b) (4) has correctly and consistently been submitting quality candidates to my postings and I have appreciated the quick turnaround on getting paperwork submitted for their new hires. | Correctly submitted qualified candidates to JP's | | | |
| FLUX | Provides quick replies and follows up on pending items without reminders. I appreciate it! | Excellent candidates submitted to two refill positions - Thank you! | Very responsive; Nice to work with; Some document issues | (b) (6) has provided excellent response time for CPR renewals. | Makes many errors. Suggest using the Supplier provided checklists. Contributed to a NERC CIP Violation by not providing clear resignation information collecting a CFTE badge per the checklist. | | | I appreciate how responsive and communicative Flux is, whether it's regarding an assignment end or an offer of assignment; they are always quick to respond and/or provide updates. | Correctly submitted qualified candidates to JP's | | | |

DECEMBER 2018 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | |
|--------------------------|--|--|--|---|----------------|------------|------------|------------|--|---|----------------|------|
| ACS | 9 | 10 | 9 | 9 | | 8 | 8 | 8 | 6 | 9 | | 8.44 |
| (b) (4) | 8 | N/A | 10 | 9 | | 7 | 7 | 8 | 8 | 9 | | 8.25 |
| FLUX | 8 | N/A | 9 | 10 | | 6 | 8 | 7 | 6 | 9 | | 7.88 |
| Average of Column | 8.3 | 10.0 | 9.3 | 9.3 | #DIV/0! | 7.0 | 7.7 | 7.7 | 6.7 | 9.0 | #DIV/0! | |
| ACS | Great communication and flexibility. | I received a tentative acceptance on a hot position for grid mod in under 5 minutes - Thank you! (b) (6) | Difficult time receiving updated MVA forms | 100% CPR, Notary, and Ladder training completed. | | | | | ACS needs to make sure they are providing SCA mapping in the comments on their candidate submittals. | Correctly submitted qualified candidates to JP's | | |
| (b) (4) | Generous with employees and provides quality candidates | | Easy to work with, very responsive | (b) (6) provides updates for CPR expirations quickly and consistently. It is greatly appreciated. | | | | | (b) (6) has correctly and consistently been submitting quality candidates to my postings and I always appreciate their excellent customer service. | Correctly submitted qualified candidates to JP's, very transparent with communications to their contractors at BPA. | | |
| FLUX | Anticipates our needs in regards to reasonable accommodation documentation. Answers inquiries quickly. I don't have to ping them on items. They are proactive in reaching out and providing updates. | | Difficult time receiving updated MVA forms | Quick response time, delivers documents when promised. | | | | | Flux needs to make sure they are providing SCA mapping in the comments on their candidate submittals. | Correctly submitted qualified candidates to JP's | | |

JANUARY 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | |
|--------------------------|---|----------------|--|--|--|------------|------------|--|--|--|----------------|--------------------|
| ACS | 7 | N/A | 10 | 9 | 7 | 8 | 7 | 8 | 5 | 9 | | 7.78 |
| (b) (4) | 8 | N/A | N/A | 9 | 9 | 7 | 7 | 9 | 7 | 9 | | 8.13 |
| FLUX | 9 | N/A | 1 | 9 | 7 | 5 | 7 | 7 | 7 | 9 | | 6.78 |
| Average of Column | 8.0 | #DIV/0! | 5.5 | 9.0 | 7.7 | 6.7 | 7.0 | 8.0 | 6.3 | 9.0 | #DIV/0! | 22.68055556 |
| ACS | Provides excellent candidates and promptly provides paperwork | | Responsive on offers | Quick response for contractor inquiries. | Good Supplier. | | | | Please make sure the Matrix addresses ALL required elements from the API (such as experience with a certain software) and remember that CSF signatures must be original or DocuSign. | Correctly submitted qualified candidates to JP's | | |
| (b) (4) | Is flexible, provides good candidates and is proficient in our processes. | | | Unsurpassed customer service keeping contractor CPR certifications up to date and ensuring they don't expire while on assignment. | Great to work with. I enjoy working with (b) (6) | | | Extra kudos to (b) (6) this month for participating in a supplier/COR/worker meeting that was difficult. | (b) (6) helpfully pointed out a typo on a posted API so I was able to provide clarification to everyone via chat notice - thank you! Please remember to double-check the accuracy of CSFs (for example, "Prior CFTE" section corresponds to information on resume showing they had a previous assignment at BPA). | Correctly submitted qualified candidates to JP's | | |
| FLUX | Consistent and participation and quality of candidates. Thank you for your hard work! | | did not appropriately identify a phone interview (b) (6) - JP8806); dropped off physical copies of forms for (b) (6) - weren't complete; submitted resume with jobs grouped unable to validate; Matrix isn't always used to expand, rather just copying and pasting the requirement - this not as helpful for shortlisting; candidate submitted that did not meet minimum requirements | Responds quickly to request for interview confirmation. Reminder to inform candidate of type of interview and provide correct bridge information (b) (6) | (b) (6) has been great to work with. Have worked with Flux on a couple of issues. Very responsive. | | | | Flux has correctly and consistently been submitting quality candidates to my postings. | Great partnership with training costs | | |

FEBRUARY 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | Average | |
|--------------------------|---|------------|--|--|--|------------|------------|--|--|--|------------|----------------|--------------|
| ACS | | 9 | N/A | 10 | 7 | 8 | 8 | 8 | 8 | 7 | 9 | 8.22 | |
| (b) (4) | | 9 | N/A | 10 | 9 | 9 | 7 | 7 | 8 | 7 | 10 | 8.44 | |
| FLUX | | 8 | N/A | 3 | 9 | 8 | 4 | 7 | 7 | 8 | 10 | 7.11 | |
| Average of Column | | 8.7 | #DIV/0! | 7.7 | 8.3 | 8.3 | 6.3 | 7.3 | 7.7 | 7.3 | 9.7 | #DIV/0! | 23.78 |
| ACS | Acquisition is fantastic and paperwork is correct. | | | Reminder to accept assignments in a timely manner. | Good Supplier. Have worked with them recently on CFTE issues. They have been very responsive and great to work with. | | | Great customer service | ACS has correctly and consistently been submitting quality candidates to my postings. | Great candidates, paperwork is complete and timely | | | |
| (b) (4) | Follow-up is 100%, asks relevant questions, provides great service and support to workers | | | Very quick to respond to emails | Great Supplier. I enjoy working with (b) (4) Very responsive. | | | Great customer service and candidate quality | (b) (4) has correctly and consistently been submitting quality candidates to my postings. | Great partner for BPA regarding Travel / Training costs | | | |
| FLUX | Awesome follow-up and is a pleasure to work with. | | Copied and pasted new API to incumbent's resume (which included work that is not currently being done) | Response within 1 hour to requests. Very quick and accurate. | Good Supplier | | | | Flux was very gracious about needing to have a candidate redo paperwork when Persec misplaced the originals, I really appreciated their patience and understanding; (b) (4) is amazing, so helpful and communicative and I really enjoy partnering with her. | Good partner with training costs. Submitted great candidates on JP's | | | |

SUPPLIER SCORECARD TOTALS (September 2018 to February 2018)

| Supplier | (b) (6) | | | | | | | | | | | | Average | Stewardship Rank | 8/31 Headcount | Headcount Rank | Supplier Score | Supplier Rank |
|-------------------|---------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------|------------------|----------------|----------------|----------------|---------------|
| ACS | | 8.5 | 9.0 | 8.3 | 8.7 | 7.2 | 8.2 | 7.8 | 8.0 | 6.7 | 8.5 | 7.0 | 8.0 | | | | | |
| (b) (4) | | 8.3 | 8.0 | 9.4 | 9.0 | 8.6 | 7.2 | 7.0 | 8.3 | 7.2 | 9.0 | 6.7 | 8.1 | | | | | |
| FLUX | | 8.2 | 8.0 | 6.0 | 9.0 | 6.0 | 4.8 | 7.6 | 7.3 | 7.3 | 8.7 | 5.7 | 7.1 | | | | | |
| Average of Column | | 8.3 | 8.3 | 7.9 | 8.9 | 7.3 | 6.7 | 7.5 | 7.9 | 7.1 | 8.7 | 6.4 | 7.7 | #DIV/0! | | | | |

ACS FEEDBACK - September 2018 to February 2019

SEPTEMBER

- Provides prompt paperwork, responses, and offers great candidates. Their acquisition rates have increased as well.
- Not all MVA forms completed. Multiple follow-ups required. Submitted form from 2016, when told to complete a new form for FY19, they dated over old signature without review from CFTE.
- (b) (6) was proactive to provide an additional email to Activate a new CFTE who didn't have access to a BPA computer in Idaho.
- Good Supplier
- Consistently great candidate quality and customer service.
- ACS has correctly and consistently been submitting quality candidates to my postings.
- No direct interaction however, the limited communications have been positive.

OCTOBER

- Consistently provides quality candidates and receives offers. Acquisition and retention are excellent.
- I appreciate (b) (6) sense of urgency and quick turn around time on anything that comes across her desk.
- Very responsive; Nice to work with; Some document issues
- CFTE assignments have all been accepted in timely manner to activate Monday morning.
- Good Supplier. Worked with (b) (6) on a CFTE issue. Very responsive. Great to work with.
- Always receive great customer service, candidate quality and responsiveness.
- ACS has correctly and consistently been submitting quality candidates to my postings.
- Correctly submitted qualified candidates to JP's

NOVEMBER

- Is flexible and provides excellent service to SLMO and value to their workers.
- Very responsive; Nice to work with; Some document issues
- (b) (6) was very helpful completing CPR expirations. She returned messages within 1 hour, and her customer service was exceptional.
- Good Supplier. Worked with (b) (6) on a CFTE issue. Very responsive. Great to work with.
- ACS has correctly and consistently been submitting quality candidates to my postings.
- Correctly submitted qualified candidates to JP's

DECEMBER

- Great communication and flexibility.
- I received a tentative acceptance on a hot position for grid mod in under 5 minutes - Thank you (b) (6)
- Difficult time receiving updated MVA forms
- 100% CPR, Notary, and Ladder training completed.
- ACS needs to make sure they are providing SCA mapping in the comments on their candidate submittals.
- Correctly submitted qualified candidates to JP's

JANUARY

- Provides excellent candidates and promptly provides paperwork
- Responsive on offers
- Quick response for contractor inquiries.
- Good Supplier.
- Please make sure the Matrix addresses ALL required elements from the API (such as experience with a certain software) and remember that CSF signatures must be original or DocuSign.
- Correctly submitted qualified candidates to JP's

FEBRUARY

- Acquisition is fantastic and paperwork is correct.
- Reminder to accept assignments in a timely manner.
- Good Supplier. Have worked with them recently on CFTE issues. They have been very responsive and great to work with.
- Great customer service
- ACS has correctly and consistently been submitting quality candidates to my postings.
- Great candidates, paperwork is complete and timely

(b) (4)

FEEDBACK - September 2018 to February 2019

SEPTEMBER

- Provides updates and correct onboarding docs.
- Not all MVA forms completed. Only missing one. Only one follow-up
- (b) (6) was prompt to provide PIV paperwork for new CFTE.
- Good Supplier
- No interaction with this supplier this month.
- Consistently great candidate quality and customer service.
- (b) (4) needs to pay attention to name spellings when submitting candidates to Fieldglass and make sure that all submitted candidates meet the minimum requirements (for example, if their candidate discloses on the matrix that they do not fully meet a listed requirement, (b) (4) should not submit them as they do not meet the minimum requirements by their own admission and will not be shortlisted).
- No direct interaction however, the limited communications have been positive.
- (b) (6) is responsive and knowledgeable about what's going on with his workers.

OCTOBER

- Provides correct paperwork in a timely manner
- I really appreciate the way (b) (6) work together to follow-up CFTE concerns/issues.
- Very responsive; Nice to work with
- (b) (6) returned CPR status update within hours of sending request.
- Good Supplier.
- Always receive great customer service, candidate quality and responsiveness.
- (b) (4) has correctly and consistently been submitting quality candidates to my postings.
- Great partner with training costs.

NOVEMBER

- Provides quick turn-around and follow-up. Recently acquired a few placements.
- Very responsive; Nice to work with
- Did not interact with this supplier.
- Good Supplier. Great to work with.
- (b) (4) has correctly and consistently been submitting quality candidates to my postings and I have appreciated the quick turnaround on getting paperwork submitted for their new hires.
- Correctly submitted qualified candidates to JP's

DECEMBER

- Generous with employees and provides quality candidates
- Easy to work with, very responsive
- (b) (6) provides updates for CPR expirations quickly and consistently. It is greatly appreciated.
- (b) (4) has correctly and consistently been submitting quality candidates to my postings and I always appreciate their excellent customer service.
- Correctly submitted qualified candidates to JP's, very transparent with communications to their contractors at BPA.

JANUARY

- Is flexible, provides good candidates and is proficient in our processes.
- Unsurpassed customer service keeping contractor CPR certifications up to date and ensuring they don't expire while on assignment.
- Great to work with. I enjoy working with (b) (6)
- Extra kudos to (b) (4) this month for participating in a supplier/COR/worker meeting that was difficult.
- (b) (4) helpfully pointed out a typo on a posted API so I was able to provide clarification to everyone via chat notice - thank you! Please remember to double-check the accuracy of CSFs (for example, "Prior CFTE" section corresponds to information on resume showing they had a previous assignment at BPA).
- Correctly submitted qualified candidates to JP's

FEBRUARY

- Follow-up is 100%, asks relevant questions, provides great service and support to workers
- Very quick to respond to emails
- Great Supplier. I enjoy working with (b) (4) Very responsive.
- Great customer service and candidate quality
- (b) (4) has correctly and consistently been submitting quality candidates to my postings.
- Great partner for BPA regarding Travel / Training costs

FLUX FEEDBACK - September 2018 to February 2019

SEPTEMBER

- Responsive, prompt, and helpful.
- Not all MVA forms completed. Required the most follow-ups. Very receptive to corrections.
- (b) (6) responded within an hour for a CPR update request.
- I am enjoying working with (b) (6)
- Flux has correctly and consistently been submitting quality candidates to my postings.
- No direct interaction however, the limited communications have been positive.

OCTOBER

- A pleasure to work with. Great follow-thru, short turn-around time on requests.
- Very responsive; Nice to work with; Some document issues
- Reminder to add email provided in Comment to Supplier for new assignments to be able to Activate the assignment. (b) (6)
- Extra kudos for Flux this month for attending supplier training!
- Flux has correctly and consistently been submitting quality candidates to my postings.
- Correctly submitted qualified candidates to JP's

NOVEMBER

- Provides quick replies and follows up on pending items without reminders. I appreciate it!
- Excellent candidates submitted to two refill positions - Thank you!
- Very responsive; Nice to work with; Some document issues
- (b) (6) has provided excellent response time for CPR renewals.
- Makes many errors. Suggest using the Supplier provided checklists. Contributed to a NERC CIP Violation by not providing clear resignation information collecting a CFTE badge per the checklist.
- I appreciate how responsive and communicative Flux is, whether it's regarding an assignment end or an offer of assignment; they are always quick to respond and/or provide updates.
- Correctly submitted qualified candidates to JP's

DECEMBER

- Anticipates our needs in regards to reasonable accommodation documentation. Answers inquiries quickly. I don't have to ping them on items. They are proactive in reaching out and providing updates.
- Difficult time receiving updated MVA forms
- Quick response time, delivers documents when promised.
- Flux needs to make sure they are providing SCA mapping in the comments on their candidate submittals.
- Correctly submitted qualified candidates to JP's

JANUARY

- Consistent and participation and quality of candidates. Thank you for your hard work!
- did not appropriately identify a phone interview ((b) (6) - JP8806); dropped off physical copies of forms for ((b) (6) - weren't complete; submitted resume with jobs grouped unable to validate; Matrix isn't always used to expand, rather just copying and pasting the requirement - this not as helpful for shortlisting; candidate submitted that did not meet minimum requirements
- Responds quickly to request for interview confirmation.
Reminder to inform candidate of type of interview and provide correct bridge information ((b) (6)
- ((b) (6) has been great to work with. Have worked with Flux on a couple of issues. Very responsive.
- Flux has correctly and consistently been submitting quality candidates to my postings.
- Great partnership with training costs

FEBRUARY

- Awesome follow-up and is a pleasure to work with.
- Copied and pasted new API to incumbent's resume (which included work that is not currently being done)
- Response within 1 hour to requests. Very quick and accurate.
- Good Supplier
- Flux was very gracious about needing to have a candidate redo paperwork when Persec misplaced the originals, I really appreciated their patience and understanding; ((b) (6) is amazing, so helpful and communicative and I really enjoy partnering with her.
- Good partner with training costs. Submitted great candidates on JP's

September 2019 Supplier Scoring

MARCH 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | EXTRA | Average | |
|-------------------|---|---------|---|--|--------------------------------|---|-----|---------|-----|-----|--|--|---------|-----|
| ACS | 8 | N/A | 6 | 10 | 9 | 8 | 8 | N/A | 8 | 8 | 7 | 9 | | 8.1 |
| (b) (4) | 8 | N/A | N/A | N/A | 9 | 9 | 7 | N/A | 7 | 8 | 8 | 10 | | 8.3 |
| FLUX | 8 | N/A | 8 | 10 | 8 | 8 | 5 | N/A | 5 | 7 | 8 | 10 | | 7.7 |
| Average of Column | 8.0 | #DIV/0! | 7.0 | 10.0 | 8.7 | 8.3 | 6.7 | #DIV/0! | 6.7 | 7.7 | 7.7 | 9.7 | #DIV/0! | |
| ACS | Excellent acquisition rates. Provides needed docs in a timely manner. | | Waited 2 weeks to approve a revision (3 yr increase) - had to email after assign ended to remind to complete; never received response but did get it done - this happened twice | (b) (6) has been great to work with on FMLA and RA concerns! | Prompt PIV paperwork completed | Good Supplier. Sometimes difficult to reach (b) (6) | | | | | ACS was really on top of getting reorg PRDs turned in, I appreciate the quick turn around! | Great candidates, paperwork is complete and timely | | |
| (b) (4) | Submits quality candidates. Is attentive to workers. | | | | Prompt response for SLMO needs | Great supplier. Awesome to work with. | | | | | (b) (6) was really on top of getting reorg PRDs turned in (within hours of the initial request from SLMO, so fast!) and had excellent follow-up/communication regarding outstanding forms. | Great partner for BPA regarding Travel / Training costs | | |
| FLUX | Timely responses and delivery of paperwork. | | Not checking CSFs before submitting; Need to pay more attention to details when submitting candidates | (b) (6) is awesome dealing with FMLA and RA concerns! | Prompt PIV paperwork completed | Very responsive. Enjoy working with (b) (6). | | | | | (b) (6) have been so proactive and communicative with responding to our PRD request for the TE reorg - a big thank you to them for their partnership! | Good partner with training costs. Submitted great candidates on JP's | | |

APRIL 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | EXTRA | Average |
|-------------------|---------|---------|--|---|--|---|-----|---------|-----|---|--|--|---------|---------|
| ACS | NA | N/A | 10 | 10 | 8 | 7 | 8 | N/A | 8 | 9 | 5 | 9 | | 8.2 |
| (b) (4) | NA | N/A | 9.5 | 9.5 | 9 | 9 | 7 | N/A | 7 | 8 | 7 | 10 | | 8.4 |
| FLUX | NA | N/A | 10 | 10 | 9 | 7 | 6 | N/A | 5 | 7 | 4 | 10 | | 7.6 |
| Average of Column | #DIV/0! | #DIV/0! | 9.8 | 9.8 | 8.7 | 7.7 | 7.0 | #DIV/0! | 6.7 | 8.0 | 5.3 | 9.7 | #DIV/0! | 8.1 |
| ACS | | | (b) was super patient and great to work with when there was interview scheduling issues | (b) is great to work with. She is very timely and super nice. | Reminder to accept new assignments Monday morning. | Good Supplier. Was disappointed that they didn't provide mediation for their workers that are having conflicts. It would probably be beneficial for them to have a trained HR person to handle some of the employee relations issues since they have so many workers now. | | | | ACS provides excellent customer service as well as great feedback on job postings. Extra kudos for being consistently awesome | When providing candidate reference forms, please take the time to look it over and correct typos/spelling/grammatical errors before submitting. | Very responsive to questions | | |
| (b) (4) | | | They add middle initial to candidates - love this; Forgot some necessary paperwork for a candidate | (b) has been really great to work with. She is super friendly and very timely in her responses. | Consistently quick to respond to requests | Great Supplier. Enjoy working with them. Very responsive. | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | Great partner for BPA regarding Travel / Training costs; (b) (6) are very responsive to questions. | | |
| FLUX | | | Fast with responses and easy to work with | (b) is great to work with. She is super friendly and very helpful and responsive. | Paperwork provided and has been 100% accurate | Good Supplier. | | | | | Please pay attention to detail on CSFs, for example: are first and last names in the correct order; if "prior CFTE" is indicated then the resume should also reflect that; please also make sure names are correct when submitting candidates in FG. | Good partner with training cost | | |

MAY 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | EXTRA | Average |
|--------------------------|----------------|----------------|---|---|---|---|------------|---|------------|------------|---|----------------|----------------|------------|
| ACS | NA | N/A | 8 | 10 | 10 | 7 | 8 | NA | 8 | 8 | 7 | NA | | 8.3 |
| (b) (4) | NA | N/A | N/A | 9 | 9 | 9 | 7 | NA | 7 | 8 | 7 | NA | | 8.0 |
| FLUX | NA | N/A | 7 | 10 | 9 | 7 | 5 | 4 | 5 | 7 | 6 | NA | | 6.7 |
| Average of Column | #DIV/0! | #DIV/0! | 7.5 | 9.7 | 9.3 | 7.7 | 6.7 | 4.0 | 6.7 | 7.7 | 6.7 | #DIV/0! | #DIV/0! | 7.6 |
| ACS | | | Not reviewing CSF/resumes prior to submission. Simple mistakes are resulting in rejections and it isnt fair to the candidate. This can be corrected with a double check. Delayed responses regarding training requests. | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | 100% up to date CPR certificates for their contractors. Great Job | Good Supplier | | N/A - No interactions | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | | |
| (b) (4) | | | | (b) has been great to work with on FMLA and RA concerns. Very timely in responding to issues. | Responds to requests within the hour. | Great Supplier. Enjoy working with them. Very responsive. | | N/A - No interactions | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | | |
| FLUX | | | Delayed response on an offer. Need to verify correct matrices are used prior to submitting candidates. | (b) is awesome dealing with FMLA and RA and Ergo concerns! | (b) responds to emails within the 1-2 hours. | Good Supplier | | Flux submitted 3 candidates after JP9055 closed and tried to blame it on a FG issue | | | Please pay attention to detail on CSFs and make sure the candidate has filled out all applicable sections completely (relationship disclosures, for example). | | | |

JUNE 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | EXTRA | Average |
|-------------------|---------|--|---|---|--|--|-----|---|---------|-----|-----|--|---------|
| ACS | NA | N/A | 8 | 9 | 9 | 7 | 8 | N/A | | 8 | 7 | NA | 8.00 |
| (b) (4) | NA | N/A | 10 | 9 | 9 | 9 | 7 | N/A | | 8 | 9 | NA | 8.71 |
| FLUX | NA | 10 | 8 | 10 | 8 | 7 | 4 | 8 | | 7 | 8 | NA | 7.78 |
| Average of Column | #DIV/0! | 10.0 | 8.7 | 9.3 | 8.7 | 7.7 | 6.3 | 8.0 | #DIV/0! | 7.7 | 8.0 | #DIV/0! | #DIV/0! |
| ACS | | | Candidate used same matrix for 2 different levels - would have qualified at higher level but ACS did not review before submitting | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | Responds to requestes within an hour or less. | Good Supplier | | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | |
| (b) (4) | | | First DocuSign went fantastically; Received payment for CFTE training without having to follow up with them | (b) (6) has been great to work with on FMLA and RA concerns. | (b) (6) does a great job keeping up on CPR expirations, as well as providing weekly updates on CPR certifications in progress. | Good Supplier. Enjoy working with them. Very Responsive. | | | | | | Thank you to (b) (6) for testing the draft Credit/Debit Memo guide and providing really helpful feedback! | |
| FLUX | | During the second round of sourcing Flux submitted excellent candidates on an extremely hard to fill position. | Some struggle receiving references that were requested. | (b) (6) is awesome dealing with FMLA and RA and Ergo concerns! | (b) (6) respond very quickly to emails | Good Supplier | | (b) (6) from Flux was very nice to work with on an assignment this month. She was timely and concise with what she asked for. | | | | Thank you for consistently and correctly submitting quality candidates to my JPs and for being so responsive and prompt with reference requests. | |

JULY 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | EXTRA | Average | |
|-------------------|---------|---------|--|---|---|---------------|-----|---------|---------|-----|-----|--|---------|---------|
| ACS | NA | NA | 10 | 9 | 8 | 7 | 8 | NA | | 8 | 7 | NA | | 8.14 |
| (b) (4) | NA | NA | 10 | 9 | 8 | 9 | 7 | NA | | 8 | 7 | NA | | 8.29 |
| FLUX | NA | NA | 5 | 10 | 9 | 7 | 4 | NA | | 7 | 6 | NA | | 6.86 |
| Average of Column | #DIV/0! | #DIV/0! | 8.3 | 9.3 | 8.3 | 7.7 | 6.3 | #DIV/0! | #DIV/0! | 7.7 | 6.7 | #DIV/0! | #DIV/0! | 23.2857 |
| ACS | | | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | (b) (6) turn around phone call time is less than 1 hour | Good Supplier | | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | |
| (b) (4) | | | | (b) (6) have been great to work with on FMLA, Ergo, and RA concerns. | Great Customer Service | Good Supplier | | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | |
| FLUX | | | Submitted candidate that was not US Citizen - CSF said he wasn't - sounds like they knew but didn't tell us and so we found out when reviewing the docs; (b) (6) approved signed these documents and didn't reach out to give us a heads up. Specifically stated NEW candidates needed to be submitted on JP9126 and both of their submittals were from JP9088 | (b) (6) is awesome dealing with FMLA and RA and Ergo concerns! | (b) (6) returns emails within 15 minutes on average | Good Supplier | | | | | | Please make sure pay rates are meeting the new SCA minimums that became effective in June. | | |

AUGUST 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | EXTRA | Average | |
|-------------------|--|---------|---|---|--|--|-----|--|-----|-----|-----|---|---------|-------|
| ACS | 9 | NA | 8 | 9 | 9 | 8 | 8 | NA | 8 | 8 | 7 | NA | 8.22 | |
| (b) (4) | 9 | NA | 10 | 9 | 9 | 9 | 7 | 9 | 7 | 8 | 7 | NA | 8.40 | |
| FLUX | 9 | NA | 8 | 9 | 8 | 8 | 5 | 8 | 6 | 6 | 6 | NA | 7.30 | |
| Average of Column | 9.0 | #DIV/0! | 8.7 | 9.0 | 8.7 | 8.3 | 6.7 | 8.5 | 7.0 | 7.3 | 6.7 | #DIV/0! | #DIV/0! | 23.92 |
| ACS | On top of paperwork, responsive, good submittals | | Had to follow up on interviews. I wish that they would touch base with us if they are having difficulty getting in touch with their candidate. More proactive would be helpful. | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | (b) (6) returns calls within 1/2 hour with excellent customer service. | Good supplier. | | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | |
| (b) (4) | Responsive, asks great questions, provides good candidates and high retention. | | | (b) (6) have been great to work with on FMLA, Ergo, and RA concerns. | (b) (6) answers the phone everytime I call. | Grreat Supplier. Easy to work with. Very responsive. | | (b) (6) and I had several discussions regarding submitted candidates, related to interview feedback. (b) (6) was professional and curteous during our conversations. | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | | |
| FLUX | Provides excellent candidates | | Withdrew a candidate after we identified that they would be left in submitted. | (b) (6) is awesome dealing with FMLA and RA and Ergo concerns! | (b) (6) provides an update on CPR requirements for her workers weekly. | Good supplier. Very responsive. | | I worked with (b) (6) on a (potential) CFTE concern. (b) (6) was forthcoming with the requested information and validated my request for information in writing. | | | | Please ensure the matrix is for the correct JP/API when submitting candidates. | | |

SUPPLIER SCORECARD TOTALS (March 2019 to August 2019)

| Supplier | (b) (6) | | | | | | | | | | | | EXTRA | Average | Stewardship Rank | 8/31 Headcount | Headcount Rank | Supplier Score | Supplier Rank |
|-------------------|---------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|--|-------|---------|------------------|----------------|----------------|----------------|---------------|
| ACS | 8.5 | | 8.3 | 9.5 | 8.8 | 7.3 | 8.0 | | 8.0 | 8.2 | 6.7 | | | 8.1 | 2 | 235 | 1 | | |
| (b) (4) | 8.5 | | 9.9 | 9.1 | 8.8 | 9.0 | 7.0 | 9.0 | 7.0 | 8.0 | 7.5 | | | 8.4 | 1 | 101 | 4 | | |
| FLUX | 8.5 | 10.0 | 7.7 | 9.8 | 8.5 | 7.3 | 4.8 | 6.7 | 5.3 | 6.8 | 6.3 | | | 7.4 | 4 | 193 | 2 | | |
| Average of Column | 8.5 | 10.0 | 8.6 | 9.5 | 8.7 | 7.9 | 6.6 | 7.8 | 6.8 | 7.7 | 6.8 | | | 8.0 | | | | | |

ACS FEEDBACK - March to August 2019

MARCH

- Excellent acquisition rates. Provides needed docs in a timely manner.
- 0
- Waited 2 weeks to approve a revision (3 yr increase) - had to email after assgn ended to remind to complete; never received response but did get it done - this happened twice
- (b) (6) has been great to work with on FMLA and RA concerns!
- Prompt PIV paperwork completed
- Good Supplier. Sometimes difficult to reach (b) (6)
- 0
- 0
- 0
- 0
- ACS was really on top of getting reorg PRDs turned in, I appreciate the quick turn around!
- Great candidates, paperwork is complete and timely
- 0

APRIL

- 0
- 0
- (b) (6) was super patient and great to work with when there was interview scheduling issues
- (b) (6) is great to work with. She is very timely and super nice.
- Reminder to accept new assignments Monday morning.
- Good Supplier. Was disappointed that they didn't provide mediation for their workers that are having conflicts. It would probably be beneficial for them to have a trained HR person to handle some of the employee relations issues since they have so many workers now.
- 0
- 0
- 0
- ACS provides excellent customer service as well as great feedback on job postings. Extra kudos for being consistantly awesome
- When providing candidate reference forms, please take the time to look it over and correct typos/spelling/grammatical errors before submitting.
- Very responsive to questions
- 0

MAY

- 0
- 0

- Not reviewing CSF/resumes prior to submission. Simple mistakes are resulting in rejections and it isn't fair to the candidate. This can be corrected with a double check. Delayed responses regarding training requests.
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!

(b) (4)

FEEDBACK - March to August 2019

MARCH

- Submits quality candidates. Is attentive to workers.
- 0
- 0
- 0
- Prompt response for SLMO needs
- Great supplier. Awesome to work with.
- 0
- 0
- 0
- 0
- [REDACTED] was really on top of getting reorg PRDs turned in (within hours of the initial request from SLMO, so fast!) and had excellent follow-up/communication regarding outstanding forms.
- Great partner for BPA regarding Travel / Training costs
- 0

APRIL

- 0
- 0
- They add middle initial to candidates - love this; Forgot some necessary paperwork for a candidate
- (b) [REDACTED] has been really great to work with. She is super friendly and very timely in her responses.
- Consistently quick to respond to requests
- Great Supplier. Enjoy working with them. Very responsive.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.
- Great partner for BPA regarding Travel / Training costs; (b) (6) [REDACTED] are very responsive to questions.
- 0

MAY

- 0
- 0
- 0
- (b) [REDACTED] has been great to work with on FMLA and RA concerns. Very timely in responding to issues.

- Responds to requests within the hour.
- Great Supplier. Enjoy working with them. Very responsive.
- 0
- N/A - No interactions
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.
- 0
- 0

JUNE

- 0
- 0
- First DocuSign went fantastically; Received payment for CFTE training without having to follow up with them
- (b) has been great to work with on FMLA and RA concerns.
- (b) (6) does a great job keeping up on CPR expirations, as well as providing weekly updates on CPR certifications in progress.
- Good Supplier. Enjoy working with them. Very Responsive.
- 0
- 0
- 0
- 0
- Thank you to (b) for testing the draft Credit/Debit Memo guide and providing really helpful feedback!
- 0
- 0

JULY

- 0
- 0
- 0
- (b) (6) have been great to work with on FMLA, Ergo, and RA concerns.
- Great Customer Service
- Good Supplier
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.

- 0
- 0

AUGUST

- Responsive, asks great questions, provides good candidates and high retention.
- 0
- 0
- (b) (6) have been great to work with on FMLA, Ergo, and RA concerns.
- (b) (6) answers the phone everytime I call.
- Grreat Supplier. Easy to work with. Very responsive.
- 0
- (b) (6) and I had several discussions regarding submitted candidates, related to interview feedback. (b) (6) was professional and courteous during our conversations.
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.
- 0
- 0

FLUX FEEDBACK - March to August 2019

MARCH

- Timely responses and delivery of paperwork.
- 0
- Not checking CSFs before submitting; Need to pay more attention to details when submitting candidates
- (b) is awesome dealing with FMLA and RA concerns!
- Prompt PIV paperwork completed
- Very responsive. Enjoy working with (b) (6)
- 0
- 0
- 0
- 0
- (b) (6) have been so proactive and communicative with responding to our PRD request for the TE reorg - a big thank you to them for their partnership!
- Good partner with training costs. Submitted great candidates on JP's
- 0

APRIL

- 0
- 0
- Fast with responses and easy to work with
- (b) is great to work with. She is super friendly and very helpful and responsive.
- Paperwork provided and has been 100% accurate
- Good Supplier.
- 0
- 0
- 0
- 0
- Please pay attention to detail on CSFs, for example: are first and last names in the correct order; if "prior CFTE" is indicated then the resume should also reflect that; please also make sure names are correct when submitting candidates in FG.
- Good partner with training cost
- 0

MAY

- 0
- 0
- Delayed response on an offer. Need to verify correct matrices are used prior to submitting candidates.

- (b) is awesome dealing with FMLA and RA and Ergo concerns!
- (b) (6) responds to emails within the 1-2 hours.
- Good Supplier
- 0
- Flux submitted 3 candidates after JP9055 closed and tried to blame it on a FG issue
- 0
- 0
- Please pay attention to detail on CSFs and make sure the candidate has filled out all applicable sections completely (relationship disclosures, for example).
- 0
- 0

JUNE

- 0
- During the second round of sourcing Flux submitted excellent candidates on an extremely hard to fill position.
- Some struggle receiving references that were requested.
- (b) is awesome dealing with FMLA and RA and Ergo concerns!
- (b) (6) respond very quickly to emails
- Good Supplier
- 0
- (b) (6) from Flux was very nice to work with on an assignment this month. She was timely and concise with what she asked for.
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs and for being so responsive and prompt with reference requests.
- 0
- 0

JULY

- 0
- 0
- Submitted candidate that was not US Citizen - CSF said he was; PIV paperwork said he wasn't - sounds like they knew but didn't tell us and so we found out when reviewing the docs; (b) (6) approved signed these documents and didn't reach out to give us a heads up. Specifically stated NEW candidates needed to be submitted on JP9126 and both of their submittals were from JP9088
- (b) is awesome dealing with FMLA and RA and Ergo concerns!
- (b) (6) returns emails within 15 minutes on average
- Good Supplier
- 0

- 0
- 0
- 0
- Please make sure pay rates are meeting the new SCA minimums that became effective in June.
- 0
- 0

AUGUST

- Provides excellent candidates
- 0
- Withdrew a candidate after we identified that they would be left in submitted.
- (b) (6) is awesome dealing with FMLA and RA and Ergo concerns!
- (b) (6) provides an update on CPR requirements for her workers weekly.
- Provides excellent candidates
- 0
- I worked with (b) (6) on a (potential) CFTE concern. (b) (6) was forthcoming with the requested information and validated my request for information in writing.
- 0
- 0
- Please ensure the matrix is for the correct JP/API when submitting candidates.
- 0
- 0

March 2020 Supplier Scoring

SEPTEMBER 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|--|----------------|--|---|----------------|---|---|------------|--|------------|------------|------------|--|---------|
| ACS | 9 | N/A | 9 | 9 | N/A | 9 | 8 | 8 | N/A | 7 | 8 | 7 | N/A | 8.2 |
| (b) (4) | 9 | N/A | 9 | N/A | N/A | 8 | 8 | 7 | 7 | 6 | 8 | 7 | N/A | 7.7 |
| FLUX | 9 | N/A | 6 | 10 | N/A | 9 | 8 | 5 | N/A | 7 | 8 | 4 | N/A | 7.3 |
| Average of Column | 9.0 | #DIV/0! | 8.0 | 9.5 | #DIV/0! | 8.7 | 8.0 | 6.7 | 7.0 | 6.7 | 8.0 | 6.0 | #DIV/0! | |
| ACS | Provides excellent candidates and has a great retention/acquisition rate. | | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | | (b) is thorough and quick to respond to voicemail. | Excellent supplier. Great to work with. | | | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | |
| (b) (6) | Provides excellent service and has great acquisition and retention efforts. | | | | | (b) requests updates on candidates prior to an offer going out which is time consuming. | Excellent Supplier. Very responsive. | | I worked with (b) on a CFTE issue. SLMO received a complaint that one of their employees smelled like alcohol. (b) dealt with the issue professionally and has addressed the concern. He was very supportive of ensuring it does not happen again. | | | | Thank you for consistently and correctly submitting quality candidates to my JPs. | |
| FLUX | Provides excellent candidates and has received numerous offers recently. Keep up the great work! | | When issues arose with one of their contractors about them not showing up to work, we were told it was addressed. The very next day the worker did not show up to work and did not notify the manager. Flux stated that he informed them and that they advised him to reach out to us. That should be Flux's responsibility - especially after they were put on notice about the worker. | (b) is awesome dealing with FMLA and RA concerns! | | (b) is very quick to reply, and very thorough for immediate releases. | Excellent Supplier. Very responsive | | | | | | Please make sure pay rates are meeting the new SCA minimums that became effective in June when submitting candidates to positions in Fieldglass. Please ensure total experience reflected on the resume adds up to meet or exceed the minimum number of years of experience required as outlined in the API. | |

OCTOBER 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|---|--|---|---|----------------|---|--|----------------|--|------------|------------------------|---|----------------|------------|
| ACS | 9 | N/A | 6 | 9 | N/A | 9 | 7 | | N/A | 9 | 8 | 7 | NA | 8.0 |
| (b) (4) | 9 | N/A | 10 | N/A | N/A | 8 | 10 | | 6 | 6 | 8 | 5 | NA | 7.8 |
| FLUX | 8 | 8 | 10 | 10 | N/A | 9 | 8 | | N/A | 8 | 8 | 8 | NA | 8.6 |
| Average of Column | 8.7 | 8.0 | 8.7 | 9.5 | #DIV/0! | 8.7 | 8.3 | #DIV/0! | 6.0 | 7.7 | 8.0 | 6.7 | #DIV/0! | 8.1 |
| ACS | Provides quality candidates and has high retention | | Submitted PSS candidate over the rate; Not completing section C of the CSF; Had a decline | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | | (b) (6) asks pertinent qualifying questions. | Great Supplier. Very responsive. Often calls go straight to voicemail. Maybe the new office will help with that. | | | | Great customer service | Please ensure experience detailed on resume adds up to minimum years required per the API. | | |
| (b) (4) | Provides quality candidates, active participation. | | | | | (b) is an excellent supplier. | Great Supplier. Very responsive. Always provides quick answers/actions. | | (b) was very responsive when I requested some additional information this month. | | Great customer service | Please pay attention to detail on submittals (ie duplicates, typos, incomplete matrix answers, SCA min pay rates); please submit within Respond by Deadline; please make sure candidates meet degree requirements as outlined in the API; please ask any JP questions via an email to the Supp Labor inbox as directed in the chat notices. | | |
| FLUX | Despite turnover, the level of service has been consistent and fantastic. Great work! | Great communication with (b) she is especially fast with offers of assignment. | | (b) is awesome dealing with FMLA and RA concerns! | | (b) will respond within the hour on all emails. | Good Supplier. Very responsive. | | | | Great customer service | Thank you, (b) for being so communicative and proactive! | | |

NOVEMBER 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | | | |
|-------------------|--|---------|-----|---|--|---|--|---|-----|-----|---------|---|---------|-----|
| ACS | 9 | N/A | 9 | 9 | 6 | 9 | 8 | 5 | 8 | 8 | 6 | N/A | 7.7 | |
| (b) (4) | 9 | N/A | N/A | N/A | 6 | 9 | 8 | 6 | 5 | 8 | 6 | N/A | 7.1 | |
| FLUX | 9 | N/A | 9 | 9 | 8 | 8 | 8 | N/A | 7 | 8 | 6 | N/A | 8.0 | |
| Average of Column | 9.0 | #DIV/0! | 9.0 | 9.0 | 6.7 | 8.7 | 8.0 | #DIV/0! | 5.5 | 6.7 | 8.0 | 6.0 | #DIV/0! | 7.6 |
| ACS | Consistently provides excellent candidates and has a fantastic acquisition rate. | | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | Resume from shortlisted candidate was error free. | Responded immediately to last minute interview request from manager (b) (6) | Great to work with. Very helpful and responsive. | ACS seems to have a little bit of an issue with quality of some of their submitted candidates. | | | | Please ensure candidates meet the minimum requirements as outlined in the API to avoid rejections (for example, required specified certifications). | | |
| (b) (4) | Consistently provides excellent candidates and increased number of placements in higher level positions. | | | | Resumes from shortlisted candidate's was error free. | Responds within within 1/2 hour to SLMO needs. (b) (6) | Great to work with. Very helpful and responsive. | (b) (6) and his team continue to provide solid service when additional information is requested. (b) (6) is very responsive when worker issues or workplace injuries occur. | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. Please ensure pay rates on submittals are meeting SCA minimums (example Graphic Designer 3 submittal) | | |
| FLUX | Consistently delivers great service to BPA. Thoughtful about their questions. | | | (b) (6) is awesome dealing with FMLA and RA concerns! | (b) (6) was very helpful and responded quickly to my requests regarding her CFTE that was resigning. Resume from shortlisted candidate was error free. | Candidate submittal quality down this month (b) (6) | Great to work with. Very helpful and responsive. | | | | | Please ensure candidates meet the minimum requirements as outlined in the API to avoid rejections. | | |

DECEMBER 2019 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | Average | |
|-------------------|--|---|---|---|---|---|---|---------|---------|-----|-----|---------|--|
| ACS | 9 | 10 | 10 | 9 | 6 | 9 | 8 | N/A | 8 | 9 | 7 | N/A | 8.50 |
| (b) (4) | 9 | N/A | N/A | 8 | 6 | 9 | 9 | N/A | 5 | 9 | 6 | N/A | 7.63 |
| FLUX | 8 | N/A | 5 | 9 | N/A | 9 | 8 | N/A | 8 | 7 | 5 | N/A | 7.38 |
| Average of Column | 8.7 | 10.0 | 7.5 | 8.7 | 6.0 | 9.0 | 8.3 | #DIV/0! | #DIV/0! | 7.0 | 8.3 | 6.0 | #DIV/0! |
| ACS | Provides great insight on the candidate pool and is a partner with BPA. | (b) notified SLMO that he was able to see a document that should have been restricted. Great partnership! | Caught a public document I posted and called me right away - I appreciate the honesty | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | Quick response to requests for information regarding employee resignation | 100% Compliant on CPR certifications | Great Supplier - Responsive. Appreciate their quick resolution of issues. | #DIV/0! | #DIV/0! | 7.0 | 8.3 | 6.0 | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| (b) (4) | Has received multiple offers this month. Nice work! | | | (b) has been great to work with on ergo concerns. | Quick response to requests for information regarding offer for their new employee | (b) responds within 30 minutes with great customer service. | Great Supplier - Responsive. Appreciate their quick resolution of issues. | #DIV/0! | #DIV/0! | 7.0 | 8.3 | 6.0 | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| FLUX | Excellent communication and service. I have seen an increase in submittal issues such as incorrect matrix or not meeting requirements. This could be due to staff changes. | | Did not submit any candidates on the refill | (b) is awesome dealing with FMLA and RA concerns! | | (b) responds within 10 minutes for interview no show, and followed up quickly to report back to manager (b) (6) | Great Supplier - Responsive. Appreciate their quick resolution of issues. | #DIV/0! | #DIV/0! | 7.0 | 8.3 | 6.0 | Please ensure submitted candidates meet all the required elements as outlined in the API in order to avoid rejections/non-shortlistings. |

JANUARY 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | | |
|--------------------------|--|----------------|---|--|----------------|--|--|----------------|------------|------------|------------|----------------|--|
| ACS | 10 | N/A | 9 | 8 | N/A | 9 | 8 | N/A | 10 | 8 | 7 | N/A | 8.63 |
| (b) (4) | 10 | N/A | 10 | 8 | N/A | N/A | 9 | N/A | 5 | 8 | 7 | N/A | 8.14 |
| FLUX | 8 | N/A | 5 | 9 | N/A | 9 | 8 | N/A | 8 | 8 | 5 | N/A | 7.50 |
| Average of Column | 9.3 | #DIV/0! | 8.0 | 8.3 | #DIV/0! | 9.0 | 8.3 | #DIV/0! | 7.7 | 8.0 | 6.3 | #DIV/0! | 24.2679 |
| ACS | Handles delicate situations with care and ease. | | Had to follow up on getting a credit/debit memo submitted | (b) (6) has been good to work with on FMLA and RA and Ergo concerns! | | Always responds within 30 minutes of request | Excellent supplier. Very responsive. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| (b) (4) | (b) (4) is an excellent addition to the (b) (4) team. She is always responsive, appreciative, and a go-getter. | | | (b) (4) has been great to work with on ergo concerns. | | No interaction with this supplier | Outstanding supplier. Very responsive. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| FLUX | Flux has improved their customer service and accuracy. Nice work! | | Waited on response for days because recruiter did not reply to Supp Labor email, only COR box. The Recruiter did not pay attention to the undeliverable message which caused a delay. | (b) (4) is awesome dealing with FMLA and RA concerns! | | (b) (4) was very helpful to work on rescheduling an interview with the manager | Excellent Supplier | | | | | | Please ensure the candidate's Matrix is a match to the API requirements when submitting on a JP. |

FEBRUARY 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | | | |
|-------------------|---|---------|---------|---|---------|---|--|---|-----|-----|---------|---|---------|-------|
| ACS | 10 | N/A | N/A | 8 | N/A | 9 | 8 | 3 | 9 | 8 | 7 | N/A | 7.75 | |
| (b) (4) | 9 | N/A | N/A | 8 | N/A | 8 | 10 | 8 | 5 | 8 | 7 | N/A | 7.88 | |
| FLUX | 8 | N/A | N/A | 9 | N/A | 9 | 8 | N/A | 8 | 8 | 7 | N/A | 8.14 | |
| Average of Column | 9.0 | #DIV/0! | #DIV/0! | 8.3 | #DIV/0! | 8.7 | 8.7 | #DIV/0! | 5.5 | 7.3 | 8.0 | 7.0 | #DIV/0! | 23.77 |
| ACS | Consistently delivers quality candidates and service to BPA. | | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | | (b) (6) is extremely consistent with providing advanced notice for upcoming actions required (b) (6) | Great Supplier! Very responsive. | A blatant mistake on a NSP JP to include the pay rate when instructed not to multiple times, demonstrated a lack of attention to detail. The result was their candidate being rejected. | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |
| (b) (4) | Has received multiple offers recently. The acquisition rate has increased! Keep up the great work. | | | (b) (6) has been great to work with on ergo concerns. | | 100% on CPR updates and follow up with (b) (6) | Great Supplier! Great to work with and very responsive to any issues that arise. | (b) (6) from (b) (6) pointed out something we had overlooked on a posting that was very beneficial. They had nothing to gain from their call, but it showed partnership. | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |
| FLUX | (b) (6) is always responsive and helping the team provide a smooth transition with their new hires. Your efforts are noticed! | | | (b) (6) is awesome dealing with FMLA and RA concerns! | | (b) (6) always answers her phone when calling or will respond within an hour of a message to her. (b) (6) | Great Supplier. Very responsive. Follows up promptly to requests. | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |

SUPPLIER SCORECARD TOTALS (September 2019 to February 2020)

| Supplier | (b) (6) | | | | | | | | | | | | | Average | Final Stewardship Score | Stewardship Rank | Supplier Score | Supplier Rank |
|-------------------|---------|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|--|---------|-------------------------|------------------|----------------|---------------|
| ACS | 9.3 | 10.0 | 8.6 | 8.7 | 6.0 | 9.0 | 7.8 | 8.0 | 4.0 | 8.5 | 8.2 | 6.8 | | 7.9 | 7.9 | 2 | 164.4 | 1 |
| (b) (4) | 9.2 | | 9.7 | 8.0 | 6.0 | 8.4 | 9.0 | 7.0 | 6.8 | 5.3 | 8.2 | 6.3 | | 7.6 | 8.0 | 1 | 132.3 | 3 |
| FLUX | 8.3 | 8.0 | 7.0 | 9.3 | 8.0 | 8.8 | 8.0 | 5.0 | | 7.7 | 7.8 | 5.8 | | 7.6 | 7.0 | 3 | 139.8 | 2 |
| Average of Column | 8.9 | 9.0 | 8.4 | 8.7 | 6.7 | 8.7 | 8.3 | 6.7 | 5.4 | 7.2 | 8.1 | 6.3 | | 7.7 | 7.6 | | | |

ACS Feedback: September 2019 to February 2020

SEPTEMBER

- Provides excellent candidates and has a great retention/acquisition rate.
- 0
- 0
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- 0
- (b) (6) is thorough and quick to respond to voicemail.
- Excellent supplier. Great to work with.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.
- 0

OCTOBER

- Provides quality candidates and has high retention
- 0
- Submitted PSS candidate over the rate; Not completing section C of the CSF; Had a decline
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- 0
- (b) (6) asks pertinent qualifying questions.
- Great Supplier. Very responsive. Often calls go straight to voicemail. Maybe the new office will help with that.
- 0
- 0
- 0
- Great customer service
- Please ensure experience detailed on resume adds up to minimum years required per the API.
- 0

NOVEMBER

- Consistently provides excellent candidates and has a fantastic acquisition rate.
- 0
- 0
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- Resume from shortlisted candidate was error free.

- Responded immediately to last minute interview request from manager (Ferriera)
- Great to work with. Very helpful and responsive.
- 0
- ACS seems to have a little bit of an issue with quality of some of their submitted candidates.
- 0
- 0
- Please ensure candidates meet the minimum requirements as outlined in the API to avoid rejections (for example, required specified certifications).
- 0

DECEMBER

- Provides great insight on the candidate pool and is a partner with BPA.
- (b) (6) notified SLMO that he was able to see a document that should have been restricted. Great partnership!
- Caught a public document I posted and called me right away - I appreciate the honesty
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- Quick response to requests for information regarding employee resignation
- 100% Compliant on CPR certifications
- Great Supplier - Responsive. Appreciate their quick resolution of issues.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

JANUARY

- Handles delicate situations with care and ease.
- 0
- Had to follow up on getting a credit/debit memo submitted
- (b) (6) has been good to work with on FMLA and RA and Ergo concerns!
- 0
- Always responds within 30 minutes of request
- Excellent supplier. Very responsive.
- 0
- 0
- 0
- 0

- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

FEBRUARY

- Consistently delivers quality candidates and service to BPA.
- 0
- 0
- **(b) (6)** has been great to work with on FMLA and RA and Ergo concerns!
- 0
- **(b) (6)** is extremely consistent with providing advanced notice for upcoming actions required **(b) (6)**
- Great Supplier! Very responsive.
- 0
- A blatant mistake on a NSP JP to include the pay rate when instructed not to multiple times, demonstrated a lack of attention to detail. The result was their candidate being rejected.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

(b) (4)

Feedback: September 2019 to February 2020

SEPTEMBER

- Provides excellent service and has great acquisition and retention efforts.
- 0
- 0
- 0
- 0
- (b) requests updates on candidates prior to an offer going out which is time consuming.
- Excellent Supplier. Very responsive.
- 0
- I worked with (b) on a CFTE issue. SLMO received a complaint that one of their employees smelled like alcohol. (b) (6) dealt with the issue professionally and has addressed the concern. He was very supportive of ensuring it does not happen again.
- 0
- 0
- Thank you for consistently and correctly submitting quality candidates to my JPs.
- 0

OCTOBER

- Provides quality candidates, active participation.
- 0
- 0
- 0
- 0
- (b) (6) is an excellent supplier.
- Great Supplier. Very responsive. Always provides quick answers/actions.
- 0
- (b) (6) was very responsive when I requested some additional information this month.
- 0
- Great customer service
- Please pay attention to detail on submittals (ie duplicates, typos, incomplete matrix answers, SCA min pay rates); please submit within Respond by Deadline; please make sure candidates meet degree requirements as outlined in the API; please ask any JP questions via an email to the Supp Labor inbox as directed in the chat notices.
- 0

NOVEMBER

- Consistently provides excellent candidates and increased number of placements in higher level positions.
- 0

- 0
- 0
- Resumes from shortlisted candidate's was error free.
- Responds within within 1/2 hour to SLMO needs. (b) (6)
- Great to work with. Very helpful and responsive.
- 0
- (b) (6) and his team continue to provide solid service when additional information is requested. (b) (6) is very responsive when worker issues or workplace injuries occur.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs. Please ensure pay rates on submittals are meeting SCA minimums (example Graphic Designer 3 submittal)
- 0

DECEMBER

- Has received multiple offers this month. Nice work!
- 0
- 0
- (b) (6) has been great to work with on ergo concerns.
- Quick response to requests for information regarding offer for their new employee
- (b) (6) responds within 30 minutes with great customer service.
- Great Supplier - Responsive. Appreciate their quick resolution of issues.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

JANUARY

- (b) (6) is an excellent addition to the (b) (4) team. She is always responsive, appreciative, and a go-getter.
- 0
- 0
- (b) (6) has been great to work with on ergo concerns.
- 0
- No interaction with this supplier
- Outstanding supplier. Very responsive.

- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

FEBRUARY

- Has received multiple offers recently. The acquisition rate has increased! Keep up the great work.
- 0
- 0
- (b) (6) has been great to work with on ergo concerns.
- 0
- 100% on CPR updates and follow up with (b) (6)
- Great Supplier! Great to work with and very responsive to any issues that arise.
- 0
- (b) (6) from (b) (4) pointed out something we had overlooked on a posting that was very beneficial. They had nothing to gain from their call, but it showed partnership.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

FLUX Feedback: September 2019 to February 2020

SEPTEMBER

- Provides excellent candidates and has received numerous offers recently. Keep up the great work!
- 0
- When issues arose with one of their contractors about them not showing up to work, we were told it was addressed. The very next day the worker did not show up to work and did not notify the manager. Flux stated that he informed them and that they advised him to reach out to us. That should be Flux's responsibility - especially after they were put on notice about the worker.
- (b) (6) is awesome dealing with FMLA and RA concerns!
- 0
- (b) (6) is very quick to reply, and very thorough for immediate releases.
- Excellent Supplier. Very responsive
- 0
- 0
- 0
- 0
- Please make sure pay rates are meeting the new SCA minimums that became effective in June when submitting candidates to positions in Fieldglass. Please ensure total experience reflected on the resume adds up to meet or exceed the minimum number of years of experience required as outlined in the API.
- 0

OCTOBER

- Despite turnover, the level of service has been consistent and fantastic. Great work!
- Great communication with (b) (6) she is especially fast with offers of assignment.
- 0
- (b) (6) is awesome dealing with FMLA and RA concerns!
- 0
- (b) (6) will respond within the hour on all emails.
- Good Supplier. Very responsive.
- 0
- 0
- 0
- Great customer service
- Thank you, (b) (6) for being so communicative and proactive!
- 0

NOVEMBER

- Consistently delivers great service to BPA. Thoughtful about their questions.

- 0
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- (b) (6) was very helpful and responded quickly to my requests regarding her CFTE that was resigning. Resume from shortlisted candidate was error free.
- Candidate submittal quality down this month (b) (6)
- Great to work with. Very helpful and responsive.
- 0
- 0
- 0
- 0
- Please ensure candidates meet the minimum requirements as outlined in the API to avoid rejections.
- 0

DECEMBER

- Excellent communication and service. I have seen an increase in submittal issues such as incorrect matrix or not meeting requirements. This could be due to staff changes.
- 0
- Did not submit any candidates on the refill
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- (b) (6) responds within 10 minutes for interview no show, and followed up quickly to report back to manager (b) (6)
- Great Supplier - Responsive. Appreciate their quick resolution of issues.
- 0
- 0
- 0
- 0
- Please ensure submitted candidates meet all the required elements as outlined in the API in order to avoid rejections/non-shortlistings.
- 0

JANUARY

- Flux has improved their customer service and accuracy. Nice work!
- 0
- Waited on response for days because recruiter did not reply to Supp Labor email, only COR box. The Recruiter did not pay attention to the undeliverable message which caused a delay.

- (b) is awesome dealing with FMLA and RA concerns!
- 0
- (b) (6) was very helpful to work on rescheduling an interview with the manager
- Excellent Supplier
- 0
- 0
- 0
- 0
- Please ensure the candidate's Matrix is a match to the API requirements when submitting on a JP.
- 0

FEBRUARY

- (b) (6) is always responsive and helping the team provide a smooth transition with their new hires. Your efforts are noticed!
- 0
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- (b) (6) always answers her phone when calling or will respond within an hour of a message to her. (b) (6)
- Great Supplier. Very responsive. Follows up promptly to requests.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

September 2020 Supplier Scoring

MARCH 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|----------------|----------------|---|----------------|----------------|---|---|---|------------|------------|------------|----------------|--|---------|
| (b) (4) | N/A | N/A | 8 | | N/A | 9 | 9 | 9 | 8 | 8 | 6 | | | 8.1 |
| (b) (4) | N/A | N/A | 8 | | N/A | 9 | 9 | N/A | 6 | 8 | 7 | | | 7.8 |
| FLUX | N/A | N/A | 9 | | N/A | 9 | 8 | 7 | 7 | 8 | 9 | | | 8.1 |
| Average of Column | #DIV/0! | #DIV/0! | 8.3 | #DIV/0! | #DIV/0! | 9.0 | 8.7 | 8.0 | 7.0 | 8.0 | 7.3 | #DIV/0! | #DIV/0! | |
| ACS | | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | | | Responds within 30 minutes. (b) (6) | Outstanding Supplier. Great to work with. | ACS (especially (b) (6)) has been extremely responsive and helpful during rationalization and the COVID-19 pandemic. With all of the rapid changes to SLMO processes, their willingness to be flexible has been very helpful. | | | | | Please ensure internal candidates meet the longevity requirement when submitting to new positions. | |
| (b) (4) | | | (b) (6) has been great to work with on RA FMLA and ergo concerns. | | | Follow up with urgent questions within 10 minutes. (b) (6) | Outstanding Supplier. Great to work with. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | |
| FLUX | | | (b) (6) is awesome dealing with FMLA and RA concerns! | | | Extremely accurate while providing unsurpassed customer service for rationalized contractors. | Outstanding Supplier. Great follow up. | Flux has been responsive and accomodating to quick changing needs this month. | | | | | I really appreciate (b) (6) level of communication and responsiveness. Thank you for the great customer service! | |

APRIL 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|--|----------------|---|----------------|----------------|---|--|---|------------|------------|--|----------------|----------------|------------|
| ACS | 10 | N/A | 8 | N/A | N/A | 10 | 9 | 7 | 8 | 7 | 8 | N/A | N/A | 8.4 |
| (b) (4) | 10 | N/A | 8 | N/A | N/A | 9 | 9 | N/A | 6 | 7 | 8 | N/A | N/A | 8.1 |
| FLUX | 9 | N/A | 9 | N/A | N/A | N/A | 8 | N/A | 6 | 6 | 9 | N/A | N/A | 7.8 |
| Average of Column | 9.7 | #DIV/0! | 8.3 | #DIV/0! | #DIV/0! | 9.5 | 8.7 | 7.0 | 6.7 | 6.7 | 8.3 | #DIV/0! | #DIV/0! | 8.1 |
| ACS | Excellent follow-thru, acquisition rate is excellent. | | (b) (6) has been great to work with on FMLA and RA and Ergo concerns! | | | Immediate response and unsurpassed customer service with (b) (6) on start for (b) (6) | Outstanding supplier. Very responsive. | (b) (6) and her team helped with transitioning CFTE during round 1 of the rationalization. The process was seamless and ACS was incredibly responsive and thorough. | | | Thank you for helping the first phase of rationalization assignment transitions go smoothly! | | | |
| (b) (4) | Retention is solid. Offers competitive compensation packages. | | (b) (6) has been great to work with on RA FMLA and ergo concerns. | | | Unsurpassed customer service to assist in onboarding, and badge return with (b) (6) | Outstanding supplier. Very responsive. | | | | Thank you for helping the first phase of rationalization assignment transitions go smoothly! | | | |
| FLUX | Flux offers a great partnership, is proficient in our processes, and submits competitive candidates. | | (b) (6) is awesome dealing with FMLA and RA concerns! | | | No interaction with this supplier | Excellent supplier. Very responsive. | | | | Thank you to (b) (6) for being so responsive and providing great customer service! | | | |

MAY 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|--|----------------|--|----------------|----------------|---|--|----------------|------------|------------|------------|---|----------------|------------|
| ACS | 10 | N/A | 8 | N/A | N/A | N/A | 9 | N/A | 9 | 8 | 6 | N/A | N/A | 8.3 |
| (b) (4) | 10 | N/A | 8 | N/A | N/A | 9 | 9 | N/A | 7 | 8 | 8 | N/A | N/A | 8.4 |
| FLUX | 9 | N/A | 9 | N/A | N/A | 9 | 8 | N/A | 7 | 8 | 8 | N/A | N/A | 8.3 |
| Average of Column | 9.7 | #DIV/0! | 8.3 | #DIV/0! | #DIV/0! | 9.0 | 8.7 | #DIV/0! | 7.7 | 8.0 | 7.3 | #DIV/0! | #DIV/0! | 8.3 |
| ACS | Provides excellent candidates, competitive compensation packages, and full service to SLMO | | (b) (6) has been great to work with on FMLA and RA concerns! | | | No interaction with this supplier this month | Outstanding supplier. Very responsive. Great to work with. | | | | | Please accept extension revisions as soon as they come in to avoid timesheet issues for workers. | | |
| (b) (4) | Provides excellent candidates, competitive compensation packages, and full service to SLMO | | (b) (6) has been great to work with on RA and FMLA concerns. | | | (b) (6) very flexible for release (b) (6) and quick to respond to requestes | Outstanding supplier. Very responsive. Great to work with. | | | | | I really appreciate (b) (6) proactive communication style; thank you for being so on top of things! | | |
| FLUX | Flux offers a great partnership, is proficient in our processes, and submits competitive candidates. | | (b) (6) is awesome dealing with FMLA and RA concerns! | | | (b) (6) very quick to respond to requests for CPR. | Excellent supplier. Very responsive. Great to work with. | | | | | Thank you to (b) (6) as always for the great level of communication and customer service! | | |

JUNE 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|---|----------------|--|----------------|----------------|--|---|--|------------|------------|--|---|----------------|---------|
| ACS | 10 | N/A | 8 | N/A | N/A | 8 | 9 | N/A | 8 | 8 | 6 | 10 | N/A | 8.38 |
| (b) (4) | 10 | N/A | N/A | N/A | N/A | 9 | 9 | N/A | 7 | 8 | 8 | 10 | N/A | 8.71 |
| FLUX | 10 | N/A | 9 | N/A | N/A | N/A | 8 | 8 | 7 | 7 | 7 | N/A | N/A | 8.00 |
| Average of Column | 10.0 | #DIV/0! | 8.5 | #DIV/0! | #DIV/0! | 8.5 | 8.7 | 8.0 | 7.3 | 7.7 | 7.0 | 10.0 | #DIV/0! | |
| ACS | Delivers excellent candidates, consistent in performance. | | (b) (6) has been great to work with on FMLA and RA concerns! | | | Reminder to double check the Position title when submitting CSF to job posting | Outstanding supplier. Very responsive to inquiries. | | | | Please double-check that all required documents are attached when submitting a candidate in order to avoid rejections. | Staff is always friendly and very responsive. | | |
| (b) (4) | Provides great candidates, accurate submittals, prompt responses. | | | | | (b) (4) responds within 10 minutes to offers with outstanding customer service | Outstanding supplier. Very responsive to inquiries. | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | Staff is always friendly and very responsive. | | |
| FLUX | Provides great candidates, accurate submittals, prompt responses. | | (b) (4) is awesome dealing with FMLA and RA concerns! | | | No interaction with this supplier | Excellent supplier. Very responsive to inquiries. | (b) (4) was very gracious in asking for a correction on a bill rate mistake caused by BPA. We worked together to sort out the issue and get it resolved. | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | | |

JULY 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | Average | | | |
|--------------------------|--|----------------|--|----------------|----------------|----------------|--|--|------------|------------|---|--|----------------|--------------------|
| ACS | 10 | NA | 8 | NA | NA | | 9 | 7 | 9 | 8 | 9 | 10 | NA | 8.75 |
| (b) (4) | 9 | NA | NA | NA | NA | | 9 | NA | 7 | 8 | 8 | 9 | NA | 8.33 |
| FLUX | 8 | NA | 9 | NA | NA | | 9 | NA | 7 | 7 | 8 | NA | NA | 8.00 |
| Average of Column | 9.0 | #DIV/0! | 8.5 | #DIV/0! | #DIV/0! | #DIV/0! | 9.0 | 7.0 | 7.7 | 7.7 | 8.3 | 9.5 | #DIV/0! | 25.08333333 |
| ACS | Consistently provides excellent candidates that get selected. Is comfortable and confident in our processes and asks great questions in regards to releases. | | (b) (6) has been great to work with on FMLA and RA concerns! | | | | Outstanding Supplier. Has been picking up quite a few workers. | (b) (6) was very helpful and prompt in answering a question regarding duty stations for CFTE. It was a time sensitive request and she was on it! | | | Thanks to (b) (6) for coordinating a meet up to hand off a former CFTE's BPA items. | Very friendly staff, very communicative and thorough, knows the SLMO process with little question. | | |
| (b) (4) | Provides excellent follow-through on separations. | | | | | | Outstanding Supplier.Great to work with. | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | Very friendly staff, emails back to let us know that communication has been received and emails to give updates on candidates we may not know. | | |
| FLUX | Fantastic communication and is able to deliver on commitments and candidates | | (b) (6) is awesome dealing with FMLA and RA concerns! | | | | Outstanding Supplier | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | | |

AUGUST 2020 SUPPLIER SCORECARDS

| Supplier (b) (6) | | | | | | | | | | | | | | Average |
|--------------------------|--|----------------|--|---|----------------|----------------|--|----------------|------------|------------|------------|------------|----------------|---|
| ACS | 10 | N/A | 8 | N/A | N/A | | 9 | N/A | 9 | 8 | 8 | 10 | N/A | 8.86 |
| (b) (4) | 9 | N/A | N/A | N/A | N/A | | 9 | N/A | 7 | 8 | 8 | 9 | N/A | 8.33 |
| FLUX | 9 | N/A | 9 | 8 | N/A | | 9 | N/A | 7 | 7 | 6 | N/A | N/A | 7.86 |
| Average of Column | 9.3 | #DIV/0! | 8.5 | 8.0 | #DIV/0! | #DIV/0! | 9.0 | #DIV/0! | 7.7 | 7.7 | 7.3 | 9.5 | #DIV/0! | 25.05 |
| ACS | Providing excellent candidates and increasing their acquisition | | (b) (6) has been great to work with on FMLA and RA concerns! | | | | Outstanding Supplier | | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| (b) (4) | Provided a competitive candidate to a hard to fill position. Excellent work! | | | | | | Outstanding Supplier | | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. |
| FLUX | (b) (6) is fantastic. She is helpful and responsive. | | (b) (6) is awesome dealing with FMLA and RA concerns! | This supplier will give us a heads up if something is off or incorrect on their end. They provide concise information that helps us in turn solve the issue more quickly. | | | Outstanding Supplier. Worked with them recently on a worker issue. They were very responsive and reached out to the worker very quickly. | | | | | | | Please ensure pay rates on ASA submittals are meeting the latest SCA minimums. |

SUPPLIER SCORECARD TOTALS (March to August 2020)

| Supplier | (b) (6) | | | | | | | | | | | | | Average | Final Stewardship Score | Stewardship Rank | 8/31 Headcount | Headcount Rank | Supplier Score | Supplier Rank |
|-------------------|---------|------|---------|-----|-----|---------|-----|-----|-----|-----|-----|------|--|---------|-------------------------|------------------|----------------|----------------|----------------|---------------|
| ACS | | 10.0 | | 8.0 | | 9.0 | 9.0 | 7.7 | 8.5 | 7.8 | 7.2 | 10.0 | | 8.6 | 43.0 | | | | | |
| (b) (4) | | 9.6 | | 8.0 | | 9.0 | 9.0 | | 6.7 | 7.8 | 7.8 | 9.3 | | 8.4 | 42.0 | | | | | |
| FLUX | | 9.0 | | 9.0 | 8.0 | 9.0 | 8.3 | 7.5 | 6.8 | 7.2 | 7.8 | | | 8.1 | 40.5 | | | | | |
| Average of Column | | 9.5 | #DIV/0! | 8.3 | 8.0 | #DIV/0! | 9.0 | 8.8 | 7.6 | 7.3 | 7.6 | 7.6 | | 8.4 | 41.8 | #DIV/0! | | | | |

ACS Feedback: March to August 2020

MARCH

- 0
- 0
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- 0
- 0
- Responds within 30 minutes (b) (6)
- Outstanding Supplier. Great to work with.
- ACS (especially (b) (6) has been extremely responsive and helpful during rationalization and the COVID-19 pandemic. With all of the rapid changes to SLMO processes, their willingness to be flexible has been very helpful.
- 0
- 0
- Please ensure internal candidates meet the longevity requirement when submitting to new positions.
- 0
- 0

APRIL

- Excellent follow-thru, acquisition rate is excellent.
- 0
- (b) (6) has been great to work with on FMLA and RA and Ergo concerns!
- 0
- 0
- Immediate response and unsurpassed customer service with (b) (6) on start for (b) (6)
- Outstanding supplier. Very responsive.
- (b) (6) and her team helped with transitioning CFTE during round 1 of the rationalization. The process was seamless and ACS was incredibly responsive and thorough.
- 0
- 0
- Thank you for helping the first phase of rationalization assignment transitions go smoothly!
- 0
- 0

MAY

- Provides excellent candidates, competitive compensation packages, and full service to SLMO
- 0
- (b) (6) has been great to work with on FMLA and RA concerns!

- 0
- 0
- No interaction with this supplier this month
- Outstanding supplier. Very responsive. Great to work with.
- 0
- 0
- 0
- Please accept extension revisions as soon as they come in to avoid timesheet issues for workers.
- 0
- 0

JUNE

- Delivers excellent candidates, consistent in performance.
- 0
- (b) (6) has been great to work with on FMLA and RA concerns!
- 0
- 0
- Reminder to double check the Position title when submitting CSF to job posting
- Outstanding supplier. Very responsive to inquiries.
- 0
- 0
- 0
- Please double-check that all required documents are attached when submitting a candidate in order to avoid rejections.
- Staff is always friendly and very responsive.
- 0

JULY

- Consistently provides excellent candidates that get selected. Is comfortable and confident in our processes and asks great questions in regards to releases.
- 0
- (b) (6) has been great to work with on FMLA and RA concerns!
- 0
- 0
- 0
- Outstanding Supplier. Has been picking up quite a few workers.
- (b) (6) was very helpful and prompt in answering a question regarding duty stations for CFTE. It was a time sensitive request and she was on it!
- 0
- 0

- Thanks to (b) (6) for coordinating a meet up to hand off a former CFTE's BPA items.
- Very friendly staff, very communicative and thorough, knows the SLMO process with little question.
- 0

AUGUST

- Providing excellent candidates and increasing their acquisition
- 0
- (b) (6) has been great to work with on FMLA and RA concerns!
- 0
- 0
- 0
- Outstanding Supplier
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

(b) (4)

Feedback: March to August 2020

MARCH

- 0
- 0
- (b) (6) has been great to work with on RA FMLA and ergo concerns.
- 0
- 0
- Follow up with urgent questions within 10 minutes. (b) (6)
- Outstanding Supplier. Great to work with.
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

APRIL

- Retention is solid. Offers competitive compensation packages.
- 0
- (b) (6) has been great to work with on RA FMLA and ergo concerns.
- 0
- 0
- Unsurpassed customer service to assist in onboarding, and badge return with (b) (6)
- Outstanding supplier. Very responsive.
- 0
- 0
- 0
- Thank you for helping the first phase of rationalization assignment transitions go smoothly!
- 0
- 0

MAY

- Provides excellent candidates, competitive compensation packages, and full service to SLMO
- 0
- (b) (6) has been great to work with on RA and FMLA concerns.
- 0
- 0
- (b) (6) very flexible for release (b) (6), and quick to respond to requestes
- Outstanding supplier. Very responsive. Great to work with.

- 0
- 0
- 0
- I really appreciate (b) (6) proactive communication style; thank you for being so on top of things!
- 0
- 0

JUNE

- Provides great candidates, accurate submittals, prompt responses.
- 0
- 0
- 0
- 0
- (b) (6) responds within 10 minutes to offers with outstanding customer service
- Outstanding supplier. Very responsive to inquiries.
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- Staff is always friendly and very responsive.
- 0

JULY

- Provides excellent follow-through on separations.
- 0
- 0
- 0
- 0
- 0
- 0
- Outstanding Supplier.Great to work with.
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- Very friendly staff, emails back to let us know that communication has been received and emails to give updates on candidates we may not know.
- 0

AUGUST

- Provided a competitive candidate to a hard to fill position. Excellent work!
- 0

- 0
- 0
- 0
- 0
- Outstanding Supplier
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

FLUX Feedback: March to August 2020

MARCH

- 0
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- 0
- Extremely accurate while providing unsurpassed customer service for rationalized contractors.
- Outstanding Supplier.Great follow up.
- Flux has been responsive and accomodating to quick changing needs this month.
- 0
- 0
- I really appreciate (b) (6) level of communication and responsiveness. Thank you for the great customer service!
- 0
- 0

APRIL

- Flux offers a great partnership, is proficient in our processes, and submits competitive candidates.
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- 0
- No interaction with this supplier
- Excellent supplier. Very responsive.
- 0
- 0
- 0
- Thank you to (b) (6) for being so responsive and providing great customer service!
- 0
- 0

MAY

- Flux offers a great partnership, is proficient in our processes, and submits competitive candidates.
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- 0
- (b) (6) very quick to respond to requests for CPR.

- Excellent supplier. Very responsive. Great to work with.
- 0
- 0
- 0
- Thank you to (b) (6) as always for the great level of communication and customer service!
- 0
- 0

JUNE

- Provides great candidates, accurate submittals, prompt responses.
- 0
- (b) (6) is awesome dealing with FMLA and RA concerns!
- 0
- 0
- No interaction with this supplier
- Excellent supplier. Very responsive to inquiries.
- (b) (6) was very gracious in asking for a correction on a bill rate mistake caused by BPA. We worked together to sort out the issue and get it resolved.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

JULY

- Fantastic communication and is able to deliver on commitments and candidates
- 0
- (b) (6) is awesome dealing with FMLA and RA concerns!
- 0
- 0
- 0
- Outstanding Supplier
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

AUGUST

- (b) (6) is fantastic. She is helpful and responsive.
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- This supplier will give us a heads up if something is off or incorrect on their end. They provide concise information that helps us in turn solve the issue more quickly.
- 0
- 0
- Outstanding Supplier. Worked with them recently on a worker issue. They were very responsive and reached out to the worker very quickly.
- 0
- 0
- 0
- Please ensure pay rates on ASA submittals are meeting the latest SCA minimums.
- 0
- 0

March 2021 Supplier Scoring

| Supplier | Score | BFTE Score | Final Score | Stewardship Rank | (b) (6) | | | | | | |
|----------|-------|------------|-------------|------------------|---------|---|---|---|---|---|---|
| (b) (4) | 8.3 | 7.9 | 8.0 | 1 | 9 | 7 | 8 | 8 | 8 | 7 | 9 |
| ACS | 8.6 | 8.3 | 8.0 | 1 | 9 | 8 | 9 | 8 | 8 | 9 | 5 |
| FLUX | 8.1 | 7.5 | 6.9 | 4 | 8 | 6 | 5 | 8 | 9 | 8 | 4 |
| | | Average | 7.6 | | | | | | | | |
| | | Median | 8.0 | | | | | | | | |

| | |
|--------|---|
| 9 - 10 | Outstanding Supplier - provides unsurpassed customer service, is extremely accurate and/or typically responds within an hour or two to SLMO needs |
| 7 - 8 | Excellent Supplier - provides excellent customer service, is accurate and/or typically responds within a few hours to SLMO needs |
| 5 - 6 | Good Supplier - provides valuable customer service, is somewhat accurate and/or typically responds within a day to SLMO needs |
| 3 - 4 | Fair Supplier - provides minimal customer service, is minimally accurate and/or typically responds within a few days to SLMO needs |
| 1 - 2 | Poor Supplier - provides no customer service, often inaccurate & mistake prone and/or non-responsive to SLMO needs |
| 0 | BPA Should stop doing business with the company immediately |

SEPTEMBER 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|--|---|----------------|--|----------------|--|---|----------------|------------|------------|------------|---|----------------|---------|
| ACS | 10 | 10 | N/A | 8 | N/A | 10 | 9 | N/A | 8 | 8 | 8 | N/A | N/A | 8.9 |
| (b) (4) | 10 | 8 | N/A | N/A | N/A | 10 | 7 | N/A | 7 | 8 | 8 | N/A | N/A | 8.3 |
| FLUX | N/A | 7 | N/A | 9 | N/A | 9 | 5 | N/A | 8 | 7 | 8 | N/A | N/A | 7.6 |
| Average of Column | 10.0 | 8.3 | #DIV/0! | 8.5 | #DIV/0! | 9.7 | 7.0 | #DIV/0! | 7.7 | 7.7 | 8.0 | #DIV/0! | #DIV/0! | |
| ACS | Always very responsive and on top of communication and processes | Fantastic follow-thru and follow-up. A great partner. | | (b) (6) has been great to work with on FMLA and RA concerns! | | Outstanding supplier. Very responsive. | Always a Pleasure to work with, Fast Response times and goes the extra mile resolving issues. | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |
| (b) (4) | Always very responsive and on top of communication and processes | Delivers great candidates, especially on difficult to fill positions. Thank you for your efforts! | | | | Outstanding supplier. Very responsive. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |
| FLUX | | Provides excellent candidates and accurate submittals | | (b) (6) is awesome dealing with FMLA and RA concerns! | | Outstanding supplier. Very responsive. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |

OCTOBER 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|-------------|-------------|----------------|------------|----------------|------------|------------|----------------|------------|------------|------------|-------------|----------------|------------|
| ACS | N/A | 10 | N/A | 8 | N/A | 9 | 9 | N/A | 8 | 8 | 8 | 10 | N/A | 8.8 |
| (b) (4) | 10 | 10 | N/A | N/A | N/A | 9 | 8 | N/A | 7 | 8 | 7 | 10 | N/A | 8.6 |
| FLUX | 10 | 10 | N/A | 9 | N/A | 9 | 6 | N/A | 8 | 7 | 8 | 10 | N/A | 8.6 |
| Average of Column | 10.0 | 10.0 | #DIV/0! | 8.5 | #DIV/0! | 9.0 | 7.7 | #DIV/0! | 7.7 | 7.7 | 7.7 | 10.0 | #DIV/0! | 8.6 |

| | | | | | | | | | | | | | | |
|---------|---|--|--|---|--|--|--|--|--|--|--|--|--|--|
| ACS | | Provides excellent candidates and submittals. Acquisition rates are great! | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding supplier. Responds quickly to requests/issues. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |
| (b) (4) | Always on top of things in communicating, making sure they know specific details on APIs and their employees are getting their pay raises | Provides excellent candidates and submittals. Retention rates are great. | | | | Outstanding supplier. Responds quickly to requests/issues. | | | | | | Friendly reminder to please email the SuppLabor inbox as per the chat guidance with any job posting clarification questions. | | |
| FLUX | Very friendly and concerned about their employees and always willing to help get things done correctly | Delivers excellent communication and follow-up. | | (b) (6) is awesome dealing with FMLA and RA concerns! | | Outstanding supplier. Responds quickly to requests/issues. | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | |

NOVEMBER 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|---|--|----------------|--|----------------|----------------------|------------|----------------|------------|----------------|---|-------------|--|------------|
| ACS | 10 | 10 | N/A | 8 | N/A | 9 | 9 | N/A | 7 | N/A | 8 | 10 | N/A | 8.9 |
| (b) (4) | 9 | 10 | N/A | 8 | N/A | 9 | 7 | N/A | 8 | N/A | 8 | 10 | 3 | 8.0 |
| FLUX | 9 | 10 | N/A | 8 | N/A | 9 | 5 | N/A | 7 | N/A | 8 | 10 | N/A | 8.3 |
| Average of Column | 9.3 | 10.0 | #DIV/0! | 8.0 | #DIV/0! | 9.0 | 7.0 | #DIV/0! | 7.3 | #DIV/0! | 8.0 | 10.0 | 3.0 | 8.4 |
| ACS | Very quick to respond, very thorough with communication. Always pleasant in emails and over phone. | Provides excellent candidates and acquisition rates. | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | | |
| (b) (4) | Very pleasant in emails, responds quickly, noticing many contractors switching over to them from other suppliers. | Offers competitive compensation packages and good retention. | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | The supplier submitted a resignation for the wrong CFTE. This was not caught until after the termination had been processed and Non-gov had been notified and revokation was processed. This caused angst within other BPA departments as we had to ask everyone to reprioritize their tasks to ensure the CFTE was not officially terminated in HRMIS. A few days after the incident, the supplier did send a follow up apology email acknowledging the actions that had taken place. | |
| FLUX | Thorough in communication, responds fairly quickly and extremely pleasant in emails. | Multiple new hires recently. Great job! | | (b) (6) have been awesome dealing with FMLA and RA concerns! | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | | |

DECEMBER 2020 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|------------|--|----------------|---|----------------|----------------------|------------|----------------|------------|----------------|---|----------------|--|---------|
| ACS | 10 | 10 | N/A | 8 | N/A | 9 | 8 | N/A | 8 | N/A | 8 | N/A | 8 | 8.63 |
| (b) (4) | 10 | 10 | N/A | N/A | N/A | 9 | 7 | N/A | 8 | N/A | 8 | N/A | 8 | 8.57 |
| FLUX | 9 | 10 | N/A | 8 | N/A | 8 | 5 | N/A | 7 | N/A | 8 | N/A | N/A | 7.86 |
| Average of Column | 9.7 | 10.0 | #DIV/0! | 8.0 | #DIV/0! | 8.7 | 6.7 | #DIV/0! | 7.7 | #DIV/0! | 8.0 | #DIV/0! | 8.0 | |
| ACS | | Delivers excellent candidates and great retention and acquisition rates. | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Great responsiveness to offers and asks follow up questions as needed. | |
| (b) (4) | | Offers competitive compensation packages that makes them one of our top suppliers | | | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Great reponsiveness to SLMO emails. | |
| FLUX | | Provides excellent communication, service, is reliable, and offers excellent candidates. | | (b) (6) have been awesome dealing with FMLA concerns! | | Excellent Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | N/A | |

JANUARY 2021 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|--|---|----------------|--|----------------|-----------------------|------------|--|------------|----------------|---|----------------|---|--------------------|
| ACS | N/A | 10 | N/A | 8 | N/A | 9 | 8 | 8 | 9 | N/A | 8 | N/A | 8 | 8.50 |
| (b) (4) | 10 | 10 | N/A | 8 | N/A | N/A | 7 | N/A | 8 | N/A | 8 | N/A | 8 | 8.43 |
| FLUX | 8 | 10 | N/A | 8 | N/A | 9 | 4 | N/A | 8 | N/A | 8 | N/A | N/A | 7.86 |
| Average of Column | 9.0 | 10.0 | #DIV/0! | 8.0 | #DIV/0! | 9.0 | 6.3 | 8.0 | 8.3 | #DIV/0! | 8.0 | #DIV/0! | 8.0 | 24.78571429 |
| ACS | | Responsive, consistent in delivering excellent service and quality candidates | | (b) (6) has been great to work with on RA and FMLA concerns! | | Excellent Supplier | | I worked with (b) (6) to communicate a potential delayed payment via a contract funding issue. Fortunately the issue was resolved prior to any actual delays. (b) (6) was instrumental in communicating and making sure that ACS made the solution a priority on their end. ACS also worked with me to identify and correct a BRD issue on a recompute. This provided a great training opportunity for our new CSCs. | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Good Communication, responds promptly ro requests and has good candidate submissions for JP's | |
| (b) (4) | Quick responses, knowledgeable, friendly | Thorough in their processes and questions. Delivers great candidates | | (b) (6) has been great to work with on RA and FMLA concerns! | | | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Good Communication, responds promptly ro requests and has good candidate submissions for JP's | |
| FLUX | Takes longer than other suppliers to respond | Outstanding partnership. Advocates for their workers and BPA. | | (b) (6) have been awesome dealing with RA and FMLA concerns! | | Outstanding Supplier. | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | | |

FEBRUARY 2021 SUPPLIER SCORECARDS

| Supplier | (b) (6) | | | | | | | | | | | | | Average |
|--------------------------|------------|--|----------------|---|----------------|----------------------|------------|--|------------|----------------|--|----------------|--|--------------|
| ACS | 8 | 10 | N/A | 8 | N/A | 9 | 9 | 7 | 8 | N/A | 7 | | 8 | 8.22 |
| (b) (4) | 10 | 10 | N/A | 8 | N/A | 9 | 6 | N/A | 6 | N/A | 7 | | 8 | 8.00 |
| FLUX | 8 | 10 | N/A | 8 | N/A | 9 | 5 | N/A | 8 | N/A | 9 | | 8 | 8.13 |
| Average of Column | 8.7 | 10.0 | #DIV/0! | 8.0 | #DIV/0! | 9.0 | 6.7 | 7.0 | 7.3 | #DIV/0! | 7.7 | #DIV/0! | 8.0 | 24.35 |
| ACS | | Has excellent retention and acquisition rates. Provides competitive rates and compensation packages for CFTE | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding Supplier | | (b) (6) was very gracious and worked with our office when their invoice was delayed. We worked together on a communication plan in the event payment could be delayed. | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Always submitting candidates to short-listings & providing prompt resignation notices and paperwork. | |
| (b) (4) | | Has excellent retention and acquisition rates. Provides competitive rates and compensation packages for CFTE | | (b) (6) has been great to work with on FMLA concerns! | | Outstanding Supplier | | | | | Thank you for consistently and correctly submitting qualified candidates to my JPs. | | Responsive to emails & requests and provides great follow ups. | |
| FLUX | | (b) (6) is outstanding at communicating and providing support. | | (b) (6) have been awesome dealing with FMLA concerns! | | Outstanding Supplier | | | | | I am getting so many offers lately for your candidates - how exciting, I love to see that! Congrats!!! | | Consistent submission with short listings & prompt responsiveness to emails | |

SUPPLIER SCORECARD TOTALS (Sept 2020 to Feb 2021)

| Supplier | (b) (6) | | | | | | | | | | | | | Average | Final Stewardship Score | Stewardship Rank | 2/28 Headcount | Headcount Rank | Supplier Score | Supplier Rank |
|-------------------|---------|-----|------|---------|-----|---------|-----|-----|-----|-----|-----|------|------|---------|-------------------------|------------------|----------------|----------------|----------------|---------------|
| ACS | | 9.5 | 10.0 | 8.0 | | 9.2 | 8.7 | 7.5 | 8.0 | 8.0 | 7.8 | 10.0 | 8.0 | 8.6 | 43.0 | | | | | |
| (b) (4) | | 9.8 | 9.7 | 8.0 | | 9.2 | 7.0 | | 7.3 | 8.0 | 7.7 | 10.0 | 6.8 | 8.3 | 41.5 | | | | | |
| FLUX | | 8.8 | 9.5 | 8.3 | | 8.8 | 5.0 | | 7.7 | 7.0 | 8.2 | 10.0 | 8.0 | 8.1 | 40.5 | | | | | |
| Average of Column | | 9.4 | 9.7 | #DIV/0! | 8.1 | #DIV/0! | 9.1 | 6.9 | 7.5 | 7.7 | 7.7 | 7.9 | 10.0 | 7.6 | 8.3 | 41.7 | #DIV/0! | | | |

ACS Feedback: September 2020 to February 2021

SEPTEMBER

- Always very responsive and on top of communication and processes
- Fantastic follow-thru and follow-up. A great partner.
- 0
- (b) (6) has been great to work with on FMLA and RA concerns!
- 0
- Outstanding supplier. Very responsive.
- Always a Pleasure to work with, Fast Response times and goes the extra mile resolving issues.
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

OCTOBER

- 0
- Provides excellent candidates and submittals. Acquisition rates are great!
- 0
- (b) (6) has been great to work with on FMLA concerns!
- 0
- Outstanding supplier. Responds quickly to requests/issues.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

NOVEMBER

- Very quick to respond, very thorough with communication. Always pleasant in emails and over phone.
- Provides excellent candidates and acquisition rates.
- 0
- (b) (6) has been great to work with on FMLA concerns!
- 0
- Outstanding Supplier

- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

DECEMBER

- 0
- Delivers excellent candidates and great retention and acquisition rates.
- 0
- (b) (6) has been great to work with on FMLA concerns!
- 0
- Outstanding Supplier
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- Great responsiveness to offers and asks follow up questions as needed.

JANUARY

- 0
- Responsive, consistent in delivering excellent service and quality candidates
- 0
- (b) (6) has been great to work with on RA and FMLA concerns!
- 0
- Excellent Supplier
- 0
- I worked with (b) (6) to communicate a potential delayed payment via a contract funding issue. Fortunately the issue was resolved prior to any actual delays. (b) (6) was instrumental in communicating and making sure that ACS made the solution a priority on their end. ACS also worked with me to identify and correct a BRD issue on a recompet. This provided a great training opportunity for our new CSCs.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0

- Good Communication, responds promptly to requests and has good candidate submissions for JP's

FEBRUARY

- 0
- Has excellent retention and acquisition rates. Provides competitive rates and compensation packages for CFTE
- 0
- (b) (6) has been great to work with on FMLA concerns!
- 0
- Outstanding Supplier
- 0
- (b) (6) was very gracious and worked with our office when their invoice was delayed. We worked together on a communication plan in the event payment could be delayed.
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- Always submitting candidates to short-listings & providing prompt resignation notices and paperwork.

(b) (4) Feedback: September 2020 to February 2021

SEPTEMBER

- Always very responsive and on top of communication and processes
- Delivers great candidates, especially on difficult to fill positions. Thank you for your efforts!
- 0
- 0
- 0
- Outstanding supplier. Very responsive.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

OCTOBER

- Always on top of things in communicating, making sure they know specific details on APIs and their employees are getting their pay raises
- Provides excellent candidates and submittals. Retention rates are great.
- 0
- 0
- 0
- Outstanding supplier. Responds quickly to requests/issues.
- 0
- 0
- 0
- 0
- Friendly reminder to please email the SuppLabor inbox as per the chat guidance with any job posting clarification questions.
- 0
- 0

NOVEMBER

- Very pleasant in emails, responds quickly, noticing many contractors switching over to them from other suppliers.
- Offers competitive compensation packages and good retention.
- 0
- **(b) (6)** has been great to work with on FMLA concerns!

- 0
- Outstanding Supplier
- 0
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- The supplier submitted a resignation for the wrong CFTE. This was not caught until after the termination had been processed and Non-gov had been notified and revokation was processed. This caused angst within other BPA departments as we had to ask everyone to reprioritize their tasks to ensure the CFTE was not officially terminated in HRMIS. A few days after the incident, the supplier did send a follow up apology email aknowledging the actions that had taken place.

DECEMBER

- 0
- Offers competitive compensation packages that makes them one of our top suppliers
- 0
- 0
- 0
- Outstanding Supplier
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- Great reponsiveness to SLMO emails.

JANUARY

- Quick responses, knowledgeable, friendly
- Thorough in their processes and questions. Delivers great candidates
- 0
- (b) (6) has been great to work with on RA and FMLA concerns!
- 0
- 0
- 0
- 0
- 0

- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- Good Communication, responds promptly to requests and has good candidate submissions for JP's

FEBRUARY

- 0
- Has excellent retention and acquisition rates. Provides competitive rates and compensation packages for CFTE
- 0
- (b) (6) has been great to work with on FMLA concerns!
- 0
- Outstanding Supplier
- 0
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- Responsive to emails & requests and provides great follow ups.

Flux Feedback: September 2020 to February 2021

SEPTEMBER

- 0
- Provides excellent candidates and accurate submittals
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- Outstanding supplier. Very responsive.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

OCTOBER

- Very friendly and concerned about their employees and always willing to help get things done correctly
- Delivers excellent communication and follow-up.
- 0
- (b) is awesome dealing with FMLA and RA concerns!
- 0
- Outstanding supplier. Responds quickly to requests/issues.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

NOVEMBER

- Thorough in communication, responds fairly quickly and extremely pleasant in emails.
- Multiple new hires recently. Great job!
- 0
- (b) (6) have been awesome dealing with FMLA and RA concerns!
- 0

- Outstanding Supplier
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

DECEMBER

- 0
- Provides excellent communication, service, is reliable, and offers excellent candidates.
- 0
- (b) (6) have been awesome dealing with FMLA concerns!
- 0
- Excellent Supplier
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- N/A

JANUARY

- Takes longer than other suppliers to respond
- Outstanding partnership. Advocates for their workers and BPA.
- 0
- (b) (6) have been awesome dealing with RA and FMLA concerns!
- 0
- Outstanding Supplier.
- 0
- 0
- 0
- 0
- Thank you for consistently and correctly submitting qualified candidates to my JPs.
- 0
- 0

FEBRUARY

- 0
- (b) (6) is outstanding at communicating and providing support.
- 0
- (b) (6) have been awesome dealing with FMLA concerns!
- 0
- Outstanding Supplier
- 0
- 0
- 0
- 0
- I am getting so many offers lately for your candidates - how exciting, I love to see that! Congrats!!!
- 0
- Consistent submission with short listings & prompt responsiveness to emails