How do I set up this service?

1. Complete the attached application.
2. Make a copy of the application for your records.
3. Send your application to the following address:
   Bonneville Power Administration
   Attn: Accounts Receivable, FTT-2
   P.O. Box 3621
   Portland, OR 97208-3621

After BPA has received the completed form, we will notify you in writing about the status of your application for Direct Debit Payment Plan, send a prenote (test) transaction, and schedule a start date for the first debit.

Questions?

If you have any questions, please call Esteban Acosta, BPA Accounts Receivable (503) 230-3574.
What is the Direct Debit Payment Plan?

The Direct Debit (DD) Payment Plan is an electronic payment option, which authorizes the Bonneville Power Administration (BPA) to automatically withdraw payments to BPA from a customer’s bank account. This option is an alternative to wire transfers, automated clearing-house (ACH) credits, and paper checks.

What are the benefits?

It is free. Financial institutions usually charge varying amounts for wire transfers and ACH credits. These costs can add up, especially now that many customers are receiving two separate bills from BPA. Ideally, customers enrolled in the Plan will never have a late payment!

On what day will my bank account be debited and for how much?

Customers will continue to receive bills from BPA and there will be a sticker on the bill stating that the BPA portion of the bill will be paid via preauthorized debit and the bill is for accounting information only. For amounts owed to BPA, accounts will be debited on the payment due date for the amount due on the bill. Bills due on a weekend or holiday will be debited the next business day.