

AGENDA

Transmission Operations and Maintenance (O&M) Agreement – Customer Outreach Workshop

DATE: May 31, 2012

TIME: 9:00 – 12:00

LOCATION: BPA Rates Hearing Room

Phone Bridge: 360-418-8001 passcode: 8978#

Invitees: Customers who are involved in the BPA Transmission Operations and Maintenance Project

9:00 a.m.	Welcome Overview	<i>Lorissa Jones Transmission Reliability Program Manager</i>
9:15 a.m.	Update on the project	<i>Lorissa Jones Paul Fiedler Customer Service Engineer</i>
9:30 a.m.	O&M template review	<i>Deedee Vanderzanden Manager, Transmission Account Services</i>
11:15 a.m.	Next Steps	<i>Lorissa Jones Paul Fiedler Customer Service Engineer</i>
11:30 a.m.	Open Forum BPA staff will remain to answer outstanding questions or issues	<i>BPA Staff</i>

* Agenda is subject to change