

Transmission Reliability Program



Customer Workshop

BPA Rates Hearing Room

November 22, 2011



1 p.m.	Welcome – BPA Transmission Internal Operations Manager Overview	<i>John Quinata</i>
1: 30 p.m.	O & M Agreement Comments Update	<i>Lorissa Jones Transmission Reliability Program Manager</i>
1:45 p.m.	Customer Outreach Update Enhanced External Website Reliability Matters Quarterly Update TxRP Team Mailbox Customer Compliance Request Tracking	<i>Lorissa Jones Matt Donald Transmission Reliability Program</i>
2:15 p.m.	BPA - Customer Annual System Review Letters	<i>Matt Donald</i>
3:00 p.m.	Break	
3:15 p.m.	BPA/Customer Processes Existing Reliability Processes Deadlines/timelines for maintaining compliance	<i>Lorissa Jones</i>
3:45 p.m.	BPA Standards Coordination CANS, CARS, NERC Alerts, etc.	<i>Lorissa Jones Chris Higgins Transmission Reliability Program Standards Coordinator</i>
4:15 p.m.	Open Forum BPA staff will remain to answer outstanding questions or issues	<i>Transmission Staff</i>



Welcome to the Transmission Reliability Program (TxRP) Customer Workshop FALL 2011

Welcome message from BPA Transmission Internal
Operations Manager – John Quinata

- We are in one of the busiest seasons that we have ever seen involving Transmission Reliability and WECC/NERC Standards activities and requests.
 - Our Reliability Program staff continues to expand their knowledge base and bandwidth
 - Customer outreach continues to be a top priority for TxRP



Transmission Reliability Program (TxRP) Team Members

Program Manager

- Lorissa Jones

Program Support

- Matt Donald
- Denise Koehn
- Aaron Paulson
- Jenn Cameron

Standards Coordination

- Chris Higgins
- Annie Lauterbach





Transmission Reliability Program

"Providing reliability coordination for our customers, while maintaining a strategic approach for standards development."

Our Mission:

- TxRP's first priority is to uphold and support BPA's Transmission Reliability
- To continually work to improve internal processes to provide increased support to all customers and, ultimately, the best value to the Region.
- To provide BPA's overall external coordination of standards and requirements



O & M Agreement Update

- BPA appreciates customers involvement and patience on this project
- BPA O & M Obligations Customer Packets will be sent out 12/12/11
- Customer Obligations to BPA compliance documentation due 12/31/11
- Comments on 2nd template due 1/13/12
- Next O & M project update and template review meeting will be held late January – early February



O & M Key Milestones

12/1/11	BPA will formally request compliance documentation on Customer obligations to BPA
12/12/11	BPA will send out Customer Compliance packets for BPA obligations to Customers
12/31/11	Customer obligations to BPA Compliance materials Due
1/13/12	Comments due on O & M contract template
Late January-Early February	2 nd Review of the O & M template and Project update



Customer Outreach Update



“Providing reliability coordination for our customers, while maintaining a strategic approach for standards development.”





Improved Methods of Customer Outreach include:

- Enhanced External Website
- Reliability Matters Quarterly Update
- TxRP Team Mailbox
- Customer Compliance Request Tracking



Enhanced External Website



Accessed via:

<http://www.bpa.gov/corporate/business/reliability/index.cfm>

Includes:

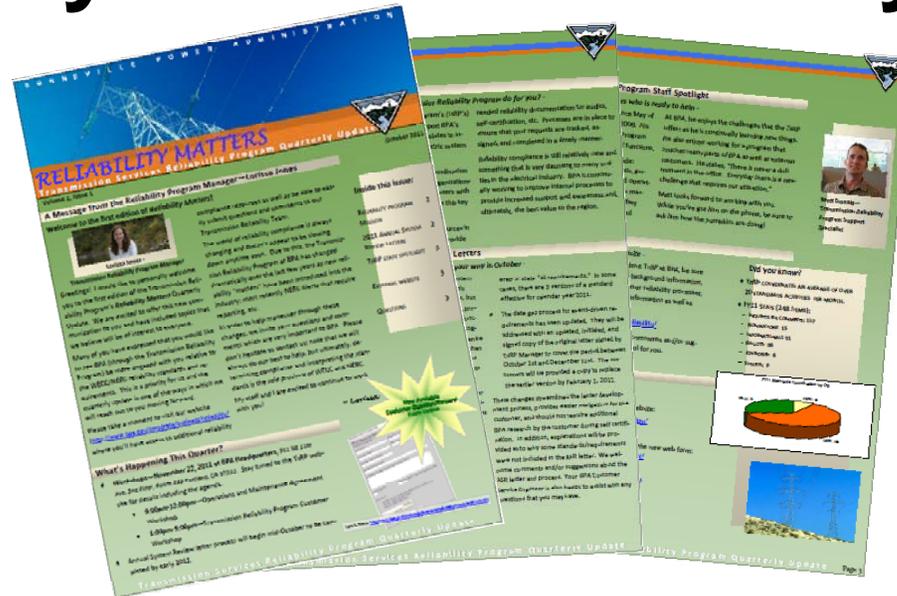
- Current events
- BPA Reliability Contacts
- Reliability Question/Comment form
- Reliability Matters Quarterly Update
- Helpful links
- Processes

The screenshot shows a web form titled 'We welcome your questions and comments.' The form includes the following fields and sections:

- Entry Name***: A text input field.
- Requestor's Name***: A text input field.
- Requestor's Job Title**: A text input field.
- Requestor's E-mail Address***: A text input field.
- Requestor's Phone Number**: A text input field.
- Title/Summary of request***: A text input field.
- Description of request (include all pertinent information)***: A large text area.
- Urgent? (yes/no)***: A dropdown menu.
- If Yes, how urgent? (*required if marked as urgent)**: A dropdown menu.
- Attachments:** A section with instructions: 'Click the "Browse" button and locate the file you want to attach', 'Repeat to attach multiple files (limit 5 files)', and 'Click the "Submit" button to send the form along with the attached files.' Below the instructions are three 'Browse...' buttons and a 'Submit' button.



Reliability Matters Quarterly Update



Accessed via:

<http://www.bpa.gov/corporate/business/reliability/index.cfm>

- First edition was sent out in October
- Primary focus included the Annual System Review Letters and a high level overview of TxRP's mission and methods of customer outreach
- Next edition to be published in January 2012



TxRP Team Mailbox



E-mail Address:

TxReliabilityProgram@bpa.gov

- Submit your WECC/NERC reliability or compliance questions to the Transmission Services Reliability Program team mailbox
 - In your e-mail be sure to include:
 - Who you are
 - What you need (include reference to standards and requirements if applicable)
 - When you are in need of a response (describe the urgency)
 - Any other pertinent information
- * TxRP prefers web form submittal over e-mail



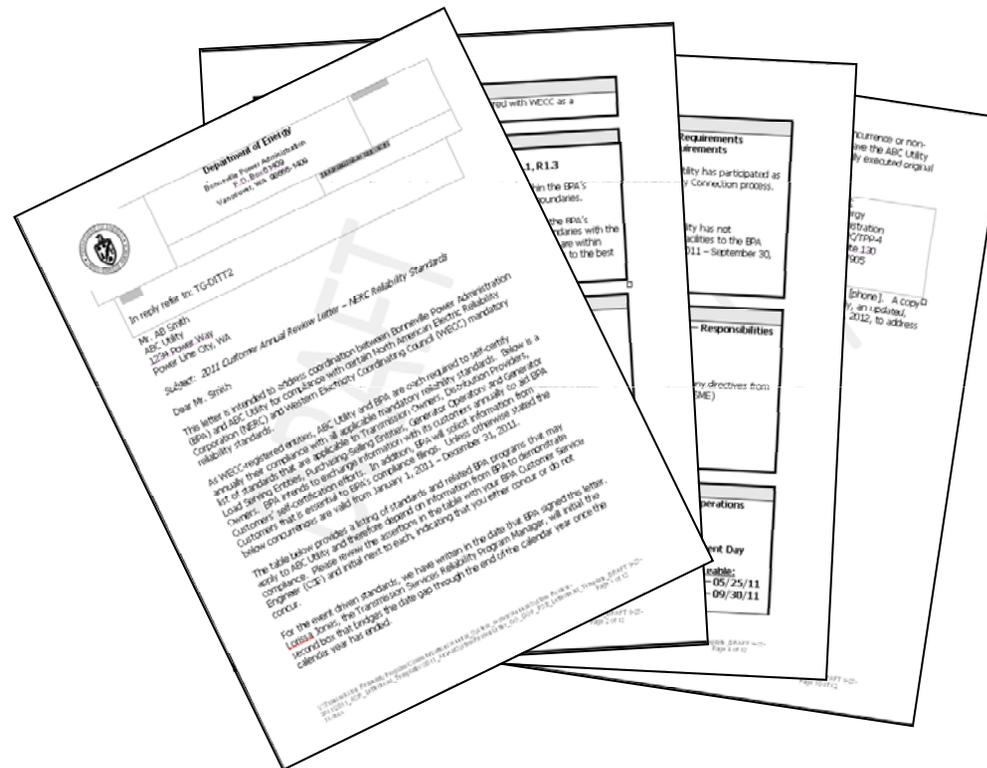
Customer Compliance Request



- Custom List built in SharePoint 2007 to manage requests
- Grouped by priority (High, Medium, Low)
- Provides transparency to other BPA organizations
- Allows for collaborative team management of requests
- Allows for metrics to be easily created (broken down to action item level)
 - Includes TxRP initial response time



BPA – Customer Annual System Review Letters





Video Clip

"Interpretations"



What is the Annual System Review letter?

- ASR letters address coordination for compliance between BPA and customers for mandatory NERC reliability standards as applicable.
- Upon concurrence, BPA and entity (x) initial
- ASR letters are regularly referenced during audits

Concur	Do Not Concur	Standards & BPA Programs
		[CUSTOMER] is registered with WECC as <i>Transmission Owner, Load Serving Entity and Distribution Provider</i>
		Metered Boundaries BAL-005 - R1, R 1.3 All of [CUSTOMER] load is within the BPA's Balancing Authority metered boundaries. OR All of [CUSTOMER] load is within the BPA's Balancing Authority metered boundaries with the exception of (meter points) which are within (adjacent BA)'s metered boundaries to the best of BPA's knowledge.



ASR Letter Timeline

11/14/11 - 12/30/11	Customer meetings/letter execution
01/01/12 - 01/31/12	TxRP gathers SME validation for event driven sections
02/01/12	TxRP provides customers with updated letters as applicable



2011 ASR Letter Improvements

Templates have been enhanced including:

- Inclusion of additional standards
 - Over 600 requirements were analyzed
 - Multiple versions are provided for the calendar year
- Improved formatting
- Improved language
 - Subject Matter Experts validated the language and provided documentation
- Improved date gap processes
 - A second copy of the letter will be provided to entities (as applicable) after 02/01/12 to address event driven requirements



BPA – BES Definition Vote

Update and next steps

- BPA voted yes with concerns
- BPA will become more actively engaged on the Phase 2 drafting team
- BPA will explore options with customer collaborative



BPA/Customer Processes

- 2012 Goal: Create a first draft master calendar of Compliance Process timelines
- TxRP is working with the BPA Customer Portal team to explore options
- BPA's NERC Reliability based processes with associated deadlines are similar to other business practices. BPA is continually working to lessen the time restraints on its customers, while making sure that mandatory compliance obligations are met and its annual schedule kept intact.



BPA/Customer Processes

Standards: MOD-010, MOD-012

Topic: Data Modeling

Applicability: TO, GO, TP, RP

Timeline (Annually):

- Data request sent to customers November-December
- Data due to BPA by the end of January

Standards: MOD-017, MOD-018

Topic: Load Forecasting

Applicability: LSE, TP, RP, PA

Timeline (Annually):

- Data request sent to customers August-September
- Data due to BPA by the end of October



BPA/Customer Processes

Standards: PRC-007, PRC-008, PRC-009

Topic: Underfrequency Load Shedding

Applicability: LSE, DP, TO, TOP

Timeline (Annually):

- Data request sent to active UFLS participants in September
- Data due to BPA by the end of October
- * Currently includes 16 BPA Customers

Standards: PRC-010, PRC-011, PRC-021, PRC-022

Topic: Undervoltage Load Shedding

Applicability: LSE, DP, TO, TOP,

Timeline (Annually):

- Data request sent to active UVLS participants in September
- Data due to BPA by the end of October
- * Currently includes four BPA Customers



BPA/Customer Processes

ERO Cost Allocation and Net Energy Load Customer Data Verification Annual Project

Topic: WECC Dues

Applicability: LSE (including non-registered)

Timeline (Annually):

- Data verification request sent to all LSEs (including non-registered) in May
- Data verification due to BPA by the end of May



TxRP Standards Coordination

The Transmission Reliability Program serves as the primary conduit for receiving announcements posted for industry feedback and coordinating those requests internally with BPA's subject matter experts.

BPA strives to review and/or comment on all requests for comments, balloting, nominations, etc for ALL items posted by WECC, NERC and FERC for the Western Interconnection.

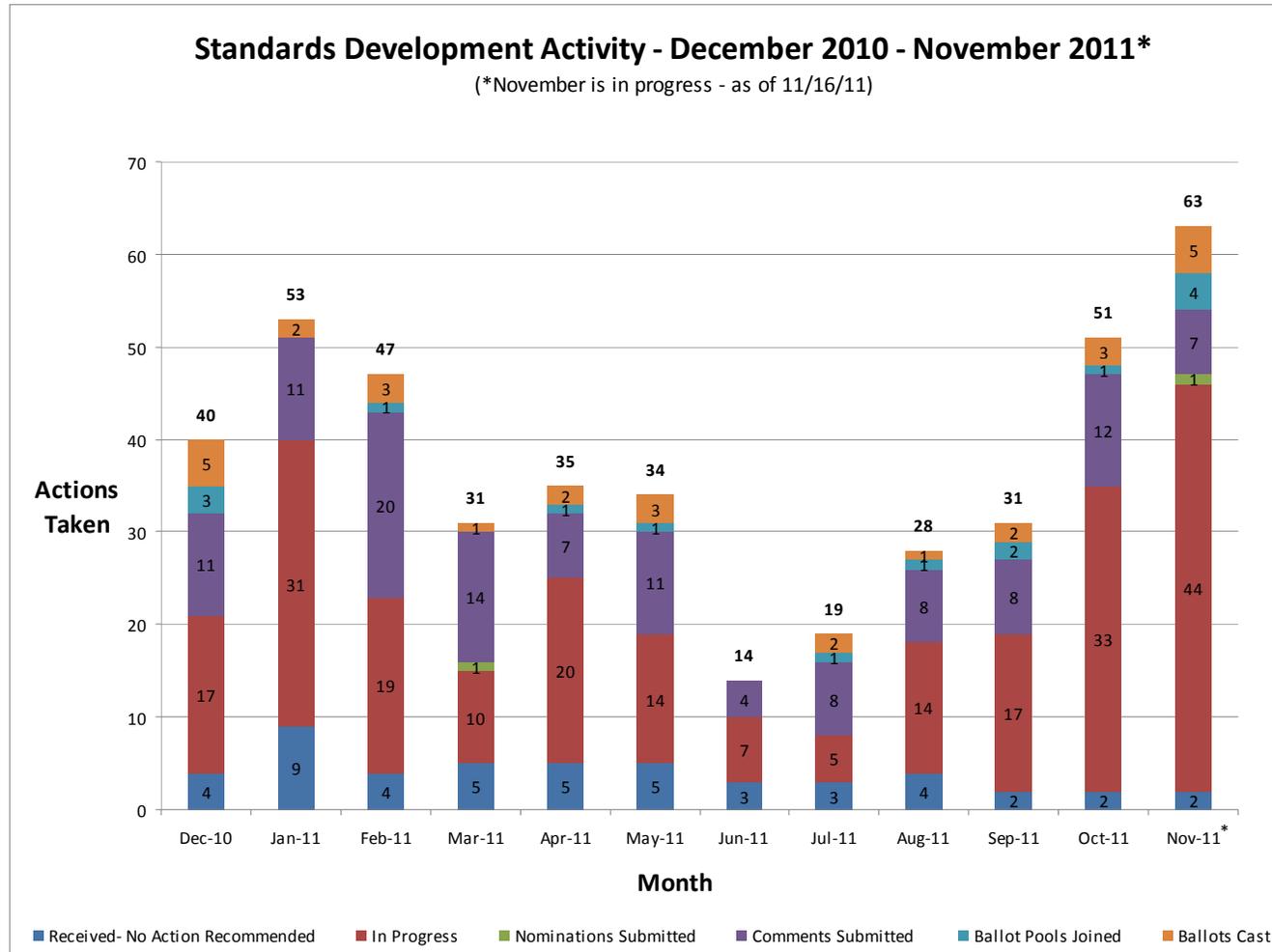




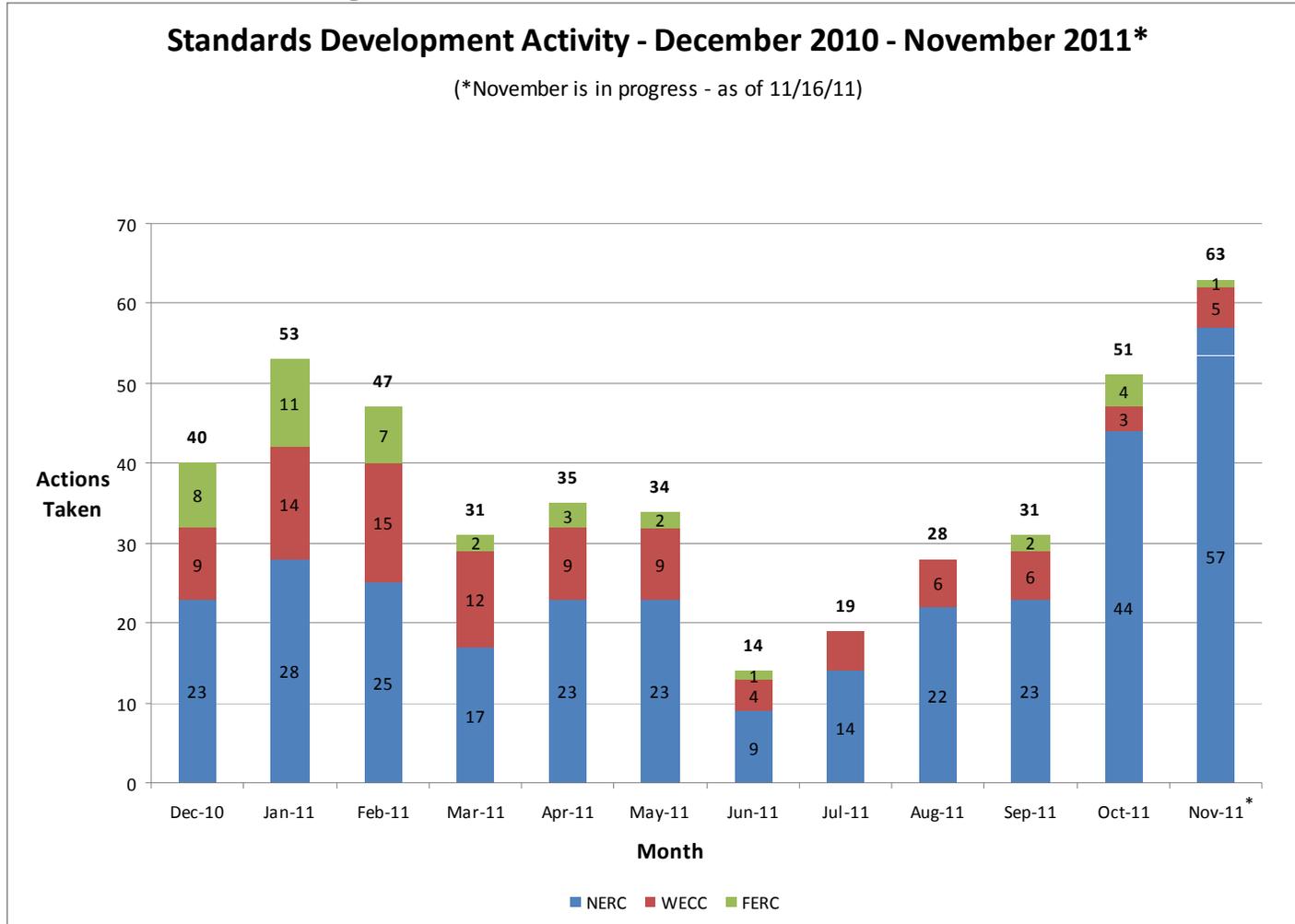
Video Clip
"Herding Cats"



Reliability Standards Coordination



Reliability Standards Coordination



NEW

Standards Bulletin: November 7-13, 2011

This weekly bulletin compiles a list of current and upcoming standards, interpretations, and CANs posted for comment, industry review, or balloting, along with a list of upcoming standards-related postings and events. The bulletin is being piloted for the next few weeks, so any feedback on its effectiveness, content, and format is welcome. Please email [Monica Benson](#) with questions about standards commenting and balloting, [Caroline Clouse](#) with questions about CANs, and [Mallory Huggins](#) with feedback on this bulletin.

Now available on the [Standards Under Development Page](#).

Proposed Standards and Interpretations Posted for Comment (comment periods close at 8 p.m. Eastern)

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100 101 102 103 104 105 106 107 108 109 110 111 112 113 114 115 116 117 118 119 120 121 122 123 124 125 126 127 128 129 130 131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156 157 158 159 160 161 162 163 164 165 166 167 168 169 170 171 172 173 174 175 176 177 178 179 180 181 182 183 184 185 186 187 188 189 190 191 192 193 194 195 196 197 198 199 200 201 202 203 204 205 206 207 208 209 210 211 212 213 214 215 216 217 218 219 220 221 222 223 224 225 226 227 228 229 230 231 232 233 234 235 236 237 238 239 240 241 242 243 244 245 246 247 248 249 250 251 252 253 254 255 256 257 258 259 260 261 262 263 264 265 266 267 268 269 270 271 272 273 274 275 276 277 278 279 280 281 282 283 284 285 286 287 288 289 290 291 292 293 294 295 296 297 298 299 300 301 302 303 304 305 306 307 308 309 310 311 312 313 314 315 316 317 318 319 320 321 322 323 324 325 326 327 328 329 330 331 332 333 334 335 336 337 338 339 340 341 342 343 344 345 346 347 348 349 350 351 352 353 354 355 356 357 358 359 360 361 362 363 364 365 366 367 368 369 370 371 372 373 374 375 376 377 378 379 380 381 382 383 384 385 386 387 388 389 390 391 392 393 394 395 396 397 398 399 400 401 402 403 404 405 406 407 408 409 410 411 412 413 414 415 416 417 418 419 420 421 422 423 424 425 426 427 428 429 430 431 432 433 434 435 436 437 438 439 440 441 442 443 444 445 446 447 448 449 450 451 452 453 454 455 456 457 458 459 460 461 462 463 464 465 466 467 468 469 470 471 472 473 474 475 476 477 478 479 480 481 482 483 484 485 486 487 488 489 490 491 492 493 494 495 496 497 498 499 500 501 502 503 504 505 506 507 508 509 510 511 512 513 514 515 516 517 518 519 520 521 522 523 524 525 526 527 528 529 530 531 532 533 534 535 536 537 538 539 540 541 542 543 544 545 546 547 548 549 550 551 552 553 554 555 556 557 558 559 560 561 562 563 564 565 566 567 568 569 570 571 572 573 574 575 576 577 578 579 580 581 582 583 584 585 586 587 588 589 590 591 592 593 594 595 596 597 598 599 600 601 602 603 604 605 606 607 608 609 610 611 612 613 614 615 616 617 618 619 620 621 622 623 624 625 626 627 628 629 630 631 632 633 634 635 636 637 638 639 640 641 642 643 644 645 646 647 648 649 650 651 652 653 654 655 656 657 658 659 660 661 662 663 664 665 666 667 668 669 670 671 672 673 674 675 676 677 678 679 680 681 682 683 684 685 686 687 688 689 690 691 692 693 694 695 696 697 698 699 700 701 702 703 704 705 706 707 708 709 710 711 712 713 714 715 716 717 718 719 720 721 722 723 724 725 726 727 728 729 730 731 732 733 734 735 736 737 738 739 740 741 742 743 744 745 746 747 748 749 750 751 752 753 754 755 756 757 758 759 760 761 762 763 764 765 766 767 768 769 770 771 772 773 774 775 776 777 778 779 780 781 782 783 784 785 786 787 788 789 790 791 792 793 794 795 796 797 798 799 800 801 802 803 804 805 806 807 808 809 810 811 812 813 814 815 816 817 818 819 820 821 822 823 824 825 826 827 828 829 830 831 832 833 834 835 836 837 838 839 840 841 842 843 844 845 846 847 848 849 850 851 852 853 854 855 856 857 858 859 860 861 862 863 864 865 866 867 868 869 870 871 872 873 874 875 876 877 878 879 880 881 882 883 884 885 886 887 888 889 890 891 892 893 894 895 896 897 898 899 900 901 902 903 904 905 906 907 908 909 910 911 912 913 914 915 916 917 918 919 920 921 922 923 924 925 926 927 928 929 930 931 932 933 934 935 936 937 938 939 940 941 942 943 944 945 946 947 948 949 950 951 952 953 954 955 956 957 958 959 960 961 962 963 964 965 966 967 968 969 970 971 972 973 974 975 976 977 978 979 980 981 982 983 984 985 986 987 988 989 990 991 992 993 994 995 996 997 998 999 1000



Report: Mandatory Standards Subject to Enforcement

Mandatory Standards Subject to Enforcement

Section 215 of the Federal Power Act requires the Electric Reliability Organization (ERO) to develop mandatory and enforceable reliability standards, which are subject to Commission review and approval. Commission orders are enforceable in the U.S. on a date established in the Orders approving the standards.

Enforcement Date: the date on which the standard becomes mandatory. It is determined by the existing laws of the jurisdiction and the approval granted by the regulatory authority.

Detail: when a standard has requirements with different enforcement dates, the date shown in this column that links to a pop-up which shows the specific enforcement and inactive dates for that standard.

There are now 4 different types of reports to choose from

United States Mandatory Standards Subject to Enforcement			
Standard Number	Title	Enforcement Date	Detail
Resource and Demand Balancing (BAL)			
BAL-001-0.1a	Real Power Balancing Control Performance	5/13/2009	
BAL-002-0	Disturbance Control Performance	6/18/2007	
BAL-003-0.1b	Frequency Response and Bias	6/29/2009	
BAL-004-0	Time Error Correction	6/18/2007	
BAL-004-WECC-01	Automatic Time Error Correction	7/1/2009	
BAL-005-0.1b	Automatic Generation Control	5/13/2009	
BAL-006-2	Inadvertent Interchange	4/1/2011	
BAL-502-RFC-02	Planning Resource Adequacy Analysis, Assessment, and Reporting	5/23/2011	
BAL-STD-002-0	Operating Reserves (WECC)	6/18/2007	
Communications (COM)			
COM-001-1.1	Telecommunications	5/13/2009	
COM-002-2	Communications and Coordination	6/18/2007	
Critical Infrastructure Protection (CIP)			
CIP-001-2a	Sabotage Reporting	10/1/2011	
CIP-002-3	Cyber Security – Critical Cyber Asset Identification	10/1/2010	
CIP-003-3	Cyber Security – Security Management Controls	10/1/2010	
CIP-004-3	Cyber Security – Personnel & Training	10/1/2010	
CIP-005-3a	Cyber Security – Electronic Security Perimeter(s)	2/2/2011	
CIP-006-3c	Cyber Security – Physical Security of Critical Cyber Assets	5/19/2011	

By clicking on the title, takes you to the Standard

By clicking on the date, takes you to the Order approving the standard



Report: 

- Mandatory Standards Subject to Enforcement
- Standards Subject to Future Enforcement
- Standards Pending Regulatory Approval
- Inactive Reliability Standards

Reports to
choose from

Section 215 of the Federal Power Act requires the Electric Reliability Organization (ERO) to c and enforceable in the U.S. on a date established in the Orders approving the standards.

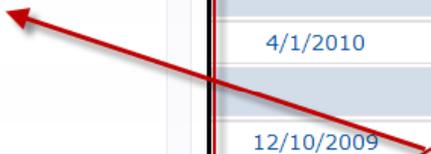
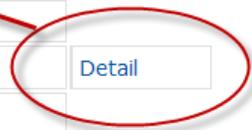
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Detail: when a standard has requirements with different enforcement/inactive dates, a 'Det

Standard Number	
Resource and Demand Balancing (BAL)	
BAL-001-0.1a	Real Power Balancing Control Performance
BAL-002-0	Disturbance Control Performance
BAL-003-0.1b	Frequency Response and Bias

able Demands and Direct Control Load Management	5/13/2009
le Demands and Direct Control Load Management Data to System Operators and Reliability Coordinators	6/18/2007
e Accountin	4/1/2011
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Responsibil	6/18/2007
Training	6/18/2007
Credentials	6/18/2007
on — Staffin	6/18/2007
on — Staffin	4/1/2011
aining	4/1/2011
oordination	6/18/2007
ng	10/20/2011
on of Transmission and Generation Protection System Misoperations	9/26/2011
id Remedial Action Scheme Misoperation	10/1/2011
eneration Protection System Maintenance and Testing	9/26/2011
y of Entity Underfrequency Load Shedding Programs with Regional Reliability Organization's	6/18/2007

Requirement	Enforcement	Inactive	Notes
R1.	06/18/2007	03/31/2011	Replaced with PER-004-2
R2.	06/18/2007	03/31/2011	Replaced with PER-005-1 R3
R3.	06/18/2007	03/31/2013	
R4.	06/18/2007	03/31/2013	
R5.	06/18/2007	03/31/2011	Replaced with PER-004-2



See Implementation Plan



NERC
NORTH AMERICAN ELECTRIC RELIABILITY CORPORATION

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Resources: Compliance App

CANs

NERC Compliance Applications and Reports

In response to industry suggestions (three months), how compliance is improved consistency, transparency and efficiency of compliance processes.

Entities created the Compliance Application Notice (CAN). A CAN is specifically designed to clarify, in a relatively short period of time (approximately three months), how compliance is improved consistency, transparency and efficiency of compliance processes.

CANs have two purposes: to provide transparency to industry on how an ERO auditor will apply compliance criteria to a NERC Reliability Standard and to establish consistency in the application of compliance criteria across all regions.

CANs will help:

- Provide transparency to industry
- Improve consistency by establishing an ERO-wide compliance application
- Assist industry in compliance and audit preparedness, and
- Encourage effective internal controls and correction

In the event industry disagrees with a compliance application set forth in a CAN, the codified processes, interpretations, SAR requests and contesting violations continue to be available. In addition, industry is also able to bring forward a persuasive technical reasoning to change a CAN. To submit a topic for CAN development, please send an email to cancomments@nerc.net.

For more information please contact Michael Moon at michael.moon@nerc.net

- [CAN Webinars](#) VIEW
- [Complete List of CANs and Status](#) VIEW
- [Compliance Application Notices](#) VIEW
- [Compliance Application Notices Processes and Tools](#) VIEW
- [Draft Compliance Application Notices for Industry Review](#) VIEW
- [Industry Comments](#) VIEW
- [Post Comment Period](#) VIEW
- [Post Industry Comments Redline](#) VIEW
- [Retired CANs](#) VIEW



NERC

NORTH AMERICAN ELECTRIC
RELIABILITY CORPORATION

CAN Comment Form

CAN Number 00xx

Please complete the CAN Comment Form and email it to cancomments@nerc.net.

Commenter Information

Name:

Phone Number:

Email Address:

Entity (ies) Represented:

Region(s):

Primary Interest Groups

Do you disagree with the groups mentioned? Yes or No

If yes, explain why:

Issue

Do you disagree with the issue statement of the CAN? Yes or No

If yes, explain why:





- About Standards
- Reliability Standards
- Standards Under Development
- Balloting
- Regional Reliability Standards
- Home Page
- Resource Documents

Resource Documents for: *Standards*

DOCUMENT TITLE		
Adequate Level of Reliability		
Approved Errata Procedure		
Drafting Team Guidelines		
FERC's Criteria for Approving Reliability Standards		
Functional Model Technical Document - Version 5		
Functional Model Version 5		
Guidance for Enforcement of CIP Standards		
Guidelines for Interpretation Drafting Team		
Highlights of Standards Processes Manual		
List of Regional Differences		
Market Principles		
NERC Glossary of Terms	08.04.11	Standards
NERC Standards Numbering Convention	09.14.09	Standards
Processing a Request for an Interpretation	04.22.11	Standards
Standards Processes Manual	08.04.10	Standards
Suggestions Form	06.23.11	Standards
Template for QR of an Interpretation of a NERC Reliability Standard	04.22.11	Standards

Reminder: A suggestion form to identify concerns with existing standards does exist for providing input outside of comment periods. Should a drafting team currently exist, the form will be forwarded on to that team. If one does not exist, the suggestion will be placed in the issues database for the drafting team to consider during a future revision.

To find form, navigate to Standards/Resource Documents/Suggestion Form



NERC welcomes suggestions to improve the reliability of the bulk power system through improved reliability standards and improvements to the standard development process. Please use this form to submit your suggestions related to NERC's Reliability Standards Development Plan (RSDP), or standard processes. NERC will consider all input received for future development projects, revisions of standards, or wherever else appropriate.



Please return all completed forms via email to andy.rodriquez@nerc.net with "Standards Suggestions" in the subject line.

Submitter Information	Suggestion...
Individual, Group, or Committee Name: <input type="text"/>	<input type="checkbox"/> ...for consideration by a drafting team assigned to an active project
Company or Group Name: <input type="text"/>	<input type="checkbox"/> ...for consideration in a future project already identified in the RSDP
Email: <input type="text"/>	<input type="checkbox"/> ...to create a new project for inclusion in the RSDP
Telephone: <input type="text"/>	<input type="checkbox"/> ...to modify the Standard Development Process
Date Submitted: <input type="text"/>	<input type="checkbox"/> ...related to another issue or topic

Suggestion Detail
<p>Notes:</p> <ol style="list-style-type: none"> 1. Please be as specific as possible. 2. Where applicable, please identify the specific element(s) of the standard (e.g. Requirement R1.2, Section D1.1, Measure M1, etc.) to which the suggestion pertains. 3. Where practical, please provide an example to clearly identify the issue. 4. Please provide an idea for improvement, including suggested alternative language where possible.
<p>Standard or Project Number (if applicable): <input type="text"/></p>



Proposed Standards and Interpretations Posted for Comment (comment periods close at 8 p.m. Eastern)

- [Interpretation 2011-INT-01: Revision of MOD-028 to address RPL Request for Interpretation](#) – Posted October 4 - November 16, 2011 ([Comment Form](#))

Current Ballots for Proposed Standards or Interpretations (ballot periods close at 8 p.m. Eastern)

- [Interpretation 2011-INT-01: Revision of MOD-028 to address FPL Request for Interpretation](#) – Open November 7-16, 2011 ([Initial Ballot](#))

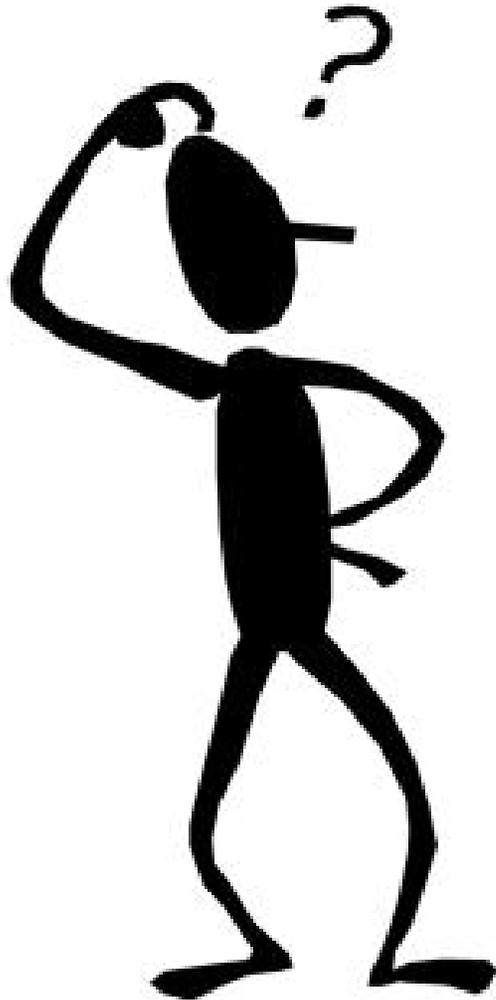
Join Ballot Pools (ballot pool windows close at 8 a.m. Eastern)

- [Project 2008-10: Interpretation of CIP-006-1 R1.1 for Progress Energy](#) – Open October 12 - November 10, 2011 ([Join Ballot Pool](#))

Pending Ballots for Proposed Standards or Interpretations (ballot periods close at 8 p.m. Eastern)

- [Project 2007-12: Frequency Response](#) (BAL-003-1) – Open November 30 - December 8, 2011 ([Initial Ballot and Non-Binding Poll](#))





Questions



