

AGENDA

Transmission Reliability Program Customer Workshop

DATE: November 22, 2011

TIME: 1:00 – 5:00

LOCATION: BPA Rates Hearing Room

Phone Bridge: 877-322-9648, passcode 888227

Invitees: Transmission customers and customer representatives interested in BPA's Transmission Reliability Program

1 p.m.	Welcome – BPA Transmission Internal Operations Manager Overview	<i>John Quinata</i>
1: 30 p.m.	O & M Agreement Comments Update	<i>Lorissa Jones</i> <i>Transmission Reliability Program Manager</i>
1:45 p.m.	Customer Outreach Update Enhanced External Website Reliability Matters Quarterly Update TxRP Team Mailbox Customer Compliance Request Tracking	<i>Lorissa Jones</i> <i>Matt Donald</i> <i>Transmission Reliability Program Staff</i>
2:15 p.m.	BPA - Customer Annual System Review Letters	<i>Matt Donald</i>
3:00 p.m.	Break	
3:15 p.m.	BPA/Customer Processes Existing Reliability Processes Deadlines/timelines for maintaining compliance	<i>Lorissa Jones</i>
3:45 p.m.	BPA Standards Coordination CANS, CARS, NERC Alerts, etc.	<i>Lorissa Jones</i> <i>Chris Higgins</i> <i>Transmission Reliability Program Standards Coordinator</i>
4:15 p.m.	Open Forum BPA staff will remain to answer outstanding questions or issues	<i>Transmission Staff</i>
