

**Document of Award Decision**  
**00010771RFP**  
**PBL Special Purpose Networks**  
**Information Technology Support Services**

Background:

During the fall of 1999, Strategy Panel discussions attended by HCA, Ken Berglund, CIO, Joe O'Rourke, Gary Van Bommel, Jim Dow, Sharon McElhaney, Manager, Kristi Van Leuven, Manager Carol Edwards, and myself were initially convened to discuss anticipated requirements post expiration on October 31, 2002, of incumbent Unisys Corporation contract to provide Information Technology (IT) services in support of BPA's Power Business Line (PBL) Special Purpose Networks and related equipment. BPA's PBL Information Services (Program Office) has stated that the Special Purpose Networks are critical to BPA's hydroelectric and generation scheduling, and that any system failure could result in significant loss of life, property, and revenue. As such, the Program Office believes the integrity of the system can not be sufficiently safeguarded through established Agency-wide contract vehicles.

Jim Dow reiterated the concerns expressed above in subsequent Strategy Panel discussions during the Spring and Summer of this year. Therefore, it has been determined to be in the best interests of BPA to segregate the services from other Agency IT support service requirements. As in the past, BPA will retain overall responsibility and management of the systems, the Contractor will be required to provide highly qualified IT support services. Services will be performed on-site in a co-located environment requiring frequent interaction with Federal and other contract personnel.

The critical relationship of these systems to crucial BPA Mission Operations prohibits even brief system outages. As a result, the Contractor must be able to provide well qualified staff and management capable of remaining effective and professional under pressure in the fast-paced 24X7 environment. There is a significant investment by BPA in training contract personnel to support the BPA developed applications and programs. Therefore, the Contractor must be able to provide a stable workforce, well suited to this type of environment.

Contract Type:

This is an indefinite quantity, firm, fixed price contract involving eleven labor categories, including the Supervisory Team Lead. Four of labor categories are subdivided into 2-4 skill levels. Each labor category and skill level is individually priced with a fully-loaded hourly billing rate for the initial contract period of November 1, 2002 through October 31, 2003, and each of the four, one-year option periods.

This effort currently involves 17 Technical Support Staff and 1 Supervisory Team Lead. The duties associated with each labor category are identified in a corresponding Statement of Work. Also identified in the Statement of Work are the minimum qualifications required for each labor category and skill level.