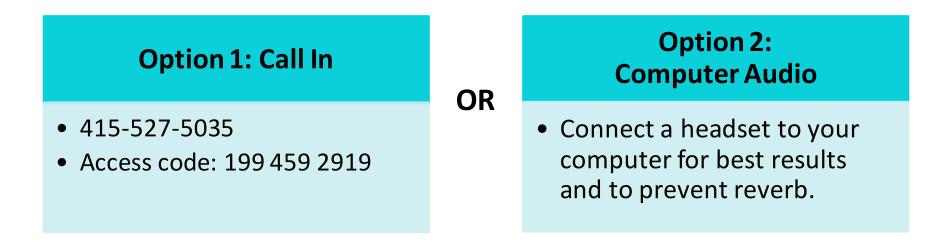
### Welcome to the LIEE Workgroup!

#### **Audio Options**



**Note:** Please mute yourself to reduce background noise. Press \*6 on your phone or mute yourself on WebEx in the attendee list by clicking the *O* microphone icon next to your name or phone number.



## Low Income Energy Efficiency Workgroup

August 4, 2020



#### Today's Agenda

- Welcome
- Discussion: Concerns & Challenges
- Community Action Agencies & Non-Profit Experience
- Utility Experience
- Utilities and Non-Profits: What Advice do you Need?
- Opportunities for Increased Partnership

#### Welcome!

- Attendee check
- Logistics
  - Please mute your WebEx or press \*6 on your phone
  - Question or comments? Type in the WebEx chat box.
- Introductions

# What concerns or new challenges are you hearing in your areas?

Facilitator: Carrie Nelson (BPA)

#### **Speaker & Discussion**

How are Community Action Agencies and Non-Profits responding to the increased need and restrictions on home visits?

Speaker followed by discussion



#### **Speakers**

- Awareness of new rules and how they could impact the need to leverage
- Increased energy assistance funding relating to electric shut offs
- Timing of final inspections
- Covering additional costs: PPE and time for safe worksite

Speaker: Steve Jole (Homes for Good)



How are Community Action Agencies and Non-Profits responding to the increased need and restriction on home visits?

Facilitator: Carrie Nelson (BPA)

#### **Speakers & Discussion**

How are utilities responding to the increased need and restrictions on home visits?

Speakers followed by discussion



#### **Speakers**

- Challenges utilities are experiencing beyond energy efficiency (Sara)
- Converting to digital operations including photo/ video inspections (Sara)
- Delaying inspections when necessary in order to comply with payments to vendors (*Jeff*)

Speakers: Sara Bowles (Tacoma) & Jeff Feinberg (SnoPUD)



# How are utilities responding to the increased need and restriction on home visits?

Facilitator: Carrie Nelson (BPA)

What challenges are utilities and non-profits experiencing that you could use advice on?

- Are there any opportunities and tools to support remote audits? (Carrie)
- Remote work issues, including using personal cell phones (Travis Hardy from Northern Wasco)

# What opportunities are there for increased partnership?

Facilitator: Heather Moline (NWEC)





