ABOUT THIS REPORT
The Bonneville Power Administration (BPA) recently completed research on the residential and non-residential lighting markets. This report highlights how both markets have evolved in response to rapid technology advancements and recent efficiency standards, and discusses what further changes are likely still to come.

WHO SHOULD READ THIS?
This report provides information to support strategic decision-making for the full range of energy-efficiency program planners in the Northwest, including utilities, the Northwest Energy Efficiency Alliance (NEEA), the Energy Trust of Oregon (ETO), and BPA.

Data Sources
Researchers went straight to the best data sources available for the national and Northwest residential and non-residential lighting markets. This report reflects findings from:

Retailer Sales and Shelf Data
The research team analyzed annual, full-category (i.e., both efficient and inefficient technologies) sales data for a subset of regional retailers. These retailers sell approximately a quarter of the lamps in the region. The team supplemented these sales data with shelf stocking data gathered by NEEA through its long-term monitoring and tracking of the retail lighting market.

Distributor Sales Data
Working in tandem with BPA staff and NEEA, the team collected full-category 2010-2015 sales data from 34 electrical distributors serving the commercial market in the Northwest. Depending on the product, the sales data collected accounts for 35% to 70% of regional non-residential lighting sales.

Interviews With Key Market Actors
The research team interviewed approximately 150 different lighting market actors including retailers, manufacturers, manufacturer representatives, lighting showroom staff, distributors, contractors, industrial lighting specialists, outdoor lighting specialists, and new construction builders. The team completed many of these interviews in person at the 2015 and 2016 Lightfair trade shows, as well as the 2015 ENERGY STAR Partner Meeting.

Secondary Data Sources
To keep pace with the dynamic lighting market, stakeholders in the Northwest and around the country have undertaken an increasing number of market and consumer tracking studies in recent years. To leverage these efforts, the research team reviewed over 30 different resources including publications by NEEA, the Northwest Power & Conservation Council (NWPCC), the U.S. Department of Energy (DOE), regional utilities, and manufacturers.

IN THIS REPORT
This report summarizes key research findings in the following areas, offering insights into the lighting market that program planners can use when deciding how best to direct program investments.

At a Glance
How large is the lighting market? Which technologies compete with each other for market share? This report begins by answering these foundational questions, for both the residential and non-residential lighting markets, providing the reader with the context necessary to interpret and apply the findings presented in the remainder of the report.

Sales Trends
LEDs have gone from 1% of retail sales to 24% in only five years. LEDs have similarly transformed the mix of non-residential lighting products sold, accounting for over 15% of distributor sales today. This report details these recent sales trends and explores what these changes mean for a continually evolving lighting market.

Market Dynamics
Technology shifts have also meant shifts in the residential and non-residential supply chains. New market actors are playing key roles, while some traditional market actors find themselves needing to modify their value propositions to keep up with changing customer preferences.

Standards and Specifications
In the midst of today’s increasingly efficient lighting market, both federal lighting standards and voluntary specifications, such as ENERGY STAR, are revisiting their current requirements to push the market further.

Planning for the Future
The Energy Independence and Security Act (EISA), which regulated the manufacture of specific incandescent lamps, also eliminated the least efficient and most common screw-in lamps from the lighting market. At the same time, advancements in LED technology are pushing lighting efficacy to new heights. However, these improvements do not mean the market is fully transformed; portions of both residential and non-residential lighting markets remain relatively inefficient.
Residential Lighting: At a Glance

**INSTALLED STOCK**

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**APPLICATIONS**

- GENERAL PURPOSE: 57% (of total installed residential lamps)
- SPECIALTY: 34%
- LINEAR TUBES: 9%

**TECHNOLOGIES**

- INCANDESCENT, HALOGEN, CFL, LED
- T5, T8, T12, TLED

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**LAMPS SHIPPED**

67 million
Lamps Sold in 2015
(All Applications)

**FIGURE 1**

The Impact of Longer Lamp Lives in Northwest Homes

**SOURCE:** BPA Residential Lighting Model

Longer lifetime products mean fewer sales despite housing growth

**SOURCE:** NEEA Residential Building Stock Assessment, 2011
Non-Residential Lighting: At a Glance

**Installed Stock**

- **Commercial**: 65% of installed watts
- **Outdoor**: 24% of installed watts
- **Industrial**: 11% of installed watts

**Buildings**: 203,205
**Floor Area**: 3.2B SQ FT

**Street Lights**: 1.0M
**Exterior Fixtures**: 4.4M

**Facilities**: 6,800
**Avg Floor Area**: 83,500 SQ FT


**Indoor Applications**

- **General Purpose**: 6% (of total installed non-residential watts)
- **Downlights, Track Lighting, Decorative**: 7%
- **Ambient Linear**: 38%
- **Hi / Low Bay**: 26%

**Outdoor Applications**

- **Building Exterior**: 10%
- **Parking Lot**: 6%
- **Parking Garage**: 1%
- **Street & Roadway**: 6%

Sources: BPA Non-Residential Lighting Model

**2015 Unit Sales**

- **Linear Fluorescent**: 59%
- **Other**: 26%
- **LED**: 15%

Source: Analysis of Northwest Electrical Distributor Sales Data
Even though LEDs have also become a more popular option for specialty applications, incandescent lamps have retained most of their market share over the past five years. This is because EISA, passed in 2007, focused more closely on general purpose lighting and exempted many specialty lamps. For example, the 65W bulge reflector (BR) lamp so common in residential recessed fixtures, is exempt from standards.

In 2011, residential customers looking to replace a general purpose lamp basically had two choices: a less expensive and inefficient incandescent lamp, or a more expensive and efficient CFL. Five years later, the market has dramatically shifted. Halogens have replaced incandescents as the low cost, low-efficiency option and LEDs are becoming the preferred efficient option.

While the total market share for general purpose CFLs is the same in 2015 as it was in 2011, the technology is on the decline. With LED prices declining, some major manufacturers – most notably GE Lighting – have already announced they are phasing out CFL production.
Regional and Retailer Variation

**FIGURE 4**
Technology Mix Stocked at Major DIY Retailers

*SOURCE*: Analysis of NEEA Shelf Data, 2015

The Pacific Northwest is a composite of large urban centers and expansive rural areas. However, the region’s Do-It-Yourself (DIY) retailers stock a relatively homogenous mix of lamps on their shelves, regardless of location. A comparison of the share of each technology stocked at 35 randomly selected regional DIY retail locations clearly shows little store-by-store variation. The relative homogeneity of the technology mixes reflects that national retailers make stocking decisions at the corporate level.

**FIGURE 5**
Technology Mix Stocked at Hardware Retailers

*SOURCE*: Analysis of NEEA Shelf Data, 2015

As shown in Figure 5, the small hardware retail channel exhibits significantly greater store-by-store variation. The variation in technology mixes across small hardware stores is likely due to multiple factors, including greater decentralized decision-making, catering to the specific interests of customers within a more limited geographic area, and less frequent utility program participation (these stores are often defined as hard-to-reach).

**FIGURE 6**
Share of General Purpose ENERGY STAR CFLs and LEDs by Store Type

*SOURCE*: Analysis of NEEA Shelf Data, 2015

Despite the variation of technologies stocked at hardware stores, there is a smaller impact on the overall lighting market because the small hardware channel accounts for less than 15% of total retail lamp sales.

All three of the primary retail lighting channels – mass merchandise, DIY, and small hardware – sell CFLs and LEDs. However, they sell ENERGY STAR qualified CFLs and LEDs – the seal of quality and long life – in varying amounts.
The Residential Supply Chain is Shifting

Traditionally, small and mid-sized manufacturers without vertically integrated production have relied on contract manufacturers in China to produce components for their LED products. These small and mid-sized manufacturers, sometimes referred to as “re-labelers,” served as the intermediaries between the less connected overseas contract manufacturers and traditional lighting retailers. They leveraged well-known brand names and established distribution networks to bring products into the U.S. lighting market. These small and mid-sized manufacturers also have well-established relationships with utilities, regional organizations, and energy-efficiency program administrators that offer lighting efficiency programs.

Chinese contract manufacturers are starting to take their products directly to both traditional and online U.S.-based retailers. The good news? This change reduces the cost to the consumer by streamlining the supply chain. The bad news? Displaced small and mid-sized manufacturers claim their lack of involvement will introduce lower quality products into the regional market because contract manufacturers do not have the same standards and quality control procedures. The validity of this argument remains to be seen as retailers reported they have their own quality standards and expectations. Regardless, consumers may not be overly concerned about an incremental drop in quality as long as the price is right.

The proliferation of LEDs is impacting the historical supply chain as overseas contract manufacturers bypass traditional intermediaries to work directly with U.S.-based brick & mortar and online retailers.
As LEDs continue to make gains in the non-residential lighting market, manufacturers are phasing out old technologies and narrowing their product development to focus exclusively on LEDs. While still being produced, some manufacturers are reducing the number of model numbers they produce in their legacy lines. Lamp sales have slowed as longer-life products, including LEDs and high quality linear fluorescents, replace legacy products. This is a trend some industry insiders refer to as "illumageddon." Distributors, especially those who rely on maintenance, replacement and operations sales as their primary business, have faced increasing pressures in recent years. In response to this threat, these distributors are developing sophisticated sales strategies in order to differentiate themselves. For example, many distributors now offer payback analysis and consulting on project design. This is a departure from the traditional role of the distributors, which did not include these consultative functions, and rather focused on supplying equipment.

Others have a more optimistic take on the future of lighting sales, arguing that demand for new bells and whistles will grow as lighting becomes part of the emerging "Internet of Things" trend. This school of thought believes the lighting market will increasingly resemble the consumer electronics market, where product replacement is driven by the availability of new and better products.

**FIGURE 7**

Reported Unit Sales by Technology Type, 2010-2015

SOURCE: Analysis of Northwest Electrical Distributor Sales Data

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Out with the Old, in with the New

Decreased sales due to longer lamp lifetimes

Increasing demand for additional functions/features
Linear Fluorescent Lamps: Still #1

Linear fluorescent lamps (LFLs) are ubiquitous, dominating commercial lighting from office buildings to grocery stores. They continue to represent the majority of lighting sales in the Northwest. In 2015, they made up 57% of distributors’ reported sales in the region.

But the market for linear lamps is changing. As more and more long-lived products – including higher quality linear fluorescents and LEDs – take the place of legacy linear fluorescent lamps, LFL unit sales are decreasing. Reported sales in the Northwest decreased from 7 million in 2011 to less than 5 million in 2015. While this does not represent the entire Northwest lighting market – only sales reported to the research team by distributors – it demonstrates a widely-reported trend of decreasing LFL sales.

Meanwhile, the mix of lamps within the linear category is also changing. The LFL market has shifted quite dramatically over the past five years, with the advent of the TLED and the decline of the 700-series T8. TLED sales, while still a small portion of total linear lamp sales, have grown dramatically since their introduction in 2013. In 2015, TLED sales nearly tripled 2014 levels.

Linear fluorescent lamp sales make up two-thirds of non-residential lighting sales

Figure 7 shows total lighting unit sales by technology, demonstrating that despite a decrease in market share, linear fluorescents have persisted as the dominant technology. While linear fluorescent lamps have maintained dominance in terms of percent of unit sales, the number of linear fluorescent unit sales is swiftly decreasing (Figure 9).
The non-residential supply chain consists of three major pathways from manufacturer to end-user: retailers, wholesale distributors, and direct sales. Within each of these channels, many variations add complexity to this market.

Unpacking The Non-Residential Supply Chain

Retailers
- Small businesses and contractors rely on retailers as a convenient source of lighting equipment. Some commercial customers are now purchasing lighting equipment online. Both contractors and end-users take advantage of online purchasing opportunities.

Wholesale Distributors
- Wholesale electrical distributors are the most common source of non-residential lighting equipment. While most distributors operate at a regional or local level, one variation on this business model is distributors that specialize in serving national accounts. These distributors operate at a national level to provide lighting products to multisite businesses, such as chain retail stores.

Direct Sales
- While direct-from-manufacturer sales are not the norm, some market actors prefer this arrangement in certain circumstances. Small manufacturers go direct to the customer to compete on cost. Large manufacturers work with large accounts to negotiate pricing, sometimes outside of the distribution channel.

Market Actors Adapt
As the non-residential lighting market evolves, market actors throughout the supply chain are adapting their tactics to make the most of new challenges and opportunities. In response to competition and the increasing complexity of lighting technology, distributors, manufacturer representatives, and contractors are all moving toward consultative sales strategies, such as conducting payback analysis and offering design consultation. Those taking this approach reported that these additional roles have increased their ability to make a sale in a competitive marketplace.
Signs of a Maturing Market

Until very recently, consumers purchasing a lamp faced a choice between three different technologies. For residential, this was a choice between halogen (good), CFL (better), and LED (best). The maturation and diversification of LED product offerings, driven by increasing customer demand for the technology, has resulted in access to the benefits of LEDs at a variety of price points in both the residential and non-residential markets. In fact, some manufacturers are “designing out” LED costs by substituting lower-cost glass for plastic or by intentionally reducing lamp lifetimes. These decisions certainly have ramifications on quality and possibly savings persistence, but the resulting lower price points are hastening consumer migration to LEDs.

In just the past two years, these changes have resulted in an entirely reshaped retail lighting “Good, Better, Best” model. Deliberate design decisions that reduce price, coupled with generally declining LED manufacturing costs and competitive market forces, means that retailers can now offer an all-LED “Good, Better, Best” model consisting of multiple variations of the same technology with varying levels of sophistication and quality.
Historically dominated by HID lamps, street lighting is rapidly transitioning to LED technology. Street lighting projects are complex, with multiple public and private entities owning street lights even within the same geographical area. Ownership falls into four general categories: municipality or county, utility, department of transportation or highway district, and private entities.

Regardless of who owns or maintains the lights, LED upgrades lead to reduced maintenance costs, as well as immediate energy savings over HIDs. To realize these benefits sooner, street light owners and operators are increasingly opting for group re-lamping with LEDs rather than continuing their historical spot maintenance or re-lamping maintenance strategy.

Of BPA’s Option 1 utility savings come from outdoor lighting according to an estimate from one major manufacturer.

80% of street light sales are now LED according to an estimate from one major manufacturer.

Of BPA’s Option 1 utility savings come from outdoor lighting according to an estimate from one major manufacturer.
There's a New ENERGY STAR

In December 2015, ENERGY STAR finalized a new lighting specification that increases efficacy levels to reflect recent improvements in LED technology and capture greater energy savings. The new specification also increased the range of ENERGY STAR eligible products to include connected and color tunable lamps. While efficacy requirements increased for all lamp types, lifetime requirements actually decreased for omni-directional (general purpose) lamps, from 25,000 to 15,000 hours.

The Environmental Protection Agency (EPA) is not “grandfathering in” any lamps from the previous specification, which means all lamps need to be reevaluated in order to maintain their ENERGY STAR qualification. Notably, CFLs do not meet the new efficacy standard. Truly the end of an era.

While the EPA was updating the national ENERGY STAR specification, the California Energy Commission (CEC) established its own – even more stringent – state-specific lighting efficiency requirements. Given

**FIGURE 13**

ENERGY STAR Lamp Efficacy Requirements

SOURCE: EPA, Energy Star Specifications

* Varies by CRI
** Varies by wattage

**FIGURE 14**

ENERGY STAR Lamp Lifetime Requirements

SOURCE: EPA, Energy Star Specifications

* Varies by CRI
** Varies by wattage

CEC requirements for LEDs are more stringent than ENERGY STAR 2.0

FIGURE 15

Share of Installed Outdoor Watts

SOURCE: California Energy Commission (CEC)

The California Energy Commission (CEC) is the state’s primary energy policy and planning agency.

CRI

Color Rendering Index (CRI) is a measure of the ability of a light source to reveal colors of various objects accurately.

California Pushes Ahead

The CEC’s updated voluntary standard for LEDs, which includes efficiency and quality improvements, takes effect in 2018. Additional amendments – such as strengthening efficiency and new beam-distribution guidelines – will occur in July 2019. The National Electrical Manufacturers Association (NEMA) argued that the standard would lead to higher LED prices, at least in the short term, and decelerate current LED adoption.

Due to California’s size and proximity to the Northwest, the CEC regulations will impact how manufacturers approach efficient lighting in general, as well as what lighting products retailers decide to carry in their west coast locations.
More Changes are Coming – EISA 2020

The same EISA legislation that reshaped the residential lighting market between 2012 and 2014 (see Figures 2 and 3) also directed the DOE to revisit lighting standards by the end of 2016 and consider setting higher standards that would take effect in 2020. Commonly referred to as EISA 2020, this mandate contained an important backstop requirement: if the DOE did not further increase efficacy levels for general service lamps through a new rulemaking by the end of 2016, then the standards would automatically increase to 45 lumens per watt (lm/W) in 2020.

In February 2016, it seemed as though the DOE would set new standards between 70 and 105 lm/W, depending on the lamp’s lumen output. Such an efficacy level would have meant, for example, that a 60W incandescent equivalent could not consume more than 8.5W. Ultimately, however, the DOE opted not to adopt these or any new efficacy requirements. As a result, the 45 lm/W backstop requirement included in the original EISA legislation—which equates to 18W for a traditional 60W incandescent lamp—will go into effect on January 1, 2020. However, the new administration and Congress may change or eliminate the backstop before it takes effect.

All Signs Point to LED

Though the backstop requirement sets a lower standard than what the DOE proposed in early 2016, the impact of the requirement on the market will likely be similar. This is because halogen lamps do not meet the requirement, and because several retailers and manufacturers have already decided to remove CFLs from their product lineups. As a result, LED lamps could be the only real option in the residential lighting market when the backstop requirement takes effect in 2020.

FIGURE 16
Change in the wattage of 60W-equivalent incandescent lamps

SOURCE: DOE, Energy Conservation Standards for General Service Lamps, Final Rule

As of January 1, 2020, newly manufactured 60W-equivalent bulbs must use 60% less power than current halogen lamps

FIGURE 17
New Coverage of Previously Exempt Lamps

SOURCE: EPA, Energy Star Specifications

Expansion of Scope

While the DOE decided not to issue higher efficacy standards in January 2017, it did expand the definition of general service lamps as part of the EISA 2020 rulemaking process. The revised definition subjects almost all previously exempted specialty lamps to efficiency standards. Many of these specialty lamps, particularly reflector and candelabra mini-base lamps, are common now, representing around 30% of the Pacific Northwest market.

This expanded definition also removes potential loopholes by discontinuing the exemption for rough service, shatter resistant, vibration service, and 3-way lamps. Only 15 specialty categories, such as appliance lamps, black lights, bug lights, and infrared lights, maintain exempted status.
In 2018, new DOE efficiency standards for general service linear fluorescent lamps (GSFL) will take effect. The standards cover a dozen different GSFL product classes, but most of the lamps impacted are 4 ft 32W lamps, which represented 40% of all non-residential lighting sales in the Northwest in 2015. The impending standards will increase the efficacy requirement for GSFLs with a correlated color temperature (CCT) of ≤4,500 K by 3.8%. These lamps are the majority of GSFL sales as 3,500K and 4,100K are the two most common CCTs for linear fluorescent lamps. GSFLs that are >4,500 K and ≤7,000 K are also impacted by the updated standards, although the increase is more modest (0.8%).

These standards will not have a dramatic effect on the market or manufacturers. In fact, approximately 40% of currently available 32W lamps already meet the standards. An even higher percentage – nearly two-thirds – of existing reduced wattage lamps (i.e., 25W or 28W LFLs) already meet the standards. Regardless, manufacturers have a clear path to bringing currently non-compliant 32W lamps into compliance without investing in research and development by increasing the concentration of rare-earth in the phosphor of the lamp.

With overall LFL sales decreasing, the standards are yet another reason for manufacturers to continue focusing their attention and resources on TLEDs. Even modest increases in LFL prices, which will likely occur as a result of the standards, coupled with rapidly decreasing TLED prices, will make TLEDs an increasingly compelling option in the non-residential maintenance market.

The Design Lights Consortium, or DLC, maintains Qualified Product Lists that utilities rely on to vet lighting products for non-residential energy efficiency programs. Similar to the ENERGY STAR label for consumer products, the DLC label indicates that a product meets a set of specifications for quality and performance. In 2015, the DLC introduced a new classification for high-performance luminaires and retrofit kits: DLC Premium. To achieve the DLC Premium classification, a product must meet more stringent requirements for efficacy as well as essential reliability measurements, such as lumen maintenance. The creation of DLC Premium leverages manufacturers’ desire to differentiate themselves in a maturing and increasingly saturated LED market.

Figure 20 shows how the number of DLC qualified products has skyrocketed since 2010, and how the DLC Premium classification took off in its first year.
Planning for the Future: Residential

More than half of the lamps sold in 2015 in the Pacific Northwest were inefficient (54%). While continuing current program market intervention strategies resulting in CFL or LED sales result in short-term savings, the EISA 2020 backstop requirement means it will be illegal to manufacture most incandescent and halogen lamps beginning in 2020. In other words, federal lighting standards will ensure the technological transition to more efficient lighting happens in the medium-term with or without programmatic intervention.

However, the legislation, including the expanded general service lamps definition, will be subject to review by the new administration and Congress. It is also possible that manufacturers will litigate the ruling, although many have already retooled their operations to focus on producing LEDs and may not be interested in changing course regardless of what becomes of the current EISA 2020 legislation. Programs will need to be nimble in their planning over the next few years to react to legislative and market changes and capitalize on any remaining efficiency gaps.

Decorative and Mini-Base: A Closer Look

A closer look at decorative and mini-base lamps shows just how dominant incandescent technology is in this category. As the incumbent technology, incandescent decorative and mini-base lamps have a narrow efficacy range, reflecting the standardized lamp options for incandescent (e.g. 25W, 40W) lamps. Decorative and mini-base CFLs and LEDs, on the other hand, fall anywhere from 40 to 90 lumens per watt.

The preponderance of incandescent lamps, coupled with their high wattages relative to LEDs, mean that mini-base and decorative lamps - second in saturation to only general purpose lamps - continue to present a savings opportunity for utility lighting programs.

FIGURE 21: Remaining Inefficient Share By Application

SOURCE: Analysis of Nielsen Sales data and NEEA Shelf Data, 2015

FIGURE 22: Decorative and Mini-Base Lamps Sold by Technology and Efficacy

SOURCE: Analysis of Nielsen Sales Data and NEEA Shelf Data, 2015
Planning for the Future: Non-Residential

The upcoming 2018 GSFL standard does not preclude the sale of 32W lamps. The T8 lamp is ubiquitous, with millions of lamps sold in the Northwest every year. While T8 sales have been shifting toward more efficient options (such as reduced-wattage lamps and TLEDs), the enormous market for T8 lamps remains an opportunity for programs to push contractors and end-users toward efficient products.

Some market actors see a major opportunity in the non-residential lighting market for controls to become the norm. As lighting controls technology continues to mature, controllable lighting is becoming easier to install and easier to use, making it more accessible to more businesses. Advanced controls systems are also adding smart functionality, such as rules-based dimming and daylight harvesting.

From 2013-2015, dimmers, photocells, occupancy sensors, and timers made up the vast majority of lighting controls sales. A smaller number of advanced controls products were sold, and market actors expect these products to see increased sales in coming years. A key development in the market’s adoption of advanced controls was the establishment of a DLC specification for qualifying Networked Lighting Controls products.

Education and Training

Keeping up with technology changes can be challenging in a fast-moving market. Market actors spend a substantial amount of effort on learning and training others, but some still struggle to keep pace with the increasingly complex lighting products on the market today. For example, many electricians need product-specific training in order to install lighting systems with networked controls. This type of knowledge gap can prevent contractors from offering the latest and most efficient lighting solutions. While many industry groups are ramping up their training offerings to help their constituents stay current, the demand for education and training represents an opportunity for energy-efficiency programs to bolster the abilities of market actors to offer high-efficiency products.

The DLC defines Networked Lighting Control systems as the combination of sensors, network interfaces, and controllers that trigger lighting changes in luminaires. The terms Advanced Lighting Controls, or Luminaire Level Lighting Controls also describe such systems. As these products mature, the industry will need to work toward a common set of terminology.
Acknowledgments

BPA would like to recognize the following people who provided their expertise, insights and support:

Northwest Energy Efficiency Alliance
Elaine Miller
Ryan Brown
Amy Webb-Cabrera
Kathryn Baer
Debbie Driscoll

Evergreen Consulting
Dave Backen
Eric Wilson
Nick Jones
Andy Gerde
Jeff Anderson
Mike Hughes

Utility Program Managers
Roger Peery, Tacoma Power
Shelley Martin, Idaho Power
Zach Bates, Puget Sound Energy
Sheri Miller, Snohomish County Public Utility District

Northwest Power & Conservation Council
Charlie Grist
Tina Jayaweera

Regional Technical Forum
Jennifer Light
Ryan Firestone
Christian Douglass

Bonneville Power Administration
John Wilson
Ryan LeBaron
Sarah Moore
Dave Murphy
Jennifer Driskill

The following individuals contributed to the creation of this report:

Navigant
Laura Tabor
Ariel Esposito
James Milford
Julie Penning

Cadeo
Doug Bruchs
Rub Carmichael
Fiona Skinner
Kate Bushman

Artisan
Andriy Nemchenko

Bonneville Power Administration
Jessica Aiona
Carrie Cobb
Ethan Marthley

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