Is a Password Required?  **NO**

1. **Determine System Characteristics Through T-Stat**
   a. Press “MENU” in the lower left corner of the home screen
   b. Press “ABOUT” to display basic system characteristics such as software version

2. **Check Compressor Lockout settings**
   a. Press “MENU” (the three lines in the lower left corner of the home screen)
   b. Press "SETTINGS" to access the installation settings menu
   c. Press "INSTALLATION SETTINGS"
   d. Press “THRESHOLDS”
   e. Press “COMPRESSOR MIN TEMPERATURE”
   f. Set to “DISABLED” or ≤5°F

3. **Check Strip Heat settings**
   a. From the threshold menu listed in steps 3a-3d scroll down to “AUX HEAT MAX OUTDOOR TEMPERATURE”
      The temperature should be set to ≤35°F

4. **How to Enter System Test Mode**
   a. Press “MENU”, the three lines in the lower left corner of the home screen
   b. Press "SETTINGS" to access the installation settings menu
   c. Press "INSTALLATION SETTINGS"
   d. Press “TEST EQUIPMENT”
   e. Choose heating or cooling mode for testing
   f. Simply back out of that menu once testing is complete to cancel the test mode

**Resources:** Ecobee Customer Support 1-877-932-6233, [https://support.ecobee.com/hc/en-us/articles/360002020552-Threshold-settings-for-ecobee-thermostats](https://support.ecobee.com/hc/en-us/articles/360002020552-Threshold-settings-for-ecobee-thermostats)