KEY PERFORMANCE INDICATORS

Elliot Mainzer, ADMINISTRATOR AND CHIEF EXECUTIVE OFFICER
**Key Strategic Initiative:**

**GRID MODERNIZATION**

- **90% Complete**

**POWER COMPETITIVE PRODUCTS AND SERVICES**

- **68% Complete**

**Key Performance Indicators:**

**SAFETY**

- Incident Frequency Rate
  - Good: 1.1
  - Poor: 0.9

**STRENGTHEN FINANCIAL HEALTH**

- Total Revenue (SM)
  - Good: $3,659
  - Poor: $3,656

- Total Expense (SM)
  - Good: $3,384
  - Poor: $3,408

- CAPEX (SM)
  - Good: $799
  - Poor: $663

- Debt to Asset Ratio
  - Good: 88%
  - Poor: 82%

- Treasury Borrowing (SB)
  - Good: $1.5
  - Poor: $2.4

**MEET TRANSMISSION CUSTOMER NEEDS**

- System Average Interruption Duration Index (Minutes Per Line)
  - Good: 233
  - Poor: 193

- System Average Interruption Frequency Index (Annual Unplanned Outage)
  - Good: 0.66
  - Poor: 0.35
KPI DASHBOARD

STRENGTHEN FINANCIAL HEALTH

- Total Revenue ($M)
  - Good: $3,659
  - $3,656

- Total Expense ($M)
  - Good: $3,384
  - $3,408

- CAPEX ($M)
  - Good: $799
  - $663

- Debt to Asset Ratio
  - Good: 88%
  - 82%

- Net Revenue ($M)
  - Good: $274
  - $247

Percent of Capital Work Completed

P + T = A

- Treasury Borrowing ($B)
  - Good: $1.5
  - $2.4
*Note: Agency rate case net revenues include the $154 million expense reduction due to Regional Cooperation Debt refinancing.
*Note: Agency non-IPR expenses include the $154 million expense reduction due to Regional Cooperation Debt refinancing.
**Total expense and revenues**
in millions of dollars

- **Non-IPR**
  - $1,141
  - $1,269

- **IPR**
  - $1,391
  - $1,291

- **Total expense and revenues**
  - $2,821
  - $2,818

*Note: Power non-IPR expenses include the $159 million expense reduction due to Regional Cooperation Debt refinancing.*
Total expense and revenues
in millions of dollars

- **Non-IPR**
  - Expense: $566
  - Revenues: $564

- **IPR**
  - Expense: $501
  - Revenues: $487

**BP-18 Rate Case**
- Expense: $1,060
- Revenues: $1,040
Agency capital expenditures
in millions of dollars

AGENCY CAPITAL EXPENDITURES

Rate Case: $858 million
Fed Hydro: $66 million
Transmission: $95 million
F&W: $22 million
Corporate: $12 million
Actuals: $663 million
STRATEGIC GOALS

#1 STRENGTHEN FINANCIAL HEALTH

#2 MODERNIZE ASSETS & SYSTEM OPERATIONS

#3 PROVIDE COMPETITIVE POWER PRODUCTS & SERVICES

#4 MEET TRANSMISSION CUSTOMER NEEDS EFFICIENTLY & RESPONSIVELY
QUESTION AND ANSWER
The QBR Technical and Financial Reserves Policy workshops are on **Nov. 20** in the Rates Hearing Room.

The next QBR is scheduled for **Feb. 4, 2020.**

**Didn’t get your question answered?**
Email Communications@bpa.gov. Answers will be posted to www.bpa.gov/goto/QBR.

The strategic plan is available at www.bpa.gov/StrategicPlan.
This information was made publicly available on November 15, 2019, and contains information not sourced directly from BPA financial statements.