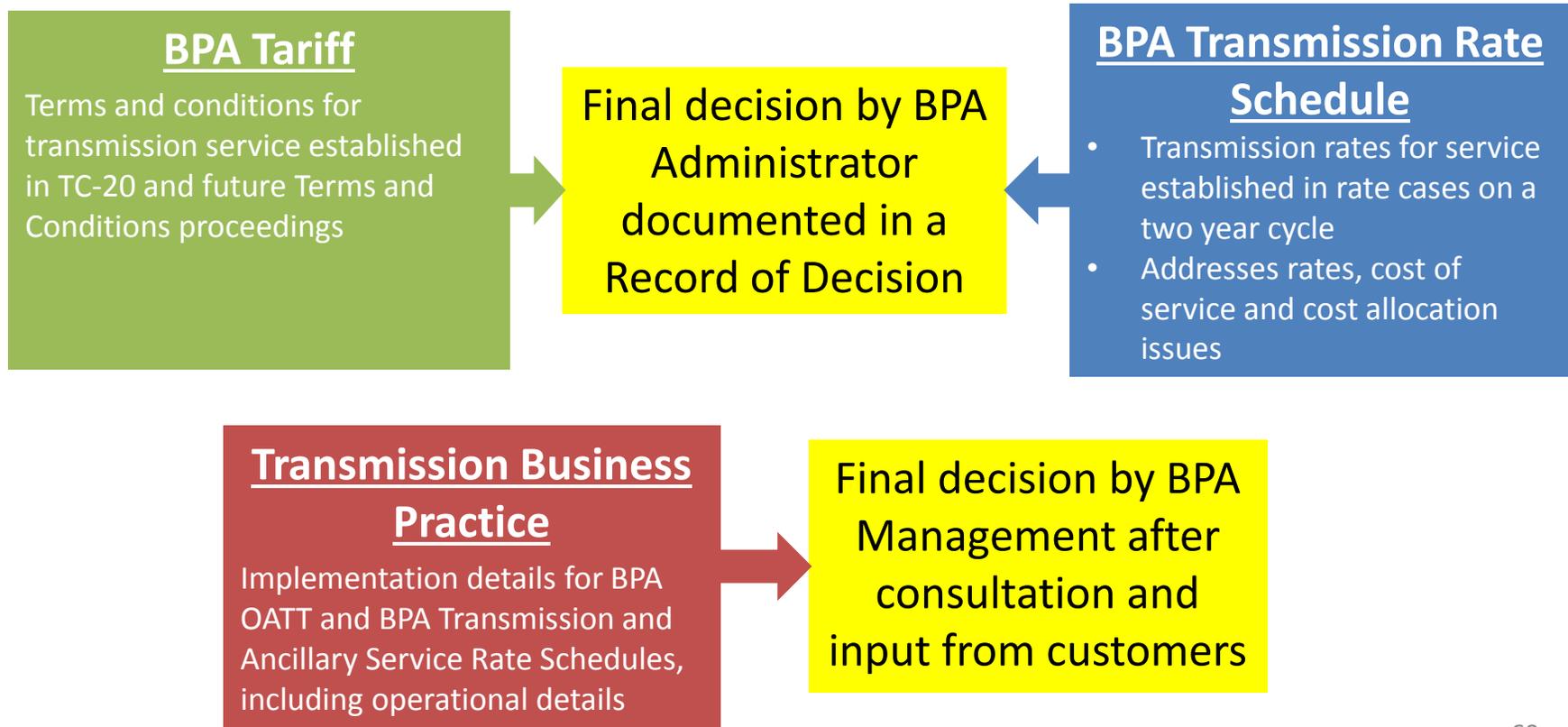


Business Practice Process

Tariff, Rate Schedule and Business Practices Distinctions

Customers want to understand the distinction between what is included in the tariff, the rate schedule and Business Practices.



Business Practice Process Update

- The posted Business Practice (BP) process documentation of 12 Transmission Providers in June 2018 to identify common practices.
- At the July TC-20 Tariff Customer Meeting, BPA shared the information gathered through the scan, reviewed concepts for potential adoption, and requested comments.
- With consideration of common practices and comments received, BPA has developed a draft update to the BPA Business Practice process.

Business Practice Comment Period

What we heard:

- Minor BP changes could have unforeseen impacts and should not have a reduced comment period.
- The comment period should be fixed at 4 weeks.

Proposed process:

- A BP updated with administrative changes may be posted as effective with a 5 business day comment period.
- All other BPs will have a 20 business day comment period.



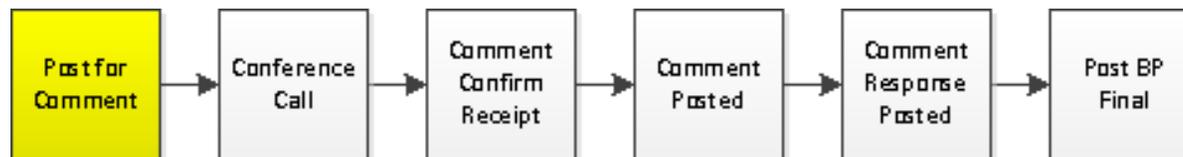
Business Practice Comment Period

What we heard:

- Comment period extensions should be allowed.
- BPA should not have the ability to expedite the adoption of Business Practices.

Proposed process:

- BPA may initiate a longer comment period to anticipate customer needs.
- BPA replaced the option to post a BP as effective with no comment period and unspecific language with a defined process.



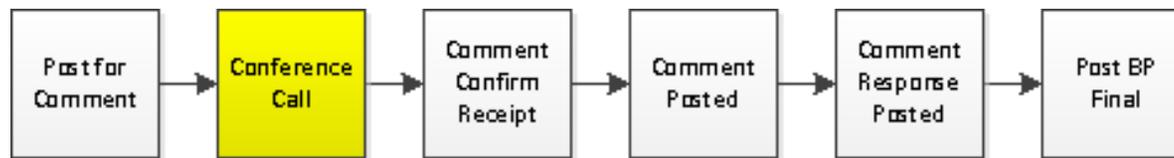
Conference Call

What we heard:

- BPA should continue to host calls to review BP changes

Proposed process:

- Schedule conference calls approximately 6 days after a comment period begins to provide more time to draft comments.

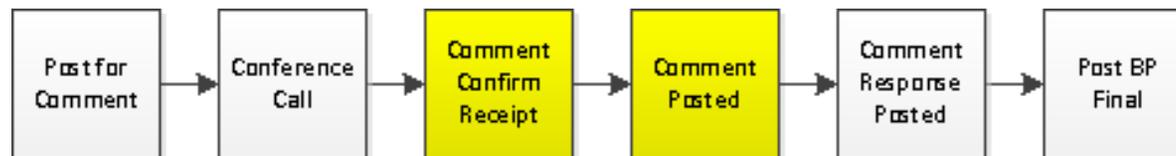


Comments, Concerns, and Questions

No comments were received regarding the comment intake process.

Proposed process:

- Confirmation of receipt and comment posting will be done within 1 business day.
- Comments received after the close of a comment period will not be posted or appear in the comment response.

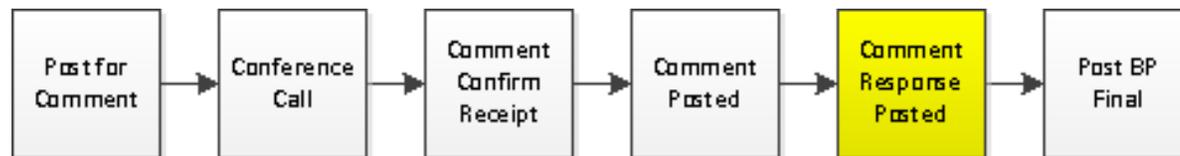


Response to Comments, Concerns, and Questions

No comments were received regarding BPA's comment response process.

Proposed process:

- BPA will prepare a written response to comments within 15 business days after the close of a comment period and the response will be posted the next business day.
- If more time is needed to prepare the response, BPA will send notification of the expected completion date.



Revisions

No comments were received regarding the revision of a proposed BP or on the final posting process.

Proposed process:

If comments result in substantive revisions to a draft BP, the BP may be posted for a 10 business day comment period and a conference call may also be scheduled.

