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1. **PURPOSE**

The Rules of Conduct Handbook for Other Utility Workers (X-ROCH) defines the policies and procedures governing access and movement within Bonneville Power Administration (BPA) energized facilities, and for obtaining unescorted access authorization.

2. **POLICY**

No person is allowed to enter a BPA energized facility unless they have one of the following:

- a BPA issued Permit
- granted access by BPA by completing the requirements in accordance with this document
- an Escort, as defined in section 3

3. **DEFINITIONS**

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Alarm Monitoring Station (AMS)</strong></td>
<td>Monitors all security alarm and video feeds at BPA Energized Facilities with Electronic Card Readers (ECR). AMS phone number is <strong>360.418.2470</strong>.</td>
</tr>
<tr>
<td><strong>Energized Facilities</strong></td>
<td>BPA substations, control houses and all buildings within the substation perimeter. The high-voltage switchyard having energized equipment connected to the high voltage power system.</td>
</tr>
<tr>
<td><strong>Facilities with Electronic Card Readers (ECR)</strong></td>
<td>All facilities requiring an electronic card reader for entry. Control and relay houses, at ECR sites, have more stringent sign-in requirements for personnel being escorted. See section 5.4.3, for requirements. Also known as a NERC/CIP Site.</td>
</tr>
<tr>
<td><strong>Escort</strong></td>
<td>A person who has authorized access into, out of, and movement within a BPA energized facility who escorts a non-authorized individual into a BPA energized facility. The authorized individual must have the expertise to observe the escorted individual perform work safely in a high voltage environment.</td>
</tr>
<tr>
<td>Term</td>
<td>Definition</td>
</tr>
<tr>
<td>-----------------------------</td>
<td>------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>ID Badge</td>
<td>Department of Energy (DOE/BPA) photo identification badge issued for the purpose of accessing BPA facilities with electronic card readers.</td>
</tr>
<tr>
<td>Minimum Approach Distance (MAD)</td>
<td>Minimum distance required between energized conductors and workers or equipment that must be maintained, unless tools or work methods identified in the Accident Prevention Manual (APM) are utilized.</td>
</tr>
<tr>
<td>Non-Authorized Individual (NAI)</td>
<td>A person who does not have BPA issued unescorted access to BPA energized facilities. Non-authorized individuals must be escorted by holders of a BPA issued Permit or an ID Badge issued to an Other Utility Worker (OUW) in accordance with the requirements of this handbook.</td>
</tr>
<tr>
<td>Non-ECR Site</td>
<td>Facilities without electronic card reader controlled entry.</td>
</tr>
<tr>
<td>Normally Energized</td>
<td>High-voltage power system equipment is considered “normally energized” or could become energized by the closing of an isolating device.</td>
</tr>
<tr>
<td>North American Electric Reliability Corporation-Critical Infrastructure Protection (NERC-CIP) training</td>
<td>Annual security awareness training required for unescorted access into BPA energized facilities or communication sites which have been designated as NERC-CIP sites.</td>
</tr>
<tr>
<td>NERC CIP Site</td>
<td>A building which contains Critical Cyber Assets as defined by NERC. At substations these are the control and relay house(s). The substation switchyard is not a NERC CIP Site.</td>
</tr>
<tr>
<td>Other Utility Worker (OUW)</td>
<td>An employee of an electrical utility, having equipment in a BPA energized facility, which requires unescorted access to the facility to maintain or operate their equipment.</td>
</tr>
</tbody>
</table>
OUW Energized Access

Permission for unescorted access to BPA energized facilities, with Electronic Card Readers (ECR), utilizing the individually issued OUW ID Badge. Entry into energized facilities is considered restricted access.

Physical Security Perimeter (PSP)

The physical border surrounding locations in which BES Cyber Assets, BES Cyber Systems, or Electronic Access Control or Monitoring Systems reside, and for which access is controlled. Also known as a NERC CIP Site.

Qualified Electrical Worker

A Journeyman of an electrical trade such as Electrician, Lineman, Substation Operator, Meter Relay Technician.

4. GENERAL OUW ENERGIZED ACCESS INFORMATION

The rules and requirements governing OUW’s in BPA facilities, both ECR and Non-ECR sites are covered in sections 4 through 7 of this document.

4.1 Access to BPA Non-ECR Sites

BPA Chief Substation Operators have delegated authority, from the Substation Operations Group, to authorize OUW access to Non-ECR sites within their Operating District.

Requests by Other Utilities for unescorted entry to Non-ECR sites should be made from the Utility directly to the Chief Substation Operator having jurisdiction.

The Chief Substation Operator will work with the requesting Utility to establish a reasonable access process. This is normally accomplished by installing the utility’s padlock in parallel with a BPA energized facility padlock on the entrance gate.

4.2 Access to BPA ECR Sites

OUW Energized Access, with an ID Badge, is required for all OUW personnel, who require unescorted access to BPA ECR Sites for work or observation. Unescorted access will only be granted to those persons with a need to enter energized facilities.
4.2.1 Obtaining OUW Energized Access Authorization

To obtain an individual ID Badge, OUWs will work with their company’s OUW coordinator and follow the current BPA application process. “BPA’s OUW Unescorted Access Process” is available on the BPA website listed below:


In addition, each OUW requesting an ID Badge must complete the following:

- An initial Personnel Risk Assessment (PRA), including a Personal Identity Verification (PIV) and favorable Criminal History Check (CHC)
- Annual NERC CIP training that meets the criteria established by NERC CIP requirements

Additional forms and processing time are required to provide ID Badges for Foreign Nationals. Foreign national instructions and questions can be sent to the BPA Customer Service Reliability Program Team at CSReliabilityProgram@bpa.gov.

4.2.2 Electronic Access to BPA Energized Facilities

Electronic access to BPA facilities with ECRs will be assigned to an ID Badge. ID Badges must have a personalized PIN code assigned to it for the card to work at energized facility card readers. If the PIN code is missing from an ID Badge, contact AMS Security for instructions on how to assign a personalized PIN code.

4.2.3 OUW Energized Access Expiration

OUW Energized Access is valid until BPA is informed that the access is no longer needed for the individual or if the Criminal History Check (CHC), Personal Identity Verification (PIV), or Annual NERC CIP Training dates become expired.

4.3 Revocation of OUW Energized Access

BPA requires notification, within 8 hours, from the time OUW access is no longer needed. The OU coordinator will:

- Email revoke@bpa.gov
- Call the BPA Revocation Office at 503.230.5625
- Notify CSRliabilityProgram@bpa.gov
5. SUBSTATION SECURITY

5.1 Responsible Party

Security of a BPA Energized Facility is the responsibility of the individual unlocking the entrance. Do not allow unauthorized individuals to enter the Energized Facility.

*While unlocked, doors or gates must be physically attended at all times.*

The last person out of an energized facility assumes the responsibility of making certain that all perimeter entrances and windows are closed and locked.

At NERC CIP sites, the first person who enters the facility must disarm the alarm panel. Each person with energized access must use their ID or proximity card and PIN prior to entry at the card reader and PIN pad. Tailgating is not allowed for entry or exit of an energized facility. Each person with energized access must present their ID or proximity card to the exit reader prior to exiting the facility.

Personnel who are authorized access but have lost, misplaced, or forgotten their ID or proximity card must call AMS at 360-418-2470 when they enter and exit a NERC CIP site to have AMS manually log the person in and out. At NERC CIP sites, personnel must verify that the alarm panel is armed prior to exit. Detailed instructions are posted at each NERC CIP site.

5.2 Substation Access Protocol

Personnel entering a Substation who are unfamiliar with the facility or are infrequent visitors to the facility shall contact District Substation Operations prior to entry for information on known hazards.

All persons performing work at an energized facility shall inform the Substation Operator having jurisdiction prior to beginning work and at the conclusion of the work. District phone numbers for District Substation Operations are listed in Attachment D of this document and on the Substation Information Directory posted at each substation.
Entry and exit during normal working hours does not require contacting the control center having jurisdiction, unless BPA is on a high alert (SECON 1, Severe). Entry and exit outside of normal working hours requires contacting the control center having jurisdiction. Normal working hours are considered 0600-1800, Monday through Friday.

When responding to trouble at any time, entry requires contacting the control center having jurisdiction. Contact numbers are posted on the Substation Control of Entry sign (Figure A) located on the substation entry door or gate.

Control of entry and exit to a facility under construction is the responsibility of the Construction and Maintenance Services Group, within Transmission Field Services or the Project Contractor until any portion of the station is released to System Operations.

The name of the construction supervisor or the Test and Energization Engineer in charge is prominently posted in the control house and/or temporary project headquarters. Control of entry to a facility in which any part has been released to System Operations is the responsibility of the district Substation Operations. The Chief Substation Operator is responsible for posting “Substation Control of Entry” signs.
5.3 Entry, Exit and Work Performed Logging

5.3.1 All Energized Facilities
A Substation Operating Log is required at each substation. A Substation Security Log is required at NERC CIP substations and may be used at other substations. Each person entering an energized facility is required to sign in and sign out of the Substation Security Log or the Substation Operating Log if the Substation Security Log is not used.

The required information to enter into the log book, when signing in is:
- First and last name of each person entering
- Date and time of entry and departure
- Reason for entry
- Organization represented
- Escort’s name if applicable
- Escort Location (checkbox; Yard, and/or PSP)
All work performed in a substation is to be documented in the Substation Operating Log.

The person in charge of a crew may sign in and out all workers, listing each person’s name with other required information stated above.

The following Instructions (Figure B) are located inside the front page of the Substation Operating Log and serves as a reminder of the required information that must be entered into the log.

**INSTRUCTIONS**

**THE FOLLOWING INFORMATION SHALL BE ENTERED IN THE SUBSTATION OPERATING LOG:**

1. Name, organization represented, date, time of entry and departure, escort name (if applicable) and reason for EACH person entering. (This information shall be logged in the Substation Security Log, if one is provided.)
2. Work performed while in the substation, including adjustment or changes to equipment.
3. Routine and trouble switching in the sequence it was performed.
4. Switch Orders are logged exactly as they were written on the Switching Order form. All portions of the Switching Order form shall be logged by the switchman completing the Switching Order.
5. PCB operations, including reason for operation, time, and counter reading.
6. Automatic PCB operations:
   - Time of operation and counter reading.
   - Reason for operation.
   - Relay targets, abnormal meter readings, equipment temperatures and voltages.
   - Name, location and title of person(s) to whom the trouble is reported.
   - Weather conditions, if pertinent to the trouble.
7. Following equipment inspections, log the status: normal, problems found, and/or abnormal conditions found.
8. ALL LOG ENTRIES ARE TO BE MADE IN INK. IF A MISTAKE IS MADE, IT IS TO BE LINED OUT AND INITIALED.
9. **LOG THE FOLLOWING USING RED INK:**
   - AUTOMATIC PCB OPERATIONS.
   - GROUND SWITCH OPERATIONS.
   - CLEARANCES AND HOLD ORDERS ISSUED BY OR RELEASED TO THE OPERATOR.

Figure B
A Substation Entry sign (Figure C) shall be posted at the entrance to a substation, stating responsibilities of each person entering a substation. These responsibilities are to be strictly followed. Please note: Failure to arm the alarm panel upon departure is the most common violation.

**Figure C**

### ATTENTION

**SUBSTATION ENTRY OR EXIT**

Each person entering this substation is responsible for:

1. **SIGNING THE SUBSTATION OPERATING LOG BOOK OR SECURITY LOG BOOK**
   - A. DATE AND TIME OF ENTRY AND DEPARTURE
   - B. NAME (Supervisor may list each crew member by name)
   - C. ORGANIZATION REPRESENTED
   - D. REASON FOR ENTRY

2. **RECORD WORK ACCOMPLISHED IN SUBSTATION OPERATING LOG BOOK**

3. **ANY PERSON ENTERING OR EXITING A SUBSTATION THAT IS UNATTENDED SHALL CONTACT THE APPROPRIATE DISPATCHER CONTROL CENTER IF ENTRY OR EXIT IS,**
   - A. AFTER NORMAL WEEKDAY WORK HOURS
   - B. ON WEEKENDS AND FEDERAL HOLIDAYS
   - C. FOR SWITCHING OR A CALL OUT
   - D. ANY TIME THE SYSTEM IS ON HIGH SECURITY ALERT

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### 5.3.2 NERC CIP Sites – Security Log

At NERC CIP Sites the Substation Security Log will contain an Escort Location column to designate whether persons being escorted will be entering the Physical Security Perimeter (PSP) and/or Yard. The PSP is the building(s) containing critical cyber assets officially designated as the NERC CIP Site.

If the person(s) being escorted will not be entering the control house or relay house, then check the box under “Yard.” If they will be entering the control house or relay house, then check the box under “PSP.” If they will be entering the yard and control/relay house, then check both the “Yard” & “PSP” boxes.
5.4 Escorting

5.4.1 All Energized Facilities

Entry into, exit out of, and movement within an energized facility by a non-permitted person requires an Escort. Escorts must hold a Permit which would allow them to perform work at or above the level of the work to be performed by the person(s) being escorted. Non-permitted persons require the continual presence of the Escort.

A ratio limiting the maximum number of non-permitted persons to be escorted to five (5) visitors at a time in an Energized Facility, switchyard, or NERC CIP physical security perimeter (PSP).

An authorized Escort providing access and escorting duties is responsible for adherence of non-permitted persons to all applicable rules including, but not limited to:
- Access to energized facilities
- Escorting
- Substation security
- Applicable Accident Prevention Manual (APM) rules and procedures
- Knowledge and understanding of the Contractor Safety and Health Requirements for Prime and Subcontractors

If the persons being escorted will be entering within 15 feet of voltages up to 345 kV or 20 feet for voltages above 345 kV, on foot or in a vehicle, the escort shall provide each non-permitted person the following information for each substation in which they are being escorted:
- Procedure for identifying energized equipment
- All voltages present in the yard and how to identify voltage level of specific equipment
- The Minimum Approach Distance for all voltages in the yard
- The hazards associated with violation of the Minimum Approach Distances

Non-permitted persons who are working continuously at the same location need only be given the above information on the first day. If their work at the location is interrupted for more than five days the Non-permitted person must be given the above information again by the Escort on re-entry into the substation.
Contractors needing an Escort for Permit related training or exam shall be provided an Escort by the sponsoring work group or Contracting Officer.

Personnel providing escort shall be responsible for adherence to the requirements of all parts of Section 5.3 for all persons being escorted.

### 5.4.2 NERC CIP Sites - Escorting

If personnel being escorted will be entering a control house or relay house at a NERC CIP Site the person providing escort, in addition to fulfilling the requirements of Section 5.3, will be required to call AMS at 360-418-2470 and provide the following information on all personnel being escorted:

- Time of entry
- Escort Name
- Name of NERC CIP Site
- Where they will be entering; the PSP (control house, relay house) and/or Yard
- Is the person an employee (with energized access) or a visitor
- First and last name of each person being escorted
- Organization or Company of person being escorted
- Purpose for Access
- Contact number for escort

Upon exiting the facility the escort will call AMS and provide the exit time for all personnel being escorted. Calling AMS is only required on the initial entry and final exit. Failure to accomplish the above procedure will violate BPA’s Control of Entry rules and NERC CIP-006.

If personnel being escorted will not be entering a control house or relay house, contacting AMS is not required.

### 5.5 Unauthorized Entry, Breach of Security, Damage, Suspicious Object

Upon discovery of an indication of forced entry or other breaches of security through a door, window, gate, or hole cut in the perimeter fence, or any suspicious object found or damage or destruction of the facility that is a result of actual or suspected intentional human action:
• Withdraw to a safe location and call 911
• Notify the Control Center having jurisdiction. The Control Center number will be posted on a sign on the front door similar to Figure A in Section 5.2. Dittmer Control Center can be reached at 800-392-0816 Munro Control Center can be reached at 877-836-6632
• Contact AMS at 360-418-2470
• If contacted by the news media, refer them to Public Affairs at 503-230-5131

6. SUBSTATION ELECTRICAL HAZARD AWARENESS

6.1 Voltage Identification

All persons requiring unescorted access into, out of, and movement within energized facilities must possess the knowledge and skills necessary to distinguish energized parts from non-energized parts of the electrical equipment, nominal voltage of exposed parts and corresponding Minimum Approach Distances.

Some of the resources available for identifying voltages in energized facilities are:
Station prints – one-line diagrams are found in the station print cabinet and are the first diagrams in the station prints.
Mimic bus color codes – The mimic bus on the control panels is a representation of the layout of the equipment located in the switchyard. The color of the mimic bus indicates the nominal voltage of that equipment.

<table>
<thead>
<tr>
<th>COLOR</th>
<th>NOMINAL VOLTAGES</th>
<th>COLOR</th>
<th>NOMINAL VOLTAGES</th>
</tr>
</thead>
<tbody>
<tr>
<td>Orange</td>
<td>600vac - 13.8 kV</td>
<td>Purple</td>
<td>34.5kV</td>
</tr>
<tr>
<td>Green</td>
<td>69 kV</td>
<td>Yellow</td>
<td>115 kV</td>
</tr>
<tr>
<td>Red</td>
<td>230 kV</td>
<td>Red/Blue</td>
<td>287 kV</td>
</tr>
<tr>
<td>Red/Yellow</td>
<td>345 kV</td>
<td>Black</td>
<td>500 kV</td>
</tr>
</tbody>
</table>

Letter designations for voltage classifications:
• 230 kV, 287 kV, and 345 kV class - letter designation “A”
• 115 kV, 138 kV and 161 kV class - letter designation “B”
• 69 kV class and below - letter designation “L”
• 500 kV class and above – have no letter designation but uses numbers ranging from 4000 to 6999.
Number and size of insulators – The higher the nominal voltage, the more insulators that are required to keep the voltage from shorting to ground. The following are examples of some of the types of insulators used on the BPA system for different voltages:

Cap-and-Pin and Pin Insulators

Cap-and-pin insulators were used before the development of station post insulators. BPA does not use cap-and-pin insulators in new projects but many are still in service and are nearing end of life. Special solid-core station post replacements for cap-and-pin insulators may be used in the field, when standard station posts cannot be used.

A single, non-stacking cap-and-pin insulator is used up to and including 46 kV.

For voltages 69 kV and above, cap-and-pin insulators are assembled in stacks to provide for higher insulator levels.
Stacking Cap-and-Pin

These insulators are assembled in stacks to achieve the required voltage rating. They are used in maintenance replacements and some expansions of existing 115 kV, 230 kV, 287 kV, and 345 kV installations. The most common cap-and-pin insulator, TR-140, is stacked as follows:

- Two units for 69 kV
- Three units for 115 kV
- Five units for 230 kV
- Seven units for 345 kV.
- Refer to BPA standard drawings for dimensions.

Station Post Insulators

The three main components are the metal end-castings, the porcelain body, and the cementing media between the metal and the porcelain. Station post-type insulators are customarily classified in two groups:

- Non-stacking or single-unit designs from 7.5 kV to 115 kV.
- Stacking units from 115 kV and above.

Outdoor Non-stacking Post Type
These insulators are single-unit with threaded holes in the cap and base for cap screw mounting. Non-stacking post insulators are used in 12.5 kV through 115 kV installations.

34.5 kV Non-Stacking Post
**Outdoor Stacking Post Type**

These insulators are comprised of multiple sections bolted together into a stack. Insulators for use at 500 kV may have a BIL of 1550 kV or 1800 kV depending upon the substation requirements.
**Strain Bus Insulators**

The NEMA standard insulator most commonly used is the ball-and-socket-suspension type.

The number of units used in a string is approximately proportional to the line voltage.

115 kV Strain Bus  
230 kV Riser Bus in Bridge  
230 kV Line Dead End
6.2 Arc Flash Hazards

BPA Work Standard BPA-WS-11-6, Shock & Arc-Flash Hazard Assessment & PPE, defines work standards required for personnel protection from shock and arc-flash hazards. All Permitted personnel shall be familiar with this work standard and adhere to the requirements defined therein.

6.3 Substation Electrical Hazard Cautions

- If you do not hold an Electrical Worker Permit:
- Do not operate any switches, other than light switches, Attended/Unattended switches, NERC CIP pin pads, or other switches required for entering or exiting substation sites, without permission of a Qualified Electrical Worker. Light switches are normally toggle type wall switches. At some locations control of the building interior lights may be an air circuit breaker (ACB) in an electrical panel. If the ACB's in the panel are not clearly labeled or there is a question as to the proper ACB to operate do not attempt to operate any ACB. Attended/Unattended switches are normally a small toggle type switch on a panel and should be clearly labeled. If the toggle switch is not clearly identified do not operate the switch.
- Do not touch or operate control switches. There are numerous buttons and switches in control houses and switchyards. Only qualified employees operate these control switches.
- Do not touch or reset relay targets, annunciator windows, or alarms. Relay targets, annunciator indications, and alarms help the Substation Operator and power system Dispatcher to ascertain and analyze substation and power system trouble.
- Do not bump, jar, tamper with, or remove covers from relays or control equipment. Removal of relay and equipment covers is a task to be performed by those who operate and maintain them.
- Do not contact any bare conductors, terminals, busses, etc. No person shall contact any high voltage electrical parts unless this equipment has been properly isolated from the electrical system and grounded, as determined by a Qualified Electrical Worker.
- Do not throw or toss objects in or around substations or switchyards. Throwing or tossing objects in energized facilities including switchyards is not allowed at any time.
- Do not disturb or remove any tags. Tags are placed on controls and equipment to provide protection to workers.
and ensure proper operation of equipment. If a tag is found on the floor or on the ground, report it to a BPA Qualified Electrical Worker. For examples of these tags see Appendix A.

7. WITHDRAWAL OF OUW ENERGIZED ACCESS
OUW Energized Access may be revoked at any time by a responsible BPA management official for failure to follow these procedures, including, but not limited to:

- Demonstrated lack of knowledge or unwillingness to follow safe work practices or security requirements.
- Documented cases showing lack of sound and mature judgment.
- Breach of substation security.
- Involvement in an incident that resulted in an accident/incident being investigated by a BPA appointed accident investigator or accident investigation board.
8. SUMMARY OF CHANGES

March 2015
James Vinson – TOZ
1. Added section 4.1 defining requirements for access to Non-ECR sites.
2. Revised section 6.1 to reflect present insulator types being used by BPA.

November 2015
James Vinson – TOZ
1. Section 4.3 – Added section on Revocation of OUW Energized Access.
2. Section 5.4.3 – (Escorting) ECR Sites changed requirement for calling AMS.
3. Section 8.4.1 – Added requirement that escorts give NAIs being escorted information on voltage identification.
4. Attachment A & B – Added new forms.

December 2015
John Baker – TOZ
1. Reformat entire document.
2. Rewrite entire document for clarity.
3. Correct grammatical errors.

January 2017
Jim Vinson/Craig Adams – TOZ
1. Section 3, Definitions- added and defined Physical Security Perimeter and NERC-CIP.
2. Edits throughout the document for correction and clarity.
3. Section 5.2, Substation Access Protocol- added SECON 1, Severe in reference to “high alert”.
5. Section 5.4.3, ECR Sites, Escorting- added escort duties and logging requirements for PSP entry.
6. Section 5.5, Unauthorized Entry/Breach of Security/Damage/Suspicious Device- added notification of AMS.
8. Attachment E- removed Substation Security Log form, since it is no longer used.
April 2017
Ken Lanehome/Donna Fields – TPCR
1. Correct grammatical errors.
2. Edits throughout the document for correction and clarity.
3. Section 6.3, Added Arc Flash Hazards
4. Added most common violation in Section 5.2

October 2018
Ken Lanehome/Donna Fields – TPCR
1. Correct grammatical errors.

December 2019
Ken Lanehome/Donna Fields - TPCR
1. Updated Sections 5 and 6 to be consistent with ROCH sections 8 and 9 dated November 2019.
2. Added safety staff list.
3. Updated contacts.

February 2020
Deborah Dunn - TPCR
1. Switch caption on Cap and Pin Insulator.
2. Updated dates, page numbers and formatted document.

October 2021
Ron Sporseen, Deborah Dunn, Lani Haloulos
1. Reformatted and updated, realigned, grammatical corrections.
2. Escort Ratio 5:1-Added definitions and section 5.4.0.
3. Updated Attachment D-Contacts.
**Attachment A – Other Utility/Contractor/Vendor Worker Access Request**

**Privacy Act Statement**

**Purpose:** BPA will use this information to identify proof and register applicants and determine the suitability of issuance of a DOE security badge.

**Routine Use:** We do not disclose your information to third parties without your consent, except to fulfill the purpose for collection or as legally required. The information requested on this form is used by BPA to document compliance with NERC CIP Standards, which requires that personnel having authorized or unauthorized unescorted physical access to BPA's Critical Cyber Assets, including contractors and service vendors, have an appropriate level of personnel risk assessment, training, and security awareness. Records may be disclosed to BPA employees and contractors as required to complete job duties; to necessary parties if the security or confidentiality of the information in the records is compromised; and to the Department of Energy and other agencies to investigate potential violations of law. If necessary to minimize harm when information security has been compromised. Additional disclosures are listed in DOE-53 and GSAGOV-7.

**Disclosure:** Providing information on this form is voluntary. However, failure to provide the information requested herein will result in the denial of a security badge for the individual's physical or cyber access to BPA information and facilities.

Other Utility/Contractors/Vendors: Not permitted limited BPA unescorted access without completion of a background check, required compliance training, and providing photo for identification and badge purposes.

BPA TPC Office will send this form to Non-Government Employee Access and Card Key Access. For recertification, please complete process again.

<table>
<thead>
<tr>
<th>1. Other Utility/Contractor/Vendor completes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Check one: Initial Request Re-Certification</td>
</tr>
</tbody>
</table>

**Legal Name of Other Utility Worker/Contractor/Vendor (Last, First, Middle Initial):**

**Position Title:**

**Company Name:**

**Company Street Address (ID Badge to be sent to):**

**Company Phone Number:**

**Company FAX Number:**

**List of facilities needing access to:**

**Will you require 24-hour access?**

- Yes
- No

<table>
<thead>
<tr>
<th>Has Other Utility/Contractor/Vendor Successfully Passed National Criminal History Check?</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Yes</td>
</tr>
</tbody>
</table>

- If Yes, Date Completed

<table>
<thead>
<tr>
<th>Has Other Utility/Contractor/Vendor completed Annual Training? (Includes Security and CIPS overview)</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Yes</td>
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</tbody>
</table>

- If Yes, Date Completed

<table>
<thead>
<tr>
<th>Has Other Utility/Contractor/Vendor Successfully Completed Personal Identity Verification (PIV)</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Yes</td>
</tr>
</tbody>
</table>

- If Yes, Date Completed

<table>
<thead>
<tr>
<th>Other Utility/Contractor/Vendor Worker Photo attached to the form submittal</th>
</tr>
</thead>
<tbody>
<tr>
<td>- Yes</td>
</tr>
</tbody>
</table>

I hereby certify that the information provided regarding the Other Utility Worker/Contractor/Vendor is accurate and documentation to support this information will be retained by Other Utility Worker/Contractor/Vendor employer and provide upon BPA's request.

**Required Signature – Manager from Other Utility/Contractor/Vendor Company**

<table>
<thead>
<tr>
<th>Name (Print or Type):</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Signature of Manager from Other Utility/Contractor/Vendor Company:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>E-mail Address:</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Date:</th>
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</table>
Bonneville Power Administration
OUW PIN & Challenge Question Worksheet

Purpose: This worksheet is to be used only by Other Utility Workers (OUWs) who have a need to access Bonneville Power Administration (BPA) controlled areas where a PIN is required for entrance.

BPA’s Physical Access Control System (PACS) requires the use of a 4-digit PIN code for access to specifically identified areas within BPA. These areas include, but are not limited to NERC CIP field sites. OUWs who require physical access permissions for these areas need to establish a personalized PIN, which will be associated with the access card issued to the OUW.

Note: The following responses will be required from the OUW during the access card verification and activation process.

1. PIN RETRIEVAL

If an OUW forgets their PIN, they can contact a designated POC to retrieve their PIN. The POC will ask the OUW their security question and the OUW will provide the answer to their security question in order to validate their identity. The following POC’s may be contacted to retrieve PIN’s:

- Alarm Monitoring Station (primary) – 360-418-2470
- The Badging & Access Hotline (alternate) – 503-230-4582

2. PIN SELECTION

Step 1 – Print your name (Please print legibly):

| Name (First) | Last | MI |

Step 2 – Choose a PIN number for your access card. Select 4 numeric digits (example – 1130):

- Do not choose numbers that are confidential or Personally Identifiable Information (PII) such as the last four digits of your social security number.
- Numbers that are not accepted include four repeating numbers (e.g. – 5555) or sequential numbers (e.g. – 1234, 9876).

Write in your selected PIN below:

[ ]

Step 3 – Select one of the three security questions identified below as your security question:

- [ ] What was your first car?
- [ ] What was your first pet’s name?
- [ ] What is your favorite movie or book?

Step 4 – Provide the answer to your security question:

Write (please print legibly) in the answer to the security question you selected above:

[ ]

Step 5 – Return this worksheet, via mail, in a sealed envelope addressed to:

If by First Class Mail:
Bonneville Power Administration
P.O. Box 61409
Vancouver, WA 98666

If by Overnight Delivery Service:
Bonneville Power Administration – TF0/TPP-4
905 NE 11th Avenue
Portland, OR 97232
Attachment C – Tags

DO NOT OPERATE TAG
(BPA F 6510.11)

(HOLD ORDER TAG
(BPA F 6510.28)

Substation Operations Group - TOZ Page 26
HOLD ORDER
DO NOT OPERATE THIS DEVICE WITHOUT DISPATCHER’S APPROVAL

1. HOLD ORDER IS ISSUED WHEN LED IS ON.
2. NO HOLD ORDER WHEN LED IS OFF.

SCS
HOLD ORDER CONTROL
REMOTE
LOCAL

WORK PERMIT TAG
(BPA F 6510.13a)

(FRONT) WORK PERMIT
THIS TAG DOES NOT PROVIDE PROTECTION FOR WORKMEN

DO NOT REMOVE THIS TAG WITHOUT AUTHORIZATION

FOR DATA
☐ SEE OTHER SIDE
☐ SEE TAG ON ________

(BACK) WORK PERMIT
THIS TAG DOES NOT PROVIDE PROTECTION FOR WORKMEN

STATION/LOCATION

EQUIPMENT/CIRCUIT

SWITCHES/DEVICES TAGGED

TAGGED FOR
CONDITION/REASON

TAG PLACED BY

TAG REMOVED BY

hre, date

hre, date
## Attachment D – Contacts

### SUBSTATION OPERATIONS GROUP STAFF

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Josh McEllrath</td>
<td>Substation Operations Group Supervisor</td>
<td>(360) 418-2585</td>
</tr>
<tr>
<td>Craig Adams</td>
<td>Lead Substation Operations Specialist</td>
<td>(360) 418-2819</td>
</tr>
<tr>
<td>Laura Stanger</td>
<td>Substation Operations Specialist</td>
<td>(360) 418-2644</td>
</tr>
<tr>
<td>Jackie Sterner</td>
<td>Substation Operations Specialist</td>
<td>(360) 418-2609</td>
</tr>
<tr>
<td>Chris Young</td>
<td>Substation Operations Specialist</td>
<td>(360) 418-2056</td>
</tr>
<tr>
<td>Eric Cobb</td>
<td>Substation Operation Specialist</td>
<td>(360) 563-3695</td>
</tr>
<tr>
<td>Dave Pruitt</td>
<td>Substation Operations Specialist</td>
<td>(360) 418-8071</td>
</tr>
<tr>
<td>Suzi Stone</td>
<td>Substation Operations Analyst</td>
<td>(360) 418-2524</td>
</tr>
<tr>
<td>Tracy Derheim</td>
<td>TOZ Contractor</td>
<td>(360) 418-2415</td>
</tr>
<tr>
<td>Diane Chargalauf</td>
<td>TOZ Contractor</td>
<td>(360) 418-2273</td>
</tr>
</tbody>
</table>

### SAFETY STAFF

<table>
<thead>
<tr>
<th>Role</th>
<th>Contact details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Safety Organization main line – Vancouver</td>
<td>(360) 418-2397</td>
</tr>
<tr>
<td>Director of Field Safety</td>
<td>(360) 418-2865</td>
</tr>
<tr>
<td>Director of Construction Safety and contract oversight</td>
<td>(360) 418-8535</td>
</tr>
<tr>
<td>Director of Corporate Safety</td>
<td>(360) 418-2390</td>
</tr>
<tr>
<td>North Safety Manager</td>
<td>(360) 418-2398</td>
</tr>
<tr>
<td>East Safety Manager</td>
<td>(509) 822-4586</td>
</tr>
<tr>
<td>South Safety Manager/Safety Plans</td>
<td>(360) 418-2022</td>
</tr>
<tr>
<td>Eugene/Salem District Safety Specialist</td>
<td>(971) 271-2375</td>
</tr>
<tr>
<td>Olympia/Longview District Safety Specialist</td>
<td>(360) 418-2364</td>
</tr>
<tr>
<td>Tri-Cities District Safety Specialist</td>
<td>(509) 544-4705</td>
</tr>
<tr>
<td>Redmond/The Dalles District Safety Specialist</td>
<td>(541) 516-3228</td>
</tr>
<tr>
<td>Ross Complex Safety Specialist</td>
<td>(360) 418-2373</td>
</tr>
<tr>
<td>Snohomish/Covington District Safety Specialist</td>
<td>(360) 353-8531</td>
</tr>
<tr>
<td>Spokane/Wenatchee District Safety Specialist</td>
<td>(509) 468-3105</td>
</tr>
<tr>
<td>Kalispell/Idaho Falls District Safety Specialist</td>
<td>(406) 751-7814</td>
</tr>
<tr>
<td>Substation/Location</td>
<td>Phone Number</td>
</tr>
<tr>
<td>-------------------------------------------</td>
<td>-----------------------</td>
</tr>
<tr>
<td>Alvey- Eugene District</td>
<td>(541) 988-7011</td>
</tr>
<tr>
<td>Ashe-Tri-Cities District</td>
<td>(509) 546-5060</td>
</tr>
<tr>
<td>Bell-Spokane District</td>
<td>(509) 468-3129</td>
</tr>
<tr>
<td>Big Eddy, - The Dalles District</td>
<td>(541) 296-5114</td>
</tr>
<tr>
<td>Celilo-The Dalles District</td>
<td>(541) 296-3615</td>
</tr>
<tr>
<td>Chemawa-Salem District</td>
<td>(503) 304-5912</td>
</tr>
<tr>
<td>Covington-Covington District</td>
<td>(253) 638-3713</td>
</tr>
<tr>
<td>Franklin-Tri-Cities District</td>
<td>(509) 542-5401</td>
</tr>
<tr>
<td>Idaho Falls-Idaho Fall District</td>
<td>(208) 612-2111</td>
</tr>
<tr>
<td>Kalispell-Kalispell District</td>
<td>(406) 751-7891</td>
</tr>
<tr>
<td>Longview-Longview District</td>
<td>(360) 414-5611</td>
</tr>
<tr>
<td>Malin-Redmond District</td>
<td>(541) 723-2325</td>
</tr>
<tr>
<td>McNary District</td>
<td>(541) 922-6812</td>
</tr>
<tr>
<td>North Bend-Eugene District</td>
<td>(541) 751-4011</td>
</tr>
<tr>
<td>Olympia-Olympia District</td>
<td>(360) 570-4311</td>
</tr>
<tr>
<td>Redmond-Redmond District</td>
<td>(541) 516-3211</td>
</tr>
<tr>
<td>Ross-Longview District</td>
<td>(360) 418-2424</td>
</tr>
<tr>
<td>Sickler-Wenatchee District</td>
<td>(509) 886-6015</td>
</tr>
<tr>
<td>Snohomish-Snohomish District</td>
<td>(360) 563-3613</td>
</tr>
</tbody>
</table>
Attachment E – Signage at BPA ECR Sites

Signage applied to each BPA Critical Asset Facility.

Figure 1. Access Signage for Control House / Relay Door

The Signage on the outside of the door shows the access procedure and the contact numbers to notify the Alarm Monitoring Station (BPA AMS).

Figure 2. Special Signage Applied to All Secondary Doors
Anyone entering a BPA Critical Asset Facility must first enter by the primary door. The signage shown as Figure 2 is applied to the secondary doors to remind authorized personnel to first enter through the primary door so that the BPA AMS is alerted to their presence.

Figure 3. Signage for the Interior of the BPA Facility

The signage shown in Figure 3 is located inside the BPA Critical Asset Facility adjacent to the alarm panel and includes the BPA AMS phone numbers.

Figure 4. Signage Installed Inside Relay House
The signage shown as Figure 4 provides detailed instructions on how to gain access to the Relay House and the process for de-activating the Alarm if it is activated.

Figure 5. Exit Procedure for BPA Critical Asset Facilities

The signage shown in Figure 5 is the process for exiting the BPA Facility and to activate the Alarm.
Figure 6. Exit Procedure for BPA Critical Asset Relay Houses

The signage shown in Figure 6 is the process for exiting BPA Relay Houses and to activate the Alarm.

Figure 7. Recommended Labeling of the Alarm Card Readers inside the BPA Facility

Figure 7. Is an example of an Alarm Card Reader inside the BPA facility.
Figure 8. Additional Personnel Instructions Found on the Exterior Face of Primary Doors for BPA Facilities

Figure 8. Reminds all personnel granted Unescorted Access privileges that each person must ‘badge-in’ individually to the BPA Facility.

Figure 9. Signage Installed on Special Use Doors of BPA Facilities