

How to subscribe to Customer Portal Billing Alerts

Step 1: Sign into the BPA Customer Portal.

B O N N E V I L L E P O W E R A D M I N I S T R A T I O N

 CustomerPortal.bpa.gov bpa.gov

Welcome to the BPA Customer Portal

The BPA Customer Portal is an online service which provides access to bills, meter data, load/resource forecasts and contracts for customers who are:

- currently doing business with BPA; and
- have signed a Customer Portal Service Agreement.

Sign In to the BPA Customer Portal

If you work for a company which has a BPA Customer Portal account and you have a user name and password.

Request a user name and password

If you work for a company which has a BPA Customer Portal account and you DO NOT have a user name and password please contact your company's designated Customer Portal Administrator and request credentials for access.

Eligible to participate?

If you do not have an assigned BPA Account Executive, or would like more information about the BPA Customer Portal please call Customer Support Services at 503-230-4246.

Doing Business with BPA

If you are interested in buying transmission capacity or buying power from BPA please visit:
[Doing Business with BPA](#)

Customer sign in

User Name

Password

[Help I forgot my password](#)
[Privacy Policy](#)

Contact

Need help? Contact BPA about the Customer Portal:

Phone: 503-230-4246
Email: CustomerPortal@bpa.gov

Step 2: Select the "Manage Alerts" link located on the left hand navigation bar.

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 CustomerPortal.bpa.gov - Expedition Power Company Account | Contact | Help | bpa.gov | Sign Out

Dashboard Metering Billing Contracts Forecasting Energy Efficiency NERC Compliance

Communicate with BPA

- News from BPA
- Submit Feedback
- Activity Log
- Customer Account Team

Tools & Resources

- Search
- Event Calendar
- Links
- Manage Alerts

Learn More

- Customer Portal Training
- About Customer Portal Data

Need Help?

- FAQs

Dashboard

Recent Updates

Date Posted	Topic	Description/ID
11/01/2012	Contracts	REGIONAL DIALOGUE (LOAD F...
11/01/2012	Contracts	REGIONAL DIALOGUE (LOAD F...
11/01/2012	Contracts	POINT-TO-POINT TRANSMISSI...
11/01/2012	Contracts	POINT-TO-POINT TRANSMISSI...
11/01/2012	Contracts	NETWORK INTEGRATION TRANS...
11/01/2012	Contracts	NETWORK INTEGRATION TRANS...
11/01/2012	Contracts	Exhibit B
11/01/2012	Contracts	Exhibit B
11/01/2012	Contracts	Exhibit A
11/01/2012	Contracts	Exhibit A

BPA Contacts

Lewis, Meriwether
503-555-1212
Account Executive, Requirements Marketing

Clark, William
360-555-1212
Account Executive, Transmission

Jefferson, Thomas
503-555-1234
Account Executive, Bulk Marketing

BPA Customer Account Team

Request Forms

- [Submit a Billing Request](#)
- [Submit a Compliance Request](#)
- [Submit a Contract Request](#)
- [Submit a Forecasting Request](#)
- [Submit a Metering Request](#)
- [Submit Customer Portal Feedback](#)
- [Suggest a Reliability Matters Topic](#)

Your Announcements

Standard change

Step 3: Select the box located by “Billing”.

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Manage Alerts

Receive email alerts when items are added or updated in specific sections of the Customer Portal.

Select the section(s) you would like to receive alerts about:

- Activity Log
- Billing
- Contracts
- Dashboard
- Forecasting
- Metering
- NERC Compliance

Alert emails are delivered between 6am and 6pm PST.

Save Cancel

Step 4: Select the “Save” button on the bottom to save your selections.

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Save **Select "Save"**