

# Making the Most of your E Source Resources

## Member Inquiry Process and Brown Bag

**When: Thursday April 9, 2015**

**Time: 12:00 pm – 1:00 pm PDT**

The opportunity to send in energy efficiency and technology-focused research questions directly to the E Source research staff is available to all BPA customer utilities. BPA customer utilities can submit research inquiries **directly** to E Source. If you already have an E Source Password, please submit your inquiry to: [Submit an Ask E Source Inquiry](#). After you submit your inquiry you should expect to receive a tailored response typically within several days. If you have any questions, please contact your BPA Energy Efficiency Representative.

If you don't have a password, please contact [E Source Customer Service](#) as they will provide you with your company-specific access code and help you with the E Source password process.

In addition, BPA will hold a Brown Bag Session on April 9 to cover the Member Inquiry process and how to get the most out of your E Source Membership. For those who might not be able to attend that Brown Bag Session, E Source also has an on-line video located at [E Source 101](#) which you can watch on your own.

### Microsoft Office Live Meeting.

[https://www.livemeeting.com/cc/bpa/join?id=PG6PR7&role=attend&pw=dR%3A\\*%23%21bj9](https://www.livemeeting.com/cc/bpa/join?id=PG6PR7&role=attend&pw=dR%3A*%23%21bj9)

### Add to my Outlook Calendar:

[https://www.livemeeting.com/cc/bpa/meetingICS?id=PG6PR7&role=attend&pw=dR%3A\\*%23%21bj9&i=i.ics](https://www.livemeeting.com/cc/bpa/meetingICS?id=PG6PR7&role=attend&pw=dR%3A*%23%21bj9&i=i.ics)

### Audio Information

Use the information below to connect:

Toll-free: +1 (866) 715-2219  
Participant code: 8887596

### First-Time Users

To save time before the meeting, check your system to make sure it is ready to use Microsoft Office Live Meeting.

<http://go.microsoft.com/fwlink/?LinkId=90703>

### Troubleshooting

Unable to join the meeting? Follow these steps:

1. Copy this address and paste it into your web browser:

<https://www.livemeeting.com/cc/bpa/join>

2. Copy and paste the required information:

Meeting ID: PG6PR7

Entry Code: dR:\*#!bj9

Location: <https://www.livemeeting.com/cc/bpa>

If you still cannot enter the meeting, contact support:

[http://r.office.microsoft.com/r/rldLiveMeeting?p1=12&p2=en\\_US&p3=LMIInfo&p4=support](http://r.office.microsoft.com/r/rldLiveMeeting?p1=12&p2=en_US&p3=LMIInfo&p4=support)

