Residential Advanced Power Strip Customer Survey

This survey is meant to help us understand how easy or hard it is to install an APS. Thank you for taking the time to complete it. (Please circle your responses/answers)

1. Did you receive an advanced power strip from your electric utility?
    a. Yes
    b. No

2. Did you install the advanced power strip or did a contractor install it for you?
    a. I installed
    b. Contractor/utility installed

3. Did you replace a standard power strip with the advanced power strip?
    a. Yes
    b. No

4. Did you install the advanced power strip using instructions provided by your utility or the instructions provided in the box?
    a. Instructions provided by utility
    b. Instructions in box
    c. I didn't use instructions

5. How helpful were the instructions for helping you install the advanced power strip?
    a. Very helpful
    b. Somewhat helpful
    c. Not helpful
    d. I didn't use instructions

6. Is your **TV** currently plugged into the TV-specific "control" outlet?
    a. Yes
    b. No
    c. I don't know

7. What products were plugged into the advanced power strip and into which plug (controlled/always on)?

a.	Speakers	none	controlled	always on
b.	TV	none	controlled	always on
c.	Amplifier	none	controlled	always on
d.	DVD / BluRay Player	none	controlled	always on
e.	DVR/Cable Box	none	controlled	always on
f.	Stereo/Receiver	none	controlled	always on
g.	Game console	none	controlled	always on
h.	Other (specify below)	none	controlled	always on

Please specify other product: _____

8. How well do you understand the benefits and features of using the advanced power strip?
    a. Very well
    b. Somewhat
    c. Slightly
    d. Not very well
    e. Not at all

9. How likely are you to continue using the advanced power strip?
    a. Very likely
    b. Somewhat likely
    c. Neither likely nor unlikely
    d. Somewhat unlikely
    e. Very unlikely

10. If you haven't installed the power strip according to the instructions provided, why not?
    a. Forgot
    b. Too complicated
    c. Plan to install but haven't yet
    d. Not necessary
    e. Instructions were unclear
    f. Other
        If other, please explain: _____

11. Would you have preferred that the device was installed by your utility or a contractor?
    a. Yes. If yes, why? _____
    b. No
    c. Not sure

12. On a scale of 1-5, with 1 being very unsatisfied and 5 being very satisfied, how would you rate your experience?
    1. Very unsatisfied (bad)
    2. Unsatisfied
    3. Neutral – neither unsatisfied or satisfied
    4. Satisfied
    5. Very Satisfied (great)

13. Any other comments?

    _____

Thank you for participating!