

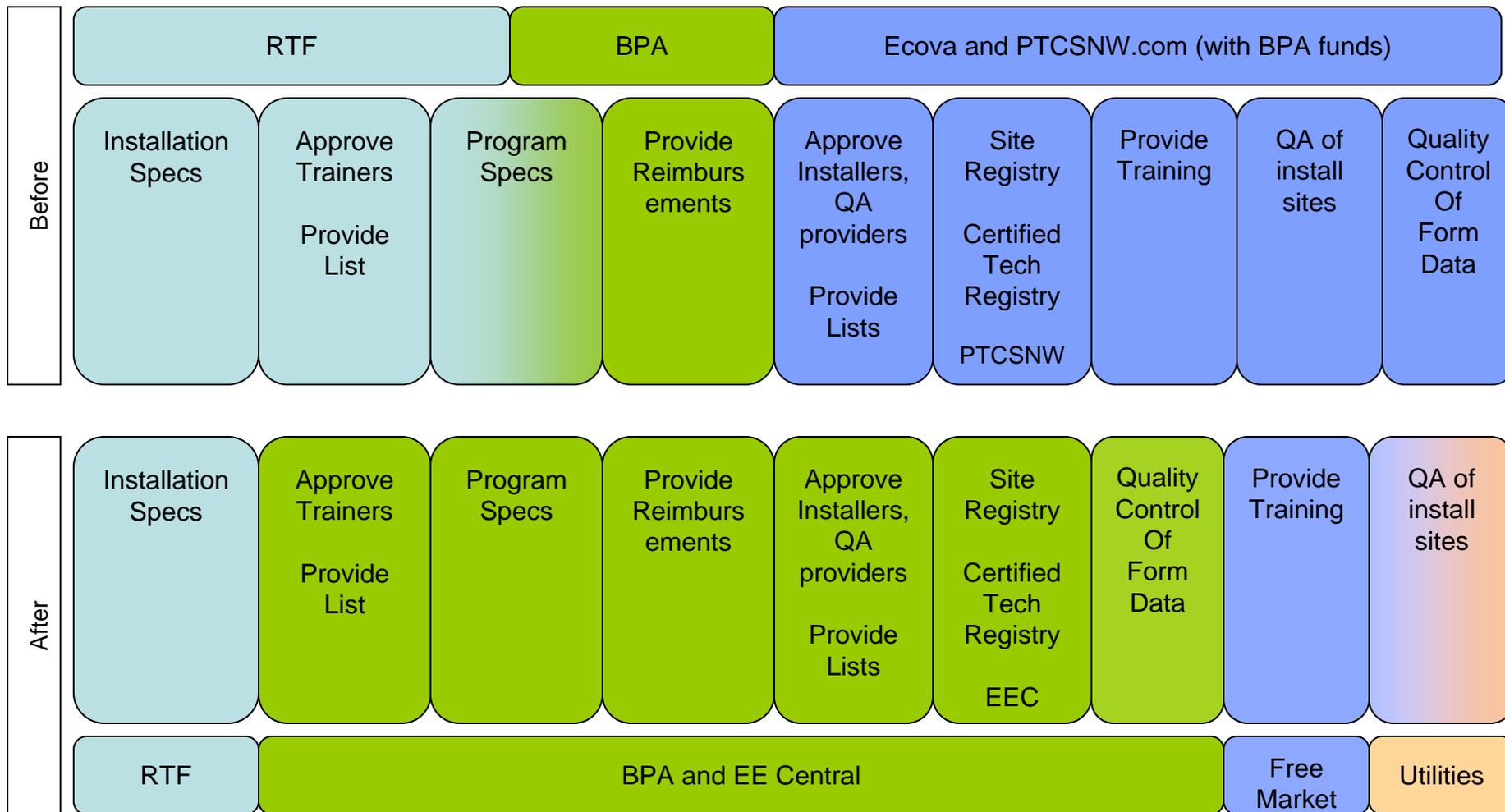
Performance Tested Comfort Systems (PTCS) Program

Program Transition Update
January 18, 2012

Transition Overview

- Program components in transition
- Site registry and customer service
- Marketing & communications
- Quality management
- Program requirements
- Service providers
- Incentives

Program Components in Transition



Site Registry, Customer Service

- Site registry at www.ptcsnw.com in place for data until EE Central relaunches
 - Secured through March 2013
 - At that time, no more dual data entry for utilities
- Phone, fax and email to be transferred
 - BPA will provide data entry, technical support
 - Faxed applications received by email
- RTF guidelines require trainers to provide on-going technical support to trainees
- Program will keep forms
 - BPA legal terms to replace Ecova (ecos) terms

Marketing Communications

- www.bpa.gov/ResHVAC for PTCS & DHP
 - Central location for all program information
 - Fact sheets, forms, technical specifications
 - Link to EE Central, when functional
- Webinars for utilities, contractors
- Trainings for approved service providers
- Email updates

Quality Management

- Quality control will still be automated online
- Utilities are responsible for their QA rates
 - QA rate requirement is of annual total projects
 - 10% for 3rd party, 25% for self-inspect
 - May self-inspect, with BPA approval
 - May contract BPA-approved 3rd parties
- Regular audits of QA inspectors by BPA

Service Providers

- Includes trainers, installers, and inspectors
- BPA-approval is required
- Participation applications include terms
- Approved providers listed on BPA website
- Announcement and selection process begins by February
 - Distribute with PTCS Registry list-serve
 - Post online

Program Requirements

- RTF Technical Specifications do not change
- BPA Implementation Manual requirements do not change
- RTF *Service Provider Standards (2004)* will be replaced with BPA *Program Requirements*

Duct Sealing Reimbursements

- Reimbursements do not change
- Duct Sealing reimbursements
 - \$500.00 Existing single-family home
 - \$400.00 New single-family home
 - \$400.00 Manufactured home

Heat Pump Reimbursements

- Reimbursements do not change

Measure	Incentive	
ASHP: Heat Pump to Heat Pump Upgrade* <i>9.0 HSPF/14 SEER</i> Existing manuf., New/Existing SF homes	\$1000	If duct sealing required
	\$ 500	If duct sealing not required
ASHP: Electric Forced Air Furnace to HP Conversion <i>9.0 HSPF/14 SEER</i> Existing SF and manufactured homes	\$1900	If duct sealing required
	\$1400	If duct sealing not required
Commissioning & Controls <i>Code HSPF/SEER</i> Existing manuf., New/Existing SF homes	\$ 300	No limit on number of heat pumps installed
Geothermal Heat Pump New/Existing SF homes <u><i>Reimbursement changes April 1</i></u>	\$2400	HZ 1
	\$3000	HZ 2-3

PTCS on April 1

- All MarCom reformatted, including forms
- Phones, fax, email redirect to BPA
 - No change to numbers
 - New email ResHVAC@bpa.gov
- Utilities conducting or contracting QA inspections
- PTCSNW.com for data entry (until EE Central)
- Approved service providers listed online
- Complete online PTCS resource available (new!)
- *PTCS Program Requirements* govern service providers

Contacts

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A copy of this presentation can be found online at

http://www.bpa.gov/Energy/N/Utilities_Sharing_EE/Energy_Smart_Awareness/